



Wisconsin Department of Corrections

Governor Tony Evers | Secretary Kevin A. Carr

Kenosha Correctional Center

To visit by video, the visitor will need to establish an ICS account or update their current account with their unique Party ID. Visitors will need to follow the directions provided with the visiting list and on the ICS website WWW.ICSOLUTIONS.COM.

Persons in the care of KCC must provide their friends or family the unique Party ID listed next to the visitor's name on the visiting list, in order for an ICS account to be created for visits. Visiting lists and directions on how to create an account will be delivered to all persons in our care this week. Any issues with Party IDs can be directed to DOCDIAIELECTRONICVISITSUPPORT@WISCONSIN.GOV. KCC staff cannot help with Party ID questions.

In Person Visiting:

- Visitors may arrive KCC at any time during the scheduled visiting hours listed below. However, once the visitor has left the building, the visit is terminated for the day. They will not be allowed back in the building. Visitors must arrive at least thirty (30) minutes before the end of visiting hours or they will not be allowed to visit. Each visit is limited to twelve (12) visitors.
- In person visiting hours:
 - Tuesdays and Thursdays 6PM to 10PM
 - Saturdays, Sundays & Holidays 11AM to 4PM
- North Hall – Tuesdays, Saturdays and Holidays
- South Hall – Thursdays, Sundays and Holidays

Video Visiting:

- For the first six (6) months of implementation, each KCC PIOC is eligible for one (1) free video visit a week. For a total of four (4) a month. A week has been established as Monday thru Sunday.
- Each visitor on the call must have an ICS account and be listed on the visit reservation. Each visitor will be required to show ID at the beginning of the call and anytime during the call when asked by staff. Each visit is limited to twelve (12) visitors.
- Visitors must schedule video visits at least five (5) days in advance and no more than thirty (30) days in advance. PIOC are allowed to schedule video visits. Both the PIOC and the visitor must be logged into the visit within ten (10) minutes of the scheduled visit or the visit will be logged as a missed visit. Everyone that will be attending the video visit, must be scheduled for the visit. Even minors. If adults or minors are visiting without being scheduled, the visit will be terminated.
- Video visiting hours:

NORTH HALL VISITS			
MONDAY	8AM-11AM	1PM-4PM	6PM-10PM
TUESDAY	8AM-11AM	1PM-4PM	CLOSED
SATURDAY	8AM-9:30AM	CLOSED	6PM-10PM

SOUTH HALL VISITS			
WEDNESDAY	8AM-11AM	1PM-4PM	6PM-10PM
THURSDAY	8AM-11AM	1PM-4PM	CLOSED
SUNDAY	8AM-9:30AM	CLOSED	6PM-10PM