



WISCONSIN DEPARTMENT OF CORRECTIONS

Governor Tony Evers / Secretary Kevin A. Carr

FOR IMMEDIATE RELEASE

August 13, 2020

DOC Communications, 608-240-5060

DOCMedia@wisconsin.gov

DOC's Division of Community Corrections Makes Major Upgrade

Electronic Case Filing Designed to Improve Efficiency, Save Money

MADISON – A major investment in technology is helping bring the Wisconsin Department of Corrections (DOC) into the 21st Century, while speeding up DOC services and saving the agency money.

The DOC's Division of Community Corrections (DCC) officially switched over to an electronic case filing system on Wednesday, the culmination of a project that started more than two years ago.

"Previously, each client under DCC supervision had a paper file," explained DCC Region 1 Assistant Regional Chief Jay Laufenberg, who along with Sally Tess co-chaired the work group that led the project. "They could be anywhere from less than an inch thick to several inches thick."

The old paper files contained all documentation related to DCC clients, from supervision history to any investigative documents. Starting Wednesday, all newly-created client files and related documents will be entered into the OnBase software installed by the DOC's Bureau of Technology Management. The new system has multiple benefits.

"With staff working remotely, they can now access documents from home or from anywhere else in the state," he said, adding that the new system also saves the cost of mailing heavy, paper files to other DCC offices when a client moves to another region of the state.

In addition, the change to electronic filing removes the need for DCC staff to scan paper documents related to public records requests.

Roughly 1,600 DCC staff members have undergone training in recent months on how to use the new system, and Laufenberg says he has heard positive feedback.

"One agent, after reviewing the training video, sent us a message about how excited they were," he said.

Laufenberg knows not all the feedback will be that positive. The agency has set up a mailbox where agents can ask questions or offer advice as DCC works through this change.