

# Department of Corrections Division of Adult Institutions Wisconsin Women's Correctional System

# 2023 Annual Report

**Taycheedah Correctional Institution** 

Milwaukee Women's Correctional Center

**Robert E. Ellsworth Correctional Center** 

July 1, 2022 – June 30, 2023



# Jennifer McDermott, Warden

751 County Road K P.O. Box 1947 Fond du Lac, WI 54936-1947

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# MESSAGE FROM THE WWCS WARDEN AND ADMINISTRATIVE TEAM

Welcome to the Fiscal Year 2023 Annual Report for July 1, 2022 to June 30, 2023. This report recognizes and highlights all the hard work and dedication of staff in the Wisconsin Women's Correctional System (WWCS). Our goals are to provide a safe and secure environment which is gender responsive and utilizes gender specific strategies to assist in successful transition and return to their families and communities. Throughout the year, our dedicated staff met many new challenges and worked professionally and collaboratively in meeting our goals.

WWCS is comprised of three facilities: Taycheedah Correctional Institution (TCI), Milwaukee Women's Correctional Center (MWCC), and Robert E. Ellsworth Correctional Center (REECC).

Information about each facility is contained within this report.

Fiscal Year 2023 brought a number of opportunities, challenges and changes to the Women's System which are outlined in this report. You will find the structure and programs of the WWCS facilities provide individuals with skills to be successful upon their release which results in a safer community for all. Offense related programming, trauma treatment, education and vocational/job skills development are a major focus of release preparation.

We are proud of the community service activities that are occurring at all the WWCS facilities. We offer the opportunity to learn how to be a good community member and the importance of making our communities safe.

There are numerous day to day opportunities, achievements and challenges that occur as a result of staff's commitment to their profession in WWCS. Professional communication, teamwork and a positive attitude are the main contributors to the many accomplishments and successes in WWCS.

As you read this report, you will find there are many diverse operations that take place in the WWCS and the accomplishments are not all inclusive. On behalf of the Wisconsin Women's Correctional System staff, we proudly present our Annual Report.

Jennifer McDermott WWCS Warden

Julie Ustruck-Wetzel MWCC Superintendent

Lisa Reible WWCS Deputy Warden

Tami Staehler REECC Superintendent

# Wisconsin Women's Correctional System

### **PURPOSE STATEMENT**

The Wisconsin Women's Correctional System provides a safe and secure environment which is gender-responsive and which utilizes gender-specific guiding principles to assist in positive growth through treatment, education, and appropriate supervision, thereby fostering a successful transition for their return to their families and communities.

### **GUIDING PRINCIPLES**

Create an environment based on safety, respect, and dignity. Develop procedures, practices, and programs that are relational to children, families, significant others, and the community. Address substance abuse, trauma, and mental health issues through comprehensive, integrated, and culturally relevant services and appropriate supervision.

Provide women with an opportunity to improve their socioeconomic conditions.

Establish a system of comprehensive and collaborative services to assist in successful re-entry and community supervision.



### TAYCHEEDAH CORRECTIONAL INSTITUTION

751 County Road K, P.O. Box 1947 Fond du Lac, WI 54936-1947 920-929-3800

### **Warden Jennifer McDermott**



### **INTERESTING FACTS**

TCI Opened: 1921 752 Bed Capacity:

Current Population: 829 (as of 6/29/2023) Number of Acres: 50 Security Level: Maximum/Medium Uniformed and Non-Uniformed Staffi: 415

### Annual Operating Expenditures<sup>ii</sup>: **Obligations/Collections:**

General Operating budget	\$28,500,000	Child Support	\$52,925
Fuel and Utilities	\$1,536,729	Court Ordered	\$394,867
Maintenance and Repair	\$316,013	VWS / DNA	\$162,046
Goods and Services for Wom	en \$553,985	Institution Restitution	\$1,617
(Variable Non-Food)		Room	\$267,594
Institution Food	\$1,948,070	Board	\$81,385
Capital	\$300,000	Transportation	\$196,117
Purchase of Services	\$100 Q11		

Purchase of Services \$190,911

(Programming)

Wages:

### **Revenue Accounts:**

(Collected for use/participation in various activities)

Telephone Commission (184) Institution \$370,973 \$84,505 **Project Crew** \$46,019 Other 166 Accounts \$311,747

Work Release \$2,282,198

<sup>&</sup>lt;sup>i.</sup> (This includes: Permanent, Bureau of Health Services, and Limited Term Employee Staff).

ii. (Budgetary statistics reflect TCI, MWCC, and REECC).

### **HISTORY**

Taycheedah's history began in the early 1800's; in 1837 James Duane Doty, the Wisconsin Territorial Governor, purchased land on what is now Taycheedah Correctional Institution (TCI). He established a home in Fond du Lac and built the Doty house in 1839, and to this day it stands on the institution grounds. He named the area "Taycheedah", an adaptation of the Indian word "Teecharrah", meaning "camping place". Doty translated the word to mean "our home". The Doty house was built nine years before Wisconsin reached Statehood in 1848 and is currently the oldest house in Fond du Lac County. In April 1997, the Doty Homestead was designated as a historic site by the Fond du Lac Historic Preservation Commission; this is still currently being utilized for individuals to have extended visits with their children in a home like setting.

In the early 1850's, females were housed in the Wisconsin State Prison which is known today as Waupun Correctional Institution (WCI). In 1912 work began on the female facility, but it was not until 1921 that the Wisconsin Industrial Home for Women was opened. Those first women were committed mostly for so called "crimes against morality" while those convicted of repeat and more violent or serious crimes were housed at the prison in Waupun. In 1933, the Wisconsin Prison for Women opened. It was located adjacent to the Industrial Home and the women who had been at Waupun were transferred here. There were two separate facilities operating on the same grounds, and in 1945 the two consolidated and were given the name Wisconsin Home for Women. In 1975, the Legislature changed the name to Taycheedah Correctional Institution. In October 1992, Governor Thompson's Prison Construction Plan authorized construction of a new 12' fence with razor wire and electronic detection. August 21, 2005 all of the female facilities combined and officially became the Wisconsin Women's Correctional System (WWCS).

### **ACCOMPLISHMENTS**

### **Buildings and Grounds:**

- Assembled and replaced 35 picnic tables throughout the institution.
- Converted a Prescott office into a Laundry room, installed water hook-ups, drain, power, dryer vent, and commercial washer and dryer.
- Installed satellite controls monitoring station in the Power House.
- Replaced Services Building and Treatment Building water heater.
- Rebuilt four chemical pumps for Prescott and Power Plant boilers.
- Replaced Bakery freezer compressor in Prescott.
- Removed three trees and stumps.
- Replaced Boiler 1 gas solenoid valve, steam flow transmitter, repaired O2 Analyzer, gas regulator, and refractory repairs. Installed stainless steel chemical lines to water level float indicators in Boiler 2.
- Demolished old Dental Laboratory in preparation for vocational culinary class kitchen.
- Relocated Food Service Administrators Office in Prescott to include: painting, and installation of air conditioning unit.
- Relocated Security Office and Business Office to include: painting and installing new office furniture.
- Restored ballistic glass in Gatehouse Security Bubble. Replaced cracked window, removed mesh security screens and re-installed ballistic window panes.
- Updated surveillance: replaced five old Bosch cameras with new Axis models, along with updated two new milestone computers.

### **Business Office:**

- Processed over 3,800 requests for purchase and purchase orders.
- Processed approximately 5,368 invoices and transactions for payment.
- Processed approximately 239 staff travel vouchers.
- Processed approximately 6,952 disbursements that required checks to be issued.
- Processed approximately 25,296 transactions for state collections.
- Receipted over 28,537 money orders and checks for the population.
- Processed over 1,011 checks for release.
- Sold 2,927 photo tokens to visitors.
- Processed 1,610 work assignment placement forms.
- Held several fundraising events including: holiday orders and Girl Scout Cookies.
  - Donations totaled \$588 and sales totaled \$20,848.
- Processed over 20,302 phone transactions to complete phone calls.

### **Community Relations Board Meeting:**

TCI hosted an annual community relations board meeting. This meeting provided an opportunity to meet with our community partners to share information, discuss ideas, interests regarding corrections, and public safety. Members include: Fond du Lac Community Representatives, public and private organizations, law enforcement, elected officials, and staff from the DOC and DCC.

### **Continuous Quality Improvement Council:**

TCI's CQI Council met quarterly with a focus on monitoring and improving health care delivery throughout the institution. CQI Council develops and maintains a CQI plan which included: implantation of health related, institution wide, and WWCS system-wide projects. The council reviews ongoing quality assurance audits to ensure the best services are being provided. In addition, targeted audits are done on a monthly basis to ensure stability of health-related operations, and to identify trends in potential gaps. These audits influence the utilization of work smart initiatives and incorporating best practice guidelines. This year, five CQI projects were opened and three were completed; with continued emphasis on surveillance and monitoring to ensure demonstration of long-term sustainability.

### **Education:**

- The Higher Learning Commission approved Ridgewood School as a satellite MPTC location.
- 42 GED Graduates and seven HSED Graduates.
- 37 Vocational Graduates Cosmetology, Building Maintenance and Construction, Welding, Office Software Application, and Horticulture.
- Five Associate Degrees and 12 certificates from the MPTC Online Associates program.
- TCI Job Center expanded virtual interview opportunities by providing three separate private interview areas.
- Cosmetology students improved their skills and earned on-the-job training hours by performing 1,423 haircuts and 405 other services such as, colors and perms on other individuals at TCI during this reporting period.
- Building Maintenance and Construction students constructed an outside shed for expanded storage.
- Horticulture program harvested numerous vegetables for TCI meals, along with two staff plant sales.

### **Food Service:**

- Our facility operated from 4:30 AM to 6:00 PM, seven days a week, 365 days a year. Food Service was staffed with one Administrator, one Manager, six Correctional Food Service Leaders, one Officer and 50 workers in the bakery and main kitchen.
- TCI served over 2,800 meals a day and over one million meals a year, while maintaining an average cost of \$1.23 per meal.
- TCI's bakery produced all of our baked breads, buns, desserts, and manages the food service garden area with only one Food Service Leader and three bakery workers every day of the year. Giving back to the community, the bakery baked brownies with donated materials, to support a local Junior/Senior High School's Art Club.
- The TCI Food Service Department was contacted by the Immanuel Trinity Lutheran Church
  of Fond du Lac asking if TCI could help prepare and cook turkeys for the annual
  Thanksgiving meal. Forty turkeys were dropped off the week before Thanksgiving for the
  kitchen workers to defrost, cook and de-bone before putting into containers to send out for
  the community meal. This was the third year the church has asked TCI to take on this task
  and the kitchen workers welcomed the extra work.
- TCI partnered with the local Broken Bread Food Pantry and donated over 100 pounds of food weekly ending with a total of 6,800 pounds last year. This gets distributed to the local community to families in need.
- Food Service prepared over 100 medically prescribed and religious diets daily.

### **Garden and Greenhouse:**

- Six institution gardens were planted and maintained by the population garden workers.
   Approximately 8,000 pounds of fresh vegetables and herbs were harvested and utilized by the Food Service Department to offset the cost of purchasing fruits, vegetables, herbs, and spices.
  - Fruits and Vegetables included: cantaloupe, cucumbers, green beans, green peppers, radishes, summer squash, tomatoes, watermelon, and zucchini.
  - Herbs and Spices consisted of: basil, chives, cilantro, dill, fennel, garlic, mint, oregano, parsley, and thyme.
- This year's Greenhouse plant sales brought in \$1,590.50 from various house plants, hanging baskets, and vegetable plants.

### **Health Services Unit:**

- Completed over 29,000 on-site healthcare appointments and sick calls (Medical Doctor, Nurse Practitioner, or Registered Nurse).
- Responded to and provided urgent and emergent care on 992 occasions.
- Medical Doctors and Nurse Practitioners performed over 765 new intake physical exams.
- Processed over 4,056 labs.
- Performed 200 on-site x-rays.
- Performed 382 on-site ultrasounds.
- Completed 985 on-site optometry examinations.
- Completed 28 on-site audiology exams.
- Arranged and completed over 1,242 off-site specialty clinic visits.
- Dental department performed over 6,000 dental exams and treatments including: routine care, cleanings, procedures, prophylactics, cavities, fillings, and prosthetics.
- The dental department installed new panoramic equipment and completed 602 panoramic films.
- Our annual flu clinic in the fall of 2022 administered 432 flu vaccines.

- Treated over 40 patients with Vivitrol, or oral MAT prior to release.
- Treated 72 patients for Hepatitis C.
- Health Services hosted 17 nursing and advanced practice students, from various colleges across the State of Wisconsin.
- Three Nurse Clinician 4 positions were to the team; this position fosters leadership
  development and promotional opportunities within the health services unit and supports
  daily operational needs in the health services unit.
- Health staff were given the opportunity to participate in a variation of self-scheduling, which dramatically reduced overtime and improved morale within the team.

### **Human Resources:**

- Human Resources personnel provided services to the following employees in WWCS:
  - TCI employs 277 staff.
  - o MWCC employs 22 staff.
  - REECC employs 116 staff.
  - Total = 415 staff.

### **Institution Complaint Examiner:**

- Total number of accepted complaints filed at TCl for FY23 was 352, compared to 321 total complaints in FY22.
- Complaints returned for not meeting Administrative Code 310 specifications for filing totaled 663 for FY23, compared to 608 for FY22.
- Total number of complaints associated with national COVID pandemic concerns at TCI for FY23 was one, compared to statewide COVID complaint concerns totaling 70 for FY23.

### **Monarch Special Management Unit (MSMU):**

- MSMU continued to accept referrals for individuals that have significant mental health and/or behavioral needs. Individuals are provided with a minimum of ten hours per week of out of cell structured therapeutic activity which may include: Psycho-educational group, Psychotherapy groups, guided activities such as structured recreation, community service, or on unit leisure groups, education (i.e. special education, GED, and HSED), on unit volunteer work, religious activities, psychiatric services, psychological services, recreational therapy, crisis intervention, and social work case planning and intervention.
- Met the specific needs of individuals through gender-responsive treatment programs and interventions.
- Each individual placed on the MSMU for mental health needs met collaboratively with the MSMU treatment team. Within the first 10 to 14 business days a treatment plan is developed. This individualized treatment plan outlines reason(s) for referral, personalized goals, and objectives that guide treatments while on the unit. These treatment plans were reviewed collaboratively with the individual every 90 days.
- The MSMU Structured Therapeutic Actives for Recovery (STAR) program remained incentive based and allows for an opportunity for those living on MSMU to achieve small rewards for going above and beyond. New this year, the treatment team added a Star of the Month recognition, which selects an individual from Wings 2 and 3 to be recognized by staff for remaining conduct report free, actively engaging in programming, and being a role model to peers.

### **Psychiatric Services:**

- Service Provision:
  - New Intakes: 443
  - o Emergent and Urgent Visits: 36
  - o Total Clinic Visits: 6,608
  - Intakes, urgent visits, and total clinic visits increased from the previous year.
- Staffing
  - The Psychiatry Supervisor retired in May of 2023.
  - o The Psychiatry Provider positions remained filled through the fiscal year.
  - Psychiatric Services hired TCI's first Psychiatric Advanced Practice Nurse Practitioner.
  - The Psychiatry Nurse position was filled shortly before the close of the fiscal year.
- Psychiatric services were provided through a combination of in-person and tele-psychiatry appointments.

### **Psychological Services Unit (PSU):**

- Service Provision
  - Approximately 737 mental health intake interviews were completed.
  - Triaged and responded to 1,875 written Psychological Service Requests (PSR). Of those PSRs, approximately 378 patients were seen for face-to-face triage within 24 hours of receipts due to symptoms reported.
  - 197 clinical observation placements were made, and a total of 465 clinical contacts were made with patients in clinical observation status. There were no ambulatory restraint placements.
  - Approximately 8,792 documented individual clinical contacts were provided during this reporting period.
  - o Facilitated 1,096 groups, serving 519 individuals with 4,244 group notes completed.
- Staffing
  - Hired five Psychological Associates (one Doctorate level and four Master's level) in order to increase programming and service provision. Reduced vacancy to 17%.
  - Hired a Psychologist Supervisor.
  - Increased daily hours of service coverage through provider alternative work schedules.
  - Provided training to two Doctoral Interns.
- Polycom Project
  - Expanded tele-health options to include 10 Polycom units in the Treatment and Gower buildings.
  - Utilized Polycom resources for on-call services.
  - Use of tele-health options increased the weekly clinical contacts.

### Records:

- 1,133 computations completed by staff.
- 750 admissions and 643 releases processed for the WWCS.

### Security

- All security staff received an annual one-day training block in the spring that consisted of firearms requalification, incapacitating agents, and use of force updates.
- All security and non-security staff received an annual 4-hour training update in POSC.
- Continued training for all TCI staff in topics such as, STG, evidence collection, and documentation.
- Conducted training for specialized teams including Tactical Team and Crisis Negotiation
- All Security Supervisors completed a taser update.
- ICS work shop, table top, and functional exercises were completed.
- Monthly suicide prevention drills were conducted on rotating shifts.
- Monthly fire drills were conducted on rotating shifts.

### Store:

- Received over 1,336 deliveries from vendors.
- Purchased institution supplies and maintained (an average of \$250,000) inventory to provide smooth, continuous operation of departments, and the institution.

### TCI Collaboration:

TCI Collaboration is a multi-disciplinary team that collaborates to give all TCI workers access to updated information about TCI operations, workplace safety concerns, staffing, and ways to improve operations. The goal of TCI Collaboration is to uphold transparency, promote positivity, self-awareness, and team work.

### **Workplace Enhancement:**

WE Committee continued to operate under the MyTCI umbrella. This year many great celebrations and give backs occurred both within the institution and in the community. Some highlights include: Correctional Employee Appreciation week, which was extended over the month of May, the annual end of summer cookout, which was collaboratively hosted with MyTCI, and the continued success of MyTCI clothing sales.

The WE Committee also recognizes the value in charitable donations and hosts an annual walk for Cancer Awareness. New this year WE hosted an ice cream fundraiser with proceeds going to the Children's Hospital of Wisconsin. WE also took the lead in the institution's Biometric Screening and Flu Clinic, among other events.

### **INSTITUTION PROGRAMS**

### **Community Service:**

TCI Community Service Program established a partnership with a number of non-profit community organizations throughout the State of Wisconsin. The program is comprised of individuals passionate about the art of quilting, sewing, crocheting, and beading. They are committed to creating items that are necessary for those in our community who are experiencing hardship. Items such as hats, gloves, scarves, quilts, afghans, stuffed animals, chemo caps, and amongst other items created for those in need.

### **Education:**

Educational programming at TCI reflects the current needs of the population. With the intention of enhancing basic education, providing practical job skills, helping acquire attitudes and self-direction needed to perform ethically, and productively in the community upon release. Students participate in academic, vocational, and post-secondary education while at TCI. In addition, the school offers library services, correspondence education, and computer-assisted instruction.

### **Health Services Unit (HSU):**

Health staff are on-site at TCI 24 hours a day, 7 days a week. Staff supports on-site services, including physical therapy, dental unit, on-site optical unit, and the Infirmary Unit. The infirmary houses up to 24 patients who may have an acute or chronic skilled nursing need. The health staff of primary care and infirmary units at Taycheedah work collaboratively to meet the population's needs throughout the institution.

TCI invites nursing students to assist with our immunization clinics and hosts a number of nursing and advanced practice students from various programs and universities throughout the year.

HSU is also able to offer on-site services: mammograms, ultrasounds, electrocardiograms, labs, and x-rays. We offer a variety of learning opportunities and events for our population during Women's Health Week. To support new mothers, TCI allows them the opportunity to collect and store breastmilk for their baby. Family and friends CPR training is offered to the population as they prepare for release to the community.

HSU is led by an HSU Manager, an Assistant Manager, and a Program Support Supervisor. The management team focuses on staff scheduling, education, orientation, infirmary operations, mental health, and restrictive housing, as well as all daily operations. They provide management of health services staff and liaison support to ancillary departments within the institution.

### **Initial Classification:**

Initial Classification operates under the authority of the BOCM in accordance with State Statutes and DOC policies. During initial classification, staff gathers pertinent background information, administers classification processes to assess the risk present, and assigns a custody level associated with housing and correctional practices that will enhance the safety of the public, staff, and the population.

Assessment tools are utilized to identify an individualized set of correctional programs that will reduce the risk associated with the individuals relative to their incarceration and enhance their successful re-entry into the community.

COMPAS is an actuarial validated assessment tool that predicts the likelihood of re-offending based on criminogenic factors gathered through a series of questions, both administered by classification staff and self-administered by the individual. In the DAI, assessments are completed upon intake in an effort to provide for better continuity for case planning and program assignments between the DCC and the DAI. In addition, COMPAS results identify program needs and prioritization for placement in programming.

### **Inmate Complaint Review System (ICRS):**

The ICRS is established pursuant to Wisconsin Administrative Code DOC 310. The ICRS provides the TCI population with a process by which grievances may be addressed. This Administrative Code was revised in April 2018. The biggest change limited the individuals to filing one complaint per week, except for PREA, health, and personal safety reasons.

Under the direction of the Warden, the ICE investigates complaints including, but not limited to, issues of rules, living conditions, medical services, property, and staff actions. Issues such as these can impact the daily living conditions and climate of the institution. The population and staff have the opportunity to review and better understand correctional policy and to correct any errors or deficiencies.

The complaint records are scanned, saved, and processed within the ICTS. The ICE makes a recommendation to the Warden/Reviewing Authority regarding a decision on each complaint. TCI ICE processed a total of 1,015 complaints during FY23 while maintaining the integrity, ethics, timeliness, and professionalism of the ICRS compounded by the continuous changes with the national COVID pandemic.

The following statistics reflect the types of complaints which were accepted:

INMATE COMPLAINT REVIEW SYSTEM SUMMARY				
COMPLAINT CATEGORY	Fiscal Year 23	Fiscal Year 22		
01 – STAFF	20	26		
02 – CORRESPONDENCE	29	42		
03 – DISCIPLINE	31	42		
04 – MEDICAL	90	77		
05 – PAROLE	0	0		
06 - PERSONAL PHYSICAL CONDITIONS	17	14		
07 – PROPERTY	92	64		
08 – RULES	2	0		
09 – RELIGION	0	0		
10 – WORK AND SCHOOL PROGRAMS	4	7		
11 – VISITING	14	7		
12 – OTHER	6	6		
13 – FOOD	2	2		
14 – CLASSIFICATION	3	1		
15 – COMPLAINT REVIEW SYSTEM	1	0		
16 – DISCRIMINATION	0	0		
17 – ACCOUNTS	11	6		
18 – BCE	0	0		
19 – HIPPA/BREECH OF CONF. HEALTH INFO	5	2		

20 - STAFF SEXUAL MISCONDUCT	5	4
21 – SEXUAL MISCONDUCT	8	6
22 – DENTAL	3	5
24 – STAFF MISCONDUCT	8	6
25 – PSYCHOLOGY	0	4
26 – PSYCHIATRY	1	0
TOTAL ACCEPTED COMPLAINTS (based on date received):	352	321

# Complaints returned to the individuals per DOC 310.07 = 663

(These are in addition to the accepted complaints in FY23)

Complaint Referrals	FY23
Referred In	6
Referred Out	4

### **COVID** complaint totals for

**FY23**: TCI = 1

Statewide = 70

**FY22**: TCI = 4

Statewide = 234

### **Reimbursements:**

FY23 = \$1,144.24 FY22 = \$413.43

TCI Complaint Decisions  (report totals may be different based on signed/closed date vs. date received)	FY23
Affirmed	69
Dismissed	211
Rejected	73
Appealed to CCE's office	28

### **Monarch Special Management Unit (MSMU):**

MSMU is a 67-bed specialized management unit offering residential-level care for individuals who have significant mental health and/or behavioral needs. Individuals on the MSMU receive intensive treatment services to address mental health needs. MSMU also admits individuals who need closer monitoring and benefit from a smaller, and more structured environment. The unit consists of a multi-disciplinary team that includes; Health Services, Psychological Services, Psychiatric Services, Recreational Therapist, Social Worker, Security Supervisor, Corrections Program Supervisor, Psychology Supervisor, and/or Manager. Program components are highly individualized and consider the individuals' security level, daily living needs, mental health, medical, educational, and rehabilitative needs.

### **Psychiatric Services:**

Psychiatric Services are a component of the HSU dedicated to the biopsychosocial assessment and treatment of mental illness. This service is the primary prescriber of psychotropic medications within the institution. Psychiatry works in close alliance with the PSU to provide mental health care for the individuals at TCI. Psychiatry also works closely with HSU to integrate individuals' medical and mental health care.

### **Psychological Services Unit (PSU):**

TCI is entrusted with the challenge of providing mental health assessment and treatment to the population. Traditional treatment approaches often neglect issues unique to the TCI population. PSU staff provide patients with group and individual treatment geared specifically towards an individual's treatment needs. PSU providers deliver treatment in a variety of modalities, from multiple perspectives including, but not limited to, Cognitive Behavioral Therapy, Dialectical Behavior Therapy, Person-Centered, Humanistic-Existential, Eye Movement Desensitization and Reprocessing, Cognitive Processing Therapy, Acceptance and Commitment Therapy, and Moral Reconation Therapy.

Approximately 98% of the population housed at TCI are identified as having some form of mental illness. Approximately 31% are diagnosed with a serious mental illness including Major Depressive Disorder, Bipolar Disorder, and psychotic disorders, which significantly impact the patient's ability to function effectively. A significant portion of the population have a history of trauma and approximately 73% of patients housed at TCI have a trauma-related diagnosis. PSU staff work collaboratively with the multi-disciplinary team to ensure effective, holistic care for patients housed at TCI. The psychological services unit provides health care consistent with the NCCHC prison health standards.

### **Reclassification Review Committee:**

The Reclassification Review Committee provided a systematic review of an individuals custody level, program needs, and placement. This committee consists of BOCM Representatives along with TCI representatives from security and treatment disciplines. The Committee's recommendations consider risk relative to offense and offense history, institution adjustment, sentence structure, medical needs, clinical needs, program needs, and any other relevant factors. The reviews are completed according to Wisconsin Administrative Code DOC 302 and occur at intervals of no more than twelve months.

### Records:

The Records Office is responsible for the admission, legal incarceration, and proper release of all individuals sentenced to prison. Judgments of conviction and court orders are followed and contact is made with the courts when judgments and orders are ambiguous.

Release and discharge dates are accurately calculated for every sentence. The Records Office is responsible for the management of legal, social service, and visiting files, processing of intrastate and interstate detainers, scheduling parole hearings, processing the transfer of files, providing notary and civil services, maintaining visiting lists, scheduling of file reviews, responding to open records requests, the arrangement and coordination of professional visits, attorney and court phone and video conferences.

RELEASES						
TCI MWCC REECC TOTAL						
TOTAL	262 99		262 99 282			
	TRANSFERS					
TCI MWCC REECC TOTAL						
IN	93	149	380	622		
OUT	521	36	74	631		

TCI ADMISSIONS		
ATR	9	
DCC	0	
NEW	324	
VOP	248	
ESV	150	
MRV	14	
PV	5	
TOTAL	750	

### Recreation:

Recreational programming continues to be a valuable tool in the reduction of idleness and also provides gender-responsive needs for the population. Recreation periods, groups, tournaments, and league play helps build self-esteem, pride, and a feeling of accomplishment as goals are achieved. In addition to open recreation, programs offered include volleyball, softball, kickball, ultimate frisbee, spike ball, basketball, whiffle ball, kettlebells, cardio power, yoga, Zumba, step class, adaptive recreation, and fitness challenges.

The Simpson gym is accessible to all individuals and is offered at various times Monday through Friday. Outdoor recreation is offered during the spring and summer months.

### **Religious Services and Programs:**

TCI provides a wide range of religious programming for the population. TCI facilitates regularly scheduled Catholic, Buddhist and other Asian, Humanist, Atheist, Agnostic, Islam, Native American, Pagan, Jewish, and Protestant services. In addition to religious services, 11 study groups are held weekly, bi-weekly, or monthly. A dedicated team of volunteers helps to provide religious programming.

### The population reflected the following religious preferences:

- Buddhist and Other Asian = 3.6%
- Catholic = 10.6%
- Humanist, Atheist, and Agnostic = 0.75%
- Islam = 0.75%
- Jewish= 0.5%
- Native American= 10%
- No Preference = 12.5%
- Other = 1.4%
- Pagan = 5.4%
- Protestant = 54.0%
- Unknown = .5%

Holy books and other religious publications were available at no charge. (All materials were donated by outside sources.)

### **Second Chance Pell:**

In a strong partnership with MPTC, TCI offers eligible individuals the option to apply for the Federal Second Chance Pell Program. This opportunity consists of, online schooling through MPTC to obtain a chosen associate degree through the use of DOC approved clearbooks.

- Business Management
- Small Business Entrepreneurship

### Security and Safety:

It is the goal of the Security Department to provide a safe and secure facility for the staff, the TCI population, and the community, as well as being a role model while maintaining professional conduct for TCI and the Department.

- <u>Conduct Reports</u> There were 525 major conduct reports, 1,602 minor conduct reports, and 76 conduct report appeals.
- <u>Laundry</u> The laundry at TCI runs with one officer and employs six institution workers. They
  are responsible for handling the institution's soiled laundry by collecting, counting, sorting,
  and sending it out to BCE, then redistributing the clean laundry after it has been returned.
  They issue the state clothing and exchange it as needed. The seamstress sews DOC
  patches and chevrons on officer uniforms, mends, and repairs institution-provided clothing
  and institutional items.
- <u>Maintenance Officers</u> The Maintenance work crews consist of two correctional officers and 30 institution workers. They are responsible for maintaining 27 acres of land inside the perimeter fence.
- Recycling Staffing currently consists of two institution workers but up to four workers are allowed if needed. Recycling cardboard has reduced the number of dumpsters needed on

- the grounds and has a positive effect on the environment. TCl continually strives to be environmentally safe.
- <u>Visits</u> As an institution, we encourage visits from family members and significant others.
   We feel this is an integral part of rehabilitation and reintegration into the community. For FY23: 3,996 contact visits, 17,738 visitors, 9 no-contact visits, 369 professional visits, 36 Restricted Housing visits, 12 special visits, and 5,021 video visits were processed.

### **Social Services:**

The Social Services Department provides direct services to individuals housed at TCI in the areas of case management, group facilitation, visitation, release planning, and support services.

TCI has a variety of Social Workers (general population, special management, infirmary, SUD) and Treatment Specialists (SUD and Non-SUD). Our Social Services Department also has an Office Operations Associate who provides supportive services to the institution, social services team, and the population. We have a Program and Policy Analyst who works closely with the SUD program.

Social Workers and Treatment Specialists strive to meet the unique needs of an individual and enhance social functioning by assessing needs and creating comprehensive case plans. Over the course of the last year, Social Workers and Treatment Specialists have facilitated primary programs (programs assigned through the classification process) and non-primary programs. Primary programs facilitated, include: Moving On (Cognitive Based Program, gender-responsive), Beyond Violence (Anger Management, gender-responsive), SUD Programming (all levels), Windows to Work, and CBI-Employment. Social Workers and Treatment Specialists facilitated ancillary programming, one example being Parenting Inside Out. Programming is offered in Restrictive Housing, and the Infirmary, as part of the SUD Program, as well as in the Special Management Unit.

Social Workers/Treatment Specialists serve as the institution contacts for Re-Entry Legal Services, Windows to Work, and Opening Avenues to Re-Entry Success. Social Workers/Treatment Specialists support various parenting initiatives and procedures, such as: creating birth and placement plans with expecting mothers, enhanced visitation, and Camp Reunite. They coordinate with housing unit staff to create monthly themed boards for the units, observing national and statewide observances, for example, Women's History Month and Recovery Month.

Social Services collaborates with other departments and agencies to schedule professional visits with social service agencies, obtain clothing and vital documents for those released to the community, and assist with special events and observances. Social Services is highly involved in planning for institutional activities related to: National Crime Victims' Rights Week, Re-Entry Fair, and fundraisers.

### **Substance Use Disorder (SUD) Programs:**

TCI offers four substance use disorder programs and one dual diagnosis program specifically developed for individuals in recovery. The programs work towards empowering individuals to make healthier life choices and remain abstinent from alcohol and drugs.

The SUD program is broken down into five SUD levels:

The SUD 1 program is a case plan intervention done with the General Population Social Worker. It could consist of any of the following: Carey Guides(Problem-Solving, Prosocial Leisure, Anti-Social Thinking, Interpersonal Skills, Emotion Regulation, Anti-Social Peers, and Substance Abuse), AODA New Freedom packet - Readiness for Change: Becoming a Stronger Person, AODA New Freedom packet - Getting it "Right" this time: Becoming a Stronger Person, Thinking for a Change-Thinking Reports, Values Ranking worksheet, Core Beliefs worksheet, Positive Self-Talk/Coping Thoughts Worksheet, Wheel of Emotions, Packet on Increasing/Accepting Personal Responsibility, Packet on How to Learn and Apply the Decision-Making Process, Five Life Areas worksheet and how addictive behavior has impacted your life, Restorative Justice Activities, Non-primary programming offered (Mindfulness etc.), Behavior chains on risky situations, teach social skills related to problem areas, teach emotion regulation skills, and role play risky situations with social skills.

The SUD 2 program is a 15-week program for individuals assessed with a mild substance use disorder and who are at a moderate risk for recidivism. The group components of the program include Helping Women Recover, a gender-responsive substance abuse program, and Connections, a Shame Resiliency program. Individual components of the program include biweekly individualized treatment planning sessions with a Social Worker/Treatment Specialist with a focus on planning for re-entry into the community.

The SUD 3 program is a 15-week program for individuals assessed with a moderate to severe substance use disorder and who are at a moderate risk for recidivism. The group components of the program include: Helping Women Recover, a gender-responsive substance abuse program, Seeking Safety, a trauma and substance abuse program, Connections, a Shame Resiliency program, and Moving On, a gender-responsive cognitive behavioral program. Individual components of the program include bi-weekly individualized treatment planning sessions with a Social Worker/Treatment Specialist with a focus on planning for re-entry into the community.

The SUD 4 program is a 17-week program for individuals assessed with a mild to severe substance use disorder and who are at a high risk for recidivism. The core group components of the program include: Helping Women Recover, a gender-responsive substance abuse program, Seeking Safety, a trauma and substance abuse program, and Moving On, a gender-responsive cognitive behavioral program. Additional ancillary groups offered in this program include Dialectical Behavioral Therapy Skills-Informed, and Connections, a Shame Resiliency program. Individual components of the program include bi-weekly treatment planning sessions with a Social Worker/Treatment Specialist with a focus on planning for re-entry into the community.

The Dual Diagnosis program is a 21-week program for individuals assessed with mild to severe substance use disorder and who are at a moderate or high risk for recidivism. The core group components of the program include Helping Women Recover, gender-responsive substance abuse program, Seeking Safety, trauma and substance abuse program, Moving On, a gender-responsive cognitive behavioral program, Coping with Feelings (a Dialectical Behavioral Therapy-informed skills group), Mental Health Education, Beyond Violence for individuals with

histories of violence both as the victim and as the perpetrator, Connections, Shame Resiliency program, Picking Up the Pieces, and a Grief and Loss program. Individual components of the program include bi-weekly treatment planning sessions with a Social Worker/Treatment Specialist with a focus on planning for re-entry into the community and monthly individual therapy sessions with a Psychological Associate.

### Vocational:

MPTC certifies vocational programs offered at TCI. Credits earned are transferable to the Wisconsin Technical College System for continuing education. Enrolled students earn certificates or diplomas from MPTC upon completing one of the following TCI-taught programs:

- Cosmetology Program
- Building Maintenance and Construction Program
- Office Software Applications Program
- Welding Bootcamp
- Horticulture

### ADDITIONAL PROGRAMMING OFFERED AT TCI

### **Education Programming:**

- Moving On
- CBI-Employment
- Phonics
- English as a Second Language (ESL)
- Inter/GED/5.09 Language Arts
- Inter/GED/5.09 Math
- Inter/GED/5.09 Science
- Inter/GED/5.09 Social Studies
- Refresher Language Arts
- Refresher Mathematics
- MPTC-certified Computer Literacy class
- MPTC-certified Occupational Communications
- MPTC-certified Student Success
- MPTC-certified Vocational Math Class
- MPTC-certified Occupational Success Strategies
- Oversee special building projects for the Maintenance Department
- Wisconsin Literacy Council Tutor training program

### Group Studies: (individuals may choose one group)

- Abundant Rain Bible Study
- Community Baptist Bible Study
- Ephesians Bible Study
- Jehovah's Witness
- Key Passages Bible Study
- · Life Recovery Bible study
- Lower Lakes Bible Study
- Mindfulness
- Rev. Iles Bible Study
- Spiritual Boot Camp
- Women of Faith Bible Study

### MSMU and General Population Programming:

- Activity Skills to provide services that enhance involvement and satisfaction in the pro-social activity of
  crocheting and knitting. To provide a series that increases self-worth through participation in community
  service projects benefits all diagnoses. open
- Adapted Exercise provides individuals with limited mobility an opportunity to complete exercises and increase movement at their comfort and ability level and learn to relax. Teaching individuals to choose behaviors that help them reach their goals.
- Art Expressions Structured art therapy group utilizing a variety of art mediums and techniques.
- AWARE Applying Wellness And Recovery Everyday
- Board games Therapeutic activity designed to reduce stress, socialize, learn patience, laugh, and have fun
- **Body Positivity** This group aims to provide information and interactive activities that promote the development of a healthy body image.
- **Building Self-Compassion** Learn how to cultivate self-compassion, improve mental health and learn skills to move from self-criticism to self-kindness.
- Connections coping with shame and increasing resilience. closed
- Coping Skills increase ability and motivation to think before acting, address "thinking issues" vs. "feeling issues." personality disorders open
- **Coping with Anxiety** to gain education on and learn the different DSM-5 anxiety disorders and practice ways to cope with each one of them. anxiety disorders closed
- **Creative Writing** to assist individuals in developing creative writing skills. To provide opportunities for individuals to develop and utilize writing as a form of emotional expression. benefits all diagnosis open
- DBT After Care continue to utilize DBT skills in day to day life. personality disorders open

- DBT After Care Tutoring building mindfulness skills and extra peer work for skill use. personality disorders – closed
- **DBT Skills Group** personality disorders/self-injury. closed
- Distress Tolerance Skills teaches individuals to tolerate distress and regulate emotions more effectively.
- **Emotion Regulation Skills** DBT skills group, the focus will be on core mindfulness and emotion regulation. closed
- **Get Smart** How to choose "smart" behaviors. Understand what "causes" your feelings and emotions. Learn to change your feelings, calm yourself. open
- Grief and Loss to increase knowledge on grief and loss process. V-code bereavement closed
- Grief Support Group to increase knowledge on grief and loss process. V-code bereavement closed
- **Healthy Boundaries** Foster more positive relationships with peers, staff, and family. Facilitate better expression of feelings and emotions through demonstration and practice. open
- **Healthy Relationships** Re-learn healthy ways to build positive relationships, communicate, and resolve conflicts through activities and discussions. To provide services that assist with improving ability to effectively communicate in an appropriate manner. To provide services that increase an individual's knowledge and development of healthy relationships.
- Journaling writing down your thoughts and feelings to understand them more clearly.
- Life Traps Understand self-defeating, destructive thinking, feeling, and behavioral pattern which set individuals up for failure in the course of life.
- Mindfulness/Meditation mindfulness skills.
- Positive Psychology Group to reduce depression and/or anxiety symptoms. closed
- **Positivity** Positive thinking is an emotional and mental attitude that focuses on the good and builds results that will benefit you. Focus on fostering positive attitude and its effects on coping more effectively with the daily dealings of life.
- Resiliency Learning skills that can assist in coping with life's physical, social and environmental stressors.
- Seeking Safety trauma and AODA group. closed
- Soothing Sensations to provide opportunities for individuals to feel safe and experience relaxation in a soothing environment. To provide services for individuals to learn different relaxation techniques to utilize in the future benefits all diagnosis. open
- Staying Focused to gain education on how to manage time, limit distractions and maintain a daily schedule and routine. Teach relaxation skills to aid in focusing attention – adjustment disorders and Attention-Deficit/Hyperactivity Disorder. – closed
- Therapeutic Activities To learn about and participate in activities that are therapeutic for mental health.
   Utilize art, games, and group activities for the benefits of emotional expression, relieving stress, increasing positive emotions, and mindfulness. To provide opportunities to participate in recreation activities in order to maintain and expand existing skills and interest. To provide opportunities for emotional expression and stress relief through healthy leisure.
- TX Mind and Body Wellness, Moving to Music, and Get Fit improve physical fitness for overall health and wellness. benefits all diagnosis open
- Weekly Reflections To provide opportunities for individuals to reflect on their week and to gain insights into their patterns of behavior and process their emotions. To set weekly goals and process with the group about successes and challenges.

### Recreation Leader - TX Building:

- Cardio Power
- Mind and Body wellness
- Step Class

### Recreation Leader – Simpson:

- Beginners Volleyball and Softball
- Biggest Loser Competition
- Cardio Exercise equipment
- Cardio Hour
- Circuit training
- Community Service
- Core fitness

- Yoga
- Zumba
- Exercise videos
- Hobby Property
- Universal Machine weight lifting
- Infirmary Unit Chair Yoga
- Infirmary Unit Game House
- Volleyball/Softball/Kickball leagues (tournaments and championship games)

### Re-Entry Initiatives:

- Windows 2 Work (Fox Valley Work Force Development) incorporates cognitive-based programming related to employment, application and resume completion, job search assistance, and interview preparation.
   Provides case management approximately six months prior to release, with follow-up for a minimum of one year after release to ensure long-term success.
- CBI-Employment teaches individuals how to identify and manage high-risk situations related to obtaining and maintaining employment. Emphasis is placed on skill-building activities to assist in the work environment.
- Pathways Home 2 Grant provided: pre and post-release employment services for individuals. The program is job-driven and builds on connections with local employers that will enable transitioning individuals to obtain meaningful employment post-release.
- Parenting Inside Out (PIO-90) is an evidence-based parenting skills program developed for parents.
   The program is proven to reduce recidivism and criminal behavior while improving family relationships and parenting skills.
- Pre-Release modules and binders available through the library. Module topics include:
  - o Education
  - Employment
  - Family Support
  - Financial Literacy
  - Health
  - o Housing Personal Development
  - Transportation
  - Wellness

### Religious Services TV via Channel 15:

- Catholic
- Eastern Religions
- Humanist, Atheist, and Agnostic
- Islam
- Judaism
- Native American
- Pagan
- Protestant and other Christian via TBN broadcast

### Religious Services and Studies:

- Catholic Mass: Wednesday's
- Eastern Religions: Rotates Monday afternoons and Friday morning's
- Humanist, Atheist, and Agnostic: Thursday's
- Islam: Tuesday's
- Judaism: Rotates Mondays and Thursday's
- Native American: Monday's
- Pagan: Monday'sProtestant: Friday's

### RHU Groups: (maximum of five individuals in each of the two pod)

Approximately 20 hours of programming are offered in the Restrictive Housing Unit weekly allowing for all individuals in RHU to engage in structured out-of-cell activities. Opportunities for programming are prioritized based on an individual's mental health, with more programming hours offered to those with significant mental health issues. Group topics include:

- Cognitive Restructuring
- Education
- Healthy Lifestyles
- Mental Health
- Prosocial Activities
- · Relationship Management

### Sex Offender Treatment:

Developed knowledge and skills needed to address identified treatment needs related to their offense history. Criminal thinking, healthy relationships, emotional difficulties, social functioning, cognitive processes, sexual dynamics, and re-offense prevention are discussed. Reduce identified risk factors to re-offend sexually. Criminal thinking, healthy relationships, consent, deviant arousal, and re-offense prevention are discussed.

- SO4 Higher risk to re-offend based on identified risk factors.
- SO2 Medium risk to re-offend based on identified risk factors.

### Substance Use Disorder Treatment:

- SUD 2 Program (15 weeks) participants completing this program are given the completion status for the initial classification needs of SUD. Participants also receive Connections, a Shame Resiliency program.
- SUD 3 Program (15 weeks) participants completing this program are given the completion status for the
  initial classification needs of SUD and CBT. Participants also receive Connections, Shame Resiliency
  program, Seeking Safety, and a trauma and substance abuse program.
- SUD 4 Program (17 weeks) participants completing this program are given the completion status for the
  initial classification needs of SUD, and CBT. Participants also receive Connections, Shame Resiliency
  program and Seeking Safety, a trauma and substance abuse program; and Dialectical Behavioral TherapyInformed Skills.
- SUD Dual Diagnosis-STRENGTH (21 weeks) participants completing this program are given the completion status for the initial classification needs of SUD, CBT, and anger management. Participants also receive Connections, Shame Resiliency program, Seeking Safety, a trauma and substance abuse program, Coping with Feelings (a Dialectical Behavioral Therapy-informed skills group), Mental Health Education, and Picking Up the Pieces, a Grief and Loss program.

### **CONTACT COORDINATORS FOR MAJOR INITIATIVES**

### Americans with Disabilities Act - ADA

Primary Coordinator: Scott Weber, Correctional Management Services Director (920) 929-3825

Backup Coordinator: McKinsie Johnson, Corrections Program Supervisor (920) 929-3849

# Correctional Offender Management Profiling for Alternative Sanctions – COMPAS A risk and needs assessment system

Primary Coordinator: Sarah Moore, Corrections Program Supervisor (920) 929-3854

### **Limited English Proficiency – LEP**

Primary Coordinator: Mildred Montano, ESL Teacher (920) 929-3880

Backup Coordinator: Jason Lederhaus, Education Director (920) 929-3897

### **Prison Rape Elimination Act - PREA**

Compliance Manager: Cindy Radtke, Security Director (920) 929-3822

> Compliance Backup: Ryan McClain, Captain (920) 929-3812

### MILWAUKEE WOMEN'S CORRECTIONAL CENTER

615 West Keefe Avenue Milwaukee, WI 53212 (414) 267-6101

### Julie Ustruck Wetzel Superintendent



### INTERESTING FACTS

Opened in: 2003 Number of Acres: 1 acre

Center Security Level: Minimum and Minimum – Community Custody

Bed Capacity: 109

Current Population: 96 (as of 6/30/2023)

Total Staff: 28

### **ACCOMPLISHMENTS**

### **Buildings and Grounds:**

- Door control project was completed in the summer of 2022.
- Continued piloting new cameras and camera systems in state vehicles.
- Initial walk-through and planning to update the center phone systems.
- Continued collaboration with TCI and REECC to resolve maintenance issues.
- Continued to evaluate and update resources and procedures for virtual and in-person visits.
- Administration entrance flooring and tile replacement submitted.
- HVAC ductwork cleaning completed.
- Roof repairs completed.
- Vehicle GPS installed and maintained.
- Exterior concrete step repaired and replaced.
- Created a second shift population maintenance position, who assisted staff with repairs of kitchen equipment, HVAC equipment, structure interior and exterior, grounds, and plumbing.

### **Education:**

 Started offering biweekly virtual education and monthly in-person education to the population in collaboration with TCI Education Department.

### **Food Service:**

- The garden at MWCC produced over 65 pounds of vegetables that were used in the Food Service Department.
- Five individuals started the process of obtaining a Serv-Safe certificate from the Serv-Safe Program.
- Each week MWCC provides over 6,000 baked goods for Milwaukee Secure Detention Facility.

### **Fundraising and Support:**

- Staff organized one fundraising activity for staff and MWCC population to purchase special meals from local restaurants. BelAir fundraiser raised \$125.90 and was donated to the Meta House.
- The Trauma Informed Committee sponsored various activities for staff to allow the committee to further support staff. Activities included sports apparel days, Halloween scavenger hunt with a prize for the winner, Chili Cook-Off, 12 days of holiday cheer, Hot Cocoa Grams, and many potlucks throughout the year.
- 29 cases of Girl Scout Cookies were purchased by staff and the population to support Copper Lake School Girl Scouts.

### **Health Services Unit (HSU):**

- Nursing services provided by contracted staff.
- Nurse Practitioner on-site two full days per month.
- Completed over 2,000 on-site healthcare encounters, including scheduled appointments, and sick calls (MD, NP, or RN).
- MWCC administered 58 COVID vaccinations and 55 influenza immunizations.
- 19 patients were treated with Vivitrol prior to release.
- Successfully treated three patients for Hepatitis C.
- Processed 743 labs.
- Arranged and completed over 111 off-site specialty clinic visits.

### **Inmate Complaints:**

- Complaints accepted: 3
- Complaints returned: 5
- Complaints dismissed: 2
- Complaints rejected: 0
- Complaints affirmed: 1
- Complaints appealed: 1
- Reimbursement: \$130.00

### Personnel:

- Provided First Aid, CPR/AED, and Suicide Prevention training to security and non-security staff.
- Provided POSC and OC updated training for security and non-security staff.
- Staff in all disciplines participated in DOC University's Five Dysfunctions of a Team.

### **Psychological Services:**

- A Psychiatrist met weekly with individuals at MWCC to prescribe and monitor medications.
- One full-time Psychologist and one 50% PSU Supervisor provided psychological services including individual psychology, clinical monitoring, and crisis intervention.
- PSU facilitated group therapies to address grief, trauma, and transgender support.
- PSU provided assistance with ERP treatment groups, as well as, coverage at TCI.

### Security:

- 14 Correctional Sergeants, one Captain, and one Security Director operate the security of MWCC. Three Sergeants oversee security operations from 6:00 AM to 10:00 PM and two sergeants oversee security operations from 10:00 PM to 6:00 AM.
- One Property and Transportation Sergeant, Monday through Friday 6:00 AM to 2:00 PM is responsible for processing and delivering property including bi-weekly distribution of canteen. This position is also responsible for transporting a majority of the off-site medical trips throughout the work week.
- Provided training to all staff on POSC, CPR/AED, Narcan, and Suicide Prevention.
- All staff completed online training to include; internet security courses and Infectious Disease Control.
- Assisted TCI and REECC with sergeant staffing.
- Conduct reports:

Contested Major – 2 Uncontested Major – 17
Contested Minor – 31 Uncontested Minor – 104
Total conduct reports issued – 154

### **Social Services:**

MWCC has one general population Social Worker, two Treatment Specialists, and one SUD Social Worker:

- Provided overall case management and treatment programming.
  - Case management provides basic direction regarding institutional programming and adjustments during an individual's incarceration along with more specific duties, such as COMPAS assessment, Unified Case Planning, parole planning, special placement needs, marriage screening, coordinating release and re-entry planning including interstate placements, and working with the DCC field staff to set up approved placements and functioning as focal point of the Re-Entry Program.
  - Casework counseling provided basic personal and emotional counseling revolving around an individual's needs. Including daily living problems, family problems, and marital problems, and assessing more specific program and treatment needs. Referral to Psychological Services or recommendation for transfer to other facilities for specific treatment programming as needed.
- Social Services staff assisted individuals in acquiring State of Wisconsin identification cards, vital documents, BadgerCare calls, and referrals to various community resources. Several community-based programs such as, OARS have been authorized to work with soon-to-be-released individuals in an effort to transition them successfully into the community.

### Work Release:

- One Work Release Sergeant coordinates individuals for Work Release assignments, project crews, and community service. This is a Monday through Friday post working from 6:00 AM to 2:00 PM. This position is responsible for transporting individuals to a local department store to obtain civilian clothing for the individual's new position and transporting individuals to the DMV to obtain identification cards and/or driver's licenses.
- Work release is supported by one contracted Employee Support Specialist.
- The Work Release Sergeant assisted 65 individuals with renewing their driver's licenses and state identification cards through the DMV online and in person.
- The Work Release Sergeant assisted five individuals in obtaining or renewing instructional permits, allowing for behind the wheel lessons and earning a valid driver's license.
- In addition to those involved in work release, six project crew positions provide janitorial and laundry services at the Milwaukee Secure Detention Facility Monday through Friday every week.
- Individuals were assisted with obtaining vital documents prior to release, 95 vital documents were obtained.
- The Work Release Sergeant and Employee Support Specialist assisted individuals nearing release to obtain jobs in the community.

### **COLLABORATION EFFORTS**

- MWCC has developed working relationships with local law enforcement to enhance safety
  and security in the community in which MWCC is located and to provide support to law
  enforcement. MWCC participated in a community clean-up with local law enforcement.
- MWCC Partnered with the DWD and Employ Milwaukee to staff the DWD Job Center on the grounds. This collaboration assists individuals nearing release with employment search activities.

### **INSTITUTION PROGRAMS**

### Earned Release Program – SUD 3 and 4:

Earned Release Program staff provide gender-responsive programming to three ERP groups consisting of moderate and high-risk offenders.

- 15 and 17 Week Programs
- Core Curriculum included:
  - Helping Women Recover Addresses substance abuse by integrating the four theories of individuals offending and treatment: pathways, addiction, trauma, and relational theories.
  - Seeking Safety Treats the co-existing disorders of trauma, PTSD, and substance abuse; draws from the research on cognitive-behavioral treatment of substance abuse disorders, post-traumatic stress treatment, and education.
  - Moving On an evidence-based, cognitive-behavioral program developed exclusively for individuals at-risk for criminal justice involvement. The primary goal of this program is to provide individuals with opportunities to mobilize and enhance existing strengths and access personal and community resources.
  - Connections Helps individuals recognize shame as a universal experience and embrace authentic living as a foundation for shame resilience. Topics include: Defining shame, practicing empathy, exploring triggers, vulnerabilities, creating, embracing, and inspiring change.
- DBT Informed Skills provides individuals with new skills to manage painful emotions and decrease conflict in relationships. DBT specifically focuses on providing therapeutic skills in four key areas:
  - 1. Mindfulness focuses on improving an individual ability to accept and be present in the current moment.
  - 2. Distress Tolerance is geared toward increasing a person's tolerance of negative emotion, rather than trying to escape from it.
  - 3. Emotion Regulation covers strategies to manage and change intense emotions that are causing problems in a person's life.
  - 4. Interpersonal Effectiveness consists of techniques that allow a person to communicate with others in a way that is assertive, maintains self-respect, and strengthens relationships.

### **Education Programming:**

- College Correspondence Courses are available for individuals to work independently to further their education or support personal enrichment.
- Collaborates with TCI Education Department to provide education services at MWCC.

### **Leisure Activities:**

In addition to religious services and study, volunteers provide other opportunities to the individuals at MWCC including: AA and NA, yoga, creative writing, and craft activities. In response to a focus group feedback, in 2023 MWCC started a pilot program offering monthly craft activities for mothers and their children during visits, and baked cupcakes for visits when their child is celebrating a birthday.

### **Re-Entry Initiatives:**

- OARS Community Case Managers work closely with the population, facility staff, and agents
  to develop an individualized case plan and prepare for their transition to the community.
  After release, the OARS program can provide participants assistance with obtaining and
  maintaining safe and affordable housing. Case managers work closely with community
  providers to develop access to quality psychiatric care and medications. The OARS team
  also works toward healthy and meaningful structured activities, including educational
  programs and employment.
- Work Release Program coordinated community job placements, apprenticeships, and community service to help individuals develop job skills, healthy work ethic, and selfsufficiency skills.
- Veterans Assistance, Veteran Service Officers from Milwaukee were available to meet with the MWCC veteran population to provide resources and supportive services to assist with re-entry and transitioning back into the community.

### **Religious Services and Studies:**

Community volunteers provide a variety of religious services and studies on a weekly basis for various religious affiliations that fall under the eight URG. Additionally, volunteers have donated religious pamphlets, books, devotional books, and worship videos.

### **Voluntary Groups:**

- Parenting Inside Out seeks to improve the family bond, reduce recidivism, educate parents on parenting skills, and make a difference in the children of individuals affected by the trauma of separation and crime.
- SMART This voluntary program assists individuals to gain recovery skills for all types of
  addictive behaviors included: alcoholism, substance abuse, gambling addiction, and
  addiction to other substances and activities. The SMART Recovery Program, offered tools
  and techniques for each program point; building and maintaining motivation, coping with
  urges, managing thoughts, feelings, and behaviors, and living a balanced life.
- Alcoholics Anonymous This voluntary support group allowed participants to share their experiences, strengths, and hopes with one another so that they may better resolve their common problems and recover from alcoholism. AA is not allied with any sect, denomination, politics, organization, or institution. The primary purpose is to stay sober and help to achieve sobriety. Area community AA members volunteer their services to MWCC's group.
- Narcotics Anonymous Modeled after the AA 12-step program, this voluntary support program meets with participants with the common goal of maintaining sobriety through a system of support and education.
- CBI-Employment group prepared individuals with an employment needs for successful employment experiences.

### **RESTORATIVE JUSTICE**

### **Community Services Projects:**

FY23 has been another great year of opportunity for community service projects at MWCC. MWCC is constantly striving to find new and innovative ways for individuals to give back to the community.

FY23 Community Service projects include:

- Crochet group Donated various items: 30 baby blankets, 20 lap blankets, 100 hats, five pairs of mittens, and many other items to the Women's Club.
- Domestic Violence and Sexual Assault Awareness months Individuals participated in making posters that were displayed around the facility and held a poetry contest and reading.
- Over 243 hours of community service were performed by individuals at the Salvation Army and community clean-ups.

### **CONTACT COORDINATORS FOR MAJOR INITIATIVES**

### **AMERICANS WITH DISABILITIES ACT - ADA**

Primary Coordinator: Justin Mosling, Corrections Program Supervisor (414) 267-6114

> Backup Coordinator: Julie Ustruck Wetzel, Superintendent (414) 267-6102

# Correctional Offender Management Profiling for Alternative Sanctions – COMPAS A risk and needs assessment system

Primary Coordinator: Julie Ustruck Wetzel, Superintendent (414) 267-6102

### **LIMITED ENGLISH PROFICIENCY - LEP**

Primary Coordinator: Justin Mosling, Corrections Program Supervisor (414) 267-6114

> Backup Coordinator: Julie Ustruck Wetzel, Superintendent (414) 267-6102

### PRISON RAPE ELIMINATION ACT - PREA

Compliance Manager: Julie Ustruck Wetzel, Superintendent (414) 267-6102

Compliance Backup: Stephen Olk, Security Director (414) 267-6104

### ROBERT E. ELLSWORTH CORRECTIONAL CENTER

21425-A Spring Street Union Grove, WI 53182-9408 (262) 878-6000

### **Tami Staehler Superintendent**



### **INTERESTING FACTS**

Opened in: 1989 Number of Acres: 40 acres

Center Security Level: Minimum and Minimum – Community Custody

Bed Capacity: 493

Current Population: 446 (as of 06/30/2023)

Total Staff: 153

### **ACCOMPLISHMENTS**

### **Buildings and Grounds:**

The REECC Buildings and Grounds Department is responsible for the repair and preventative maintenance of seven buildings built on over 40 acres of land. The maintenance staff included: one Buildings and Grounds Supervisor, one HVAC-Specialist, and one Facility Maintenance Specialist-Advanced.

Some key accomplishments for the Buildings and Grounds Department include:

- 3,115 Service Requests submitted and completed.
- 58 old windows replaced with new aluminum single-hung windows.
- 200 mattresses replaced.
- The Upper Parking Lot project was completed, with additional handicapped parking spaces including the addition of four Military and Veteran spots.
- The Main Kitchen water heater was replaced, including the installation of an additional water heater.
- Upgraded two new metal detectors, including CellSense (advanced contraband detection technology for the population).
- Received five new washers and dryers.
- Interior and Exterior Lighting upgrades in progress.
- Installed five security surveillance cameras.

### **Certified Peer Support Specialist:**

The Certified Peer Specialist program utilizes trained individuals to support, encourage, and assist their peers in enhancing coping, well-being, communication, and decision-making skills. Currently, there are five Peer Specialists residing at REECC. On average there are approximately 60 to 70 scheduled appointments each week, as well as, multiple emergent and unscheduled appointments. This program has been met with an abundance of positive responses from both staff and the population.

### **Community Relations Board:**

The Racine Area Community Relations Board (RACRB) meetings are held bi-annually. This meeting combined DOC facilities in the Racine and Kenosha Counties, that include RCI, RYOCF, REECC, and KCC. The purpose of RACRB meetings is to enhance positive communication, public education, and advocacy for issues relevant to the operations of institutions and centers.

### **Computer Numerical Control Program:**

CNC program is offered through a partnership with Gateway Technical College located in Racine, WI. The 9<sup>th</sup> Cohort was completed in November of 2022 where 18 students earned their CNC certification. The 10<sup>th</sup> Cohort was completed in May of 2023 with nine participants.

A collaboration with DWD and Racine County Workforce Solutions was established. Students from Cohort 9 and 10 were provided ongoing support during the course of the CNC program. The program was supported by grant funds which allowed the students to receive safety glasses and steel-toed boots. The grant funds provided the students to receive a weekly stipend and a completion bonus.

### **Education:**

10 students received their GED along with seven Competency Based Education students received their HSED.

- GED Tests:
  - 93 GED tests were taken.
    - Math: 14
    - Reading and Language: 17
    - Science: 13
    - Social Studies: 23
    - Civics: 26
  - 43 GED Practice tests were taken.
- Special Education and Title 1 participants:
  - Title 1 Students: 1
  - SPED Students: 0

### **Employee Services Program:**

The ESP Committee involves various security and non-security staff who sponsor events for all staff to participate in throughout the year. The mission of the ESP Committee is to promote togetherness and team-building through various activities. ESP strives to promote a positive work environment for all. The following events occurred:

- Super Bowl Kick-off.
- Random Popcorn Days.

- Correctional Employee Month activities included: Walking Tacos, Game Day, Donuts (cosponsored with the TIC Committee), pie in the face, and Hot Dogs and Brats.
- Fleece sales for staff.
- Waupun Goodie Bags for staff.

### **Food Service:**

- Served over 500,000 meals in FY23.
- Seven individuals between REECC and MWCC received a five-year certificate after the completion of the Serv-Safe Food Service Sanitation Program.
- Garden expanded to 14,000 square feet to go along with our indoor garden center.
- The greenhouse included annuals, perennials, vegetables, and herbs, which brought in approximately \$1,500 in sales.
- Donated leftover flowers and vegetable plants to other local DOC Facilities and Department of Veteran's Southern Cemetery.
- The garden program produced 4,000 pounds of various produce which was used in our daily meals.
- Provided over 11,000 bagged meals to WCI including delivery.

### **Health Services Unit:**

- Completed over 10,268 on-site healthcare encounters, including scheduled appointments and sick calls (MD, NP, or RN).
- Processed at least 920 labs.
- Arranged and completed over 234 off-site specialty clinic visits.
- Provided 60 on-site digital mammograms.
- Provided 279 COVID vaccinations and 167 influenza vaccinations to patients.
- Treated 47 patients with Vivitrol prior to release.
- Treated 8 patients for Hepatitis C.

### **Inmate Complaints:**

- Complaints Accepted: 131
- Complaints Returned: 73
- Outcome from Accepted and closed Complaints:
  - o Complaints Rejected: 43
  - o Complaints Affirmed: 12
  - o Complaints Dismissed: 55

The facility reimbursed a total of \$492.10 based on complaint outcomes.

### **Psychological Services Unit:**

- 3,900 documented clinical contacts.
- 608 transfer and ATR intakes completed.
- 696 hours of groups were facilitated in the general population.
  - Groups included topics such as trauma and recovery, DBT, healthy boundaries, positive psychology, gender dysphoria support, and coping skill development.
- Provided placement for one Doctoral-Level Psychology Intern under the DOC's American Psychological Association accredited internship program.
- Assisted with PSU staff shortages at TCI, RCI, and FLCI.

### Security:

Security staff included: 44 Correctional Sergeants, 44 Correctional Officers, five Captains, and one Security Director.

- Provided training to all staff on POSC, CPR/AED, Narcan, and Suicide Prevention.
- Two staff completed STG specialist training.
- Four staff completed 40-hour Crisis Negotiations Training.
- One Captain was added as an agency trainer for the Crisis Negotiations.
- Conducted ICS Tabletop exercise along with utilizing ICS format during multi-power outages including ice storm damage.
- Supplemented staffing at WCI with two security staff every pay period.
- Provide RCI with a security team to assist with institution searches.
- Implement video visits on housing units through IC Solutions.
- Purchase of emergency and evacuation stair chair.
- Conduct Reports:

Contested Major – 7 Uncontested Major – 154 Contested Minor – 98 Uncontested Minor – 479 Total conduct reports issued – 738

### **Trauma Informed Care Committee:**

The TIC Committee's goal is to help ensure a healthy and safe workplace for all. The committee strives to create new strategies and develop opportunities to make staff feel welcome, supported, and empowered.

A TIC Committee member welcomes all new staff to the center and provides them with a welcome bag filled with treats and TIC Committee information. Each month the TIC Committee sends out an article to all staff discussing self-care techniques and activities and ways to help reduce stress and/or cope with difficult life events. The committee also hosts different fundraisers throughout the year as well as staff appreciation events.

### **Vocational Program:**

A total of 14 students earned their certification in Office Software Applications from Gateway Technical College with five in the fall of 2022, five in the spring of 2023, and four in the summer of 2023

### **INSTITUTION PROGRAMS**

### **Alternative to Revocation SUD Programming**

The ATR SUD program is designed to meet the SUD needs of individuals who are under the care of the DCC and who require treatment in a confined, locked setting. ATR participants are assigned to a program level based on their overall risk level and substance use needs. SUD 3 and SUD 4 are offered as ATR SUD Programming at REECC.

### **Challenge Incarceration Program:**

CIP is designed to allow individuals to earn a reduction in their term of confinement after completion of their substance abuse program based on their risk level. While enrolled in CIP, the participants are required to complete a physical component as part of their programming requirement. REECC had one new enrollment CIP participant and they successfully completed programming.

### **Earned Release Program:**

ERP is designed to allow individuals to earn a reduction in their term of confinement after completion of their substance abuse program based on their risk level. REECC had 137 new enrollment ERP participants, of which, 129 successfully completed the program.

### **Education:**

REECC offers individuals the opportunity to obtain their HSED and/or GED. In addition, REECC has the following vocational opportunities:

### • Computer Numerical Control Program:

The CNC Machining program continued to be a very successful program. CNC is a process used in the manufacturing sector that involves the use of computers to control machine tools. These tools can be controlled in this manner include lathes, mills, routers, and grinders.

### Office Software Application Software:

12-credit certification through Gateway Technical College consists of the following: basic computer skills such as keyboarding, Windows Microsoft Office - Word, Excel, PowerPoint, and Access. The program is self-paced according to the student's skill level with the guidance of the education staff.

### Recreation:

REECC created a recreation leader position who is responsible for programming to support the overall wellness of the population. The recreation leader provides structured activities for the population including: volleyball tournaments, open gym, arts and crafts, and hosted a talent show. The recreation leader coordinated activities for Women's Health Week which included a steps challenge, outdoor yoga, a positive body image class, and an informational nutrition class.

### **Second Chance Pell Grant Program:**

The Pell Funded Program offered post-secondary education courses from MATC and MPTC to the population using funding from Federal Financial Aid. MATC offers Associate of Arts and Science degree credits which can transfer to four-year college programs to obtain a Bachelor's Degree. MPTC offers Associate Degrees in Business Management and Small Business Entrepreneurship. They are transferable to a Bachelor's Degree at select colleges.

In January 2023, graduates who completed in May 2022 and December 2022 participated in a DOC-wide MATC and MPTC virtual graduation.

Three semesters for the year: fall of 2022, spring of 2023, and summer of 2023, enrollments and graduates are as follows.

	MATC		MF	PTC	
	Fall 22	Spring 23	Summer 23	Fall 22	Spring 23
Enrolled	9	9	3	2	2
Graduates	3	1	N/A	N/A	N/A

### **Substance Use Disorder (SUD) Treatment:**

Individuals are assigned one of the following SUD levels based on assessments:

- SUD 2 is assigned to individuals who have a moderate to severe substance use disorder and have been assessed as low risk in COMPAS.
- SUD 3 is assigned to individuals who have a mild to severe substance use disorder and have been assessed as medium risk in COMPAS.
- SUD 4 is assigned to individuals who have a mild to severe substance use disorder and have been assessed as high risk.

The following evidenced-based programs are utilized in SUD Treatment: Connections, Seeking Safety, Helping Women Recover, DBT Skills Group, and Moving On.

- SUD 2 individuals receive Connections and Helping Women Recover and is 12 weeks in length.
- SUD 3 individuals receive Connections, Helping Women Recover, Moving On, and Seeking Safety, and is 15 weeks in length
- SUD 4 individuals receive all five curriculums and is 17 weeks in length.

### Additional Programing at REECC

### **Beyond Violence:**

Gender-responsive curriculum to teach individuals new strategies on how to manage anger and how to appropriately handle emotions.

### **Department of Workforce Development:**

REECC's job center aids participants in working towards gaining employment to assist with more successful re-entry into the community. With a joint effort between DOC staff on-site and DWD staff attending scheduled sessions, individuals participate in a three-session series to assist individuals releasing to the community. ERP participants and general population participants who are within 60 days of release are able to utilize the job center. Participants in DWD are able to do the following:

- Create emails to coordinate with employers.
- Create a Resume
- Job Searching
- Obtain Job Resources
- Interview Preparation
- Participate in phone, video, and local in-person interviews with employers.
- Interview clothing provided.

### **Earned Release Program Annual Progress:**

- 139 Participants
- 3 Interviews
- 2 Job Offers

### **General Population Annual Progress:**

- 46 Participants
- 2 Interviews

### **Medication–Assisted Treatment:**

MAT is the use of medication along with counseling services. It has been found to be effective in treating opioid use disorders. Social Workers/Treatment Specialists conduct a pre-release screening prior to the individuals release and offer resources to individual's with a history of opiate use.

Social Workers/Treatment Specialists work with the individual and the agent to discuss post-release options for MAT services. Social Workers/ Treatment Specialists determine eligibility for DOC's MAT Program, specifically Vivitrol (Naltrexone) and if the individual is interested in participating in the program, the agent will be notified and coordination of treatment post-release will begin. Individuals receive their first MAT injection prior to their release from incarceration.

### **Moving On:**

Moving On is a program designed for at-risk individuals that combines cognitive restructuring theory with cognitive skills theory to help individuals in the criminal justice system take control of their lives by taking control of their thinking.

### **Parenting Inside Out:**

PIO is an evidence-based parenting skills training program specifically developed for parents. The curriculum included: ways to improve the family bond, reduce recidivism, educate parents on parenting skills and make a difference in the children of individuals affected by the trauma of separation and crime.

### **Re-Entry Initiatives:**

The facility created a partnership with Educators Credit Union where a volunteer provides four educational sessions on Financial Literacy. A total of 51 individuals completed the education sessions and 33 individuals participated in the Rent Smart Program. Rent Smart focuses on the knowledge and skills essential for a successful renting experience.

The following topics for were available self-study in the library: Employment, Family Support, Financial Literacy, Health, Housing, Personal Development, Transportation, and Wellness.

Social Workers/Treatment Specialists work one-on-one with individuals to develop a release plan to include a review of eligibility for health insurance, social security, and other benefit programs available to them. Social Workers/Treatment Specialists collaborate with the assigned agent, including assisting in submitting referrals as necessary. Social worker coordinates with outside agencies to assist in parent-child reunification as applicable to include an opportunity to virtually view their children's high school graduation.

Social Workers/Treatment Specialists refer individuals to the OARS who meet the qualifications. OARS develops individualized case plans with the resident before and after release from prison to assist the resident with successful reintegration into the community.

### **Religious Services and Studies:**

REECC offers a variety of services and studies under the URG by the use of volunteers, and LTE-Chaplain including assistance from social workers and teachers.

The facility offers a variety of Religious services for Catholic, Protestant, Buddhist, Islamic, and Pagan. In addition to Religious services, the facility offers a variety of Bible Studies, Native American Smudging, and individual pastoral visitation.

### **Restrictive Housing Groups:**

Individuals housed in Restrictive Housing are able to attend weekly facilitated groups to focus on addressing their criminogenic needs, education, and mental health.

### **Work Release Program:**

The purpose of the Work Release Program is to successfully reintegrate individuals back into society by providing employment skills, and work experience and assist them in establishing a solid work ethic. For many, it is their first opportunity to learn good work habits, pay obligations, and save money. Participants are also able to pay any fines, restitution, and child support that they may owe. While in the program, the individuals will pay their own room, board, transportation fees, and meals. These financial deductions will assist them with their budgeting skills as well as offset the cost of their incarceration.

Individuals shall have minimum community status in order to participate in Work Release or Project Crew. Prior to Work Release, individuals may be assigned to a Project Crew assignment at Racine Youthful Offender Correctional Facility, Lakeland Animal Shelter, or Department of Veteran's Affairs as a way to slowly transition into full-time Work Release. Once they are Work Release eligible we have a wide range of employers in several communities. The facility has employers in the counties of Racine, Kenosha, Walworth, and the southside of Milwaukee. The types of positions vary from entry-level assembly, packaging, machine operators, and CNC operators to customer service type jobs such as positions in the food service industry, as well as Cosmology. Many of these jobs are positions in which the individuals can maintain employment after release as well as working for a sustainable wage that allows them to support themselves and their families.

REECC averaged 61 individuals out on the Work Release program and approximately 16 Project Crew participants per month.

### **RESTORATIVE JUSTICE**

### **Community Service:**

REECC ERP and SUD participants completed Community Service hours at the following locations:

- The Sharing Center Kenosha. Foodbank and resource center that serves all of western Kenosha County.
  - 13 service dates.
  - Processed food and clothing donations, set up back-to-school, Easter and Christmas drives, cleaned, prepared meals, stocked, and rotated items.
- Nifty Thrifty Resale Kenosha. All profits benefit Women's and Children's Horizons, a resource for victims of domestic violence and sexual assault.
  - 54 service dates.

- Inspected and hung clothing donations, processed, tagged, and displayed sale items, cleaned the store, stocked the storefront with merchandise, and organized and rotated seasonal items.
- Union Grove Yorkville Volunteer Fire Department
  - Three service dates.
  - Cleaned station, washed, waxed, and polished rigs for parade.
- Southeast WI Veteran's Cemetery
  - Seven service dates.
  - Landscaping duties included: weeding, edging, laying mulch; cleaning, inspecting, and bundling around 20,000 flags used for grave sites on Memorial Day Weekend.
- Anti-Opiate presentations at seven area Middle and High Schools
  - o 15 visits.
- Participants share their stories of addiction and incarceration with students. Adopt-A-Highway
  - Seven service dates.
- Focus On Community Racine based Community Outreach Organization providing families with substance abuse prevention tools through programming and mentorship
  - Two service dates.
  - Deep cleaned, organized, and moved office supplies and equipment into a new location.

### **Helping Hands:**

Helping Hands Community Service program provides individuals with the opportunity to give back to the community. Helping Hands has donated quilts to various organizations to support participants and program fundraising efforts. Helping Hands donated quilts to Hope Network for Single Mothers, Racine County Sexual Assault Survivors, and the WI Correctional Education Association. Bib and baby blanket sets were made and donated to local Advocate Aurora Health facilities.

### **Restorative Justice Committee:**

Restorative Justice Committee is a multi-disciplinary committee to educate residents and staff on the concept of restorative justice and the importance restorative justice plays in the institution, department, and community lives of all citizens. The Restorative Justice Committee's focus is offering offenders a chance to take responsibility for their actions, gain an understanding of the harm they have caused, and gain an opportunity to redeem themselves and avoid causing further harm.

The committee implemented many activities for individuals to participate in. The population was provided with personal activities and information regarding Human Trafficking Prevention Month, Children of Alcoholics Week, and Self-Injury Awareness Day. A fundraiser was organized during Sexual Assault Awareness Month where the funds were donated to BeLEAF. BeLEAF is a nonprofit dedicated to assisting survivors of sexual assault and child abuse. Individuals created some motivational cards for Crime Victims Rights Week which were donated to the BeLEAF organization. The committee hosted a craft day, where individuals made cards and crocheted pocket prayers for the elderly, in honor of World Elder Abuse Awareness Day.

The committee coordinated a Restorative Justice Program which 14 participants completed the program. The program lasted 10 weeks which allowed the participants to reflect on their lives and the decisions they've made thus far. The program required each participant to work through

the program with the understanding of the core values of Restorative Justice; Respect, Responsibility, and Relationships, by taking personal accountability, healing themselves, and having empathy for others.

### Women Incarcerated Give Back:

WIG Back was founded by former Captain Amy Finke and the population of REECC following the terrorist attacks of 9/11. It remained a way for the population to work with the community in giving something back. The arts of crocheting and knitting have become all but obsolete in these modern, technological times, and yet the many finished creations bring comfort and warmth to those in need.

WIG Back allows participants the opportunity to learn and create as well as teach individuals. WIG Back works with a church committee and donates materials such as: yarn, thread, hooks, and needles. All finished projects which have included: hats, mittens, gloves, scarfs, shawls, lap blankets, Afghans, baby blankets, baby hats mitts and booties, tote bags as well as any other creation requested, have then been dispersed by the church committee to area hospices, hospitals, NICU, veteran homes, local schools, and homeless shelters to name a few.

### **CONTACT COORDINATORS FOR MAJOR INITIATIVES**

### **AMERICANS WITH DISABILITIES ACT - ADA**

Primary Coordinator: Joshua Kratochvil, Building and Grounds Supervisor (262) 878-6035

### **LIMITED ENGLISH PROFICIENCY - LEP**

Primary Coordinator: Kristen Hoile, Corrections Program Supervisor (262) 878-6011

### Correctional Offender Management Profiling for Alternative Sanctions - COMPAS

Primary Coordinator: Krystal Gonzalez, Corrections Program Supervisor (262) 878-6044

### PRISON RAPE ELIMINATION ACT - PREA

Compliance Manager: Tami Staehler, Superintendent

Compliance Backup: Stephen Olk, Security Director (414) 313-6718

### **ACRONYMS**

AA - Alcoholics Anonymous

ADA - Americans with Disabilities Act

AED - Automated External Defibrillator

AODA - Alcohol and Other Drug Addiction

ATR - Alternative to Revocation

AWARE – Applying Wellness And Recovery Everyday BCE – Bureau of Correctional Enterprises

BOCM – Bureau of Offender Classification and Movement CBI-Employment – Cognitive Based Interventions – Employment

CBT - Cognitive Behavioral Therapy CCE – Correctional Complaint Examiner

CIP - Challenge Incarceration Program CNC - Computer Numerical Control

COMPAS - Correctional Offender Management Profiling for Alternative Sanctions

COVID - Coronavirus Disease

CPR - Cardiopulmonary Resuscitation CQI - Continuous Quality Improvement

DAI - Division of Adult Institution DBT - Dialectical Behavioral Therapy

DCC - Department of Community Corrections

DMV - Department of Motor Vehicles

DNA - Deoxyribonucleic Acid

DOC - Department of Corrections DSM - Diagnostic Statistical Manual

DWD - Department of Workforce Development

ERP - Earned Release Program ESL - English as a Second Language ESP - Employee Services Program

ESV - Extended Supervision Violator FLCI - Fox Lake Correctional Institution

FY - Fiscal Year

GED - General Equivalency Diploma

GPS – Global Positioning System

HIPAA - Health Insurance Portability and Accountability Act

HSED - High School Equivalency Degree

HSU - Health Services Unit

HVAC - Heating, Ventilation, Air Conditioning

ICE - Inmate Complaint Examiner ICRS - Inmate Complaint Review System ICS - Incident Command System

ICTS - Inmate Complaint Tracking System

KCC - Kenosha Correctional Center LEP - Limited English Proficiency

LTE - Limited Term Employee

MAT - Medication Assisted Treatment

MATC - Madison Area Technical College

MD - Medical Doctor

MPTC - Moraine Park Technical College

MRV - Mandatory Release Violator

MSMU - Monarch Special Management Unit MWCC - Milwaukee Women's Correctional Center

NA - Narcotics Anonymous

NCCHC - The National Commission on Correctional Health Care

NEW - New Admission (New Prison Sentence)

NICU - Newborn Intensive Care Unit

NP - Nurse Practitioner

OARS - Opening Avenues Re-entry Success

OC - Oleoresin Capsicum

PIO - Parenting Inside Out

POSC - Principles of Subject Control PREA – Prison Rape Elimination Act

PSR - Psychological Services Request

PSU - Psychological Services Unit

PTSD - Post Traumatic Stress Disorder

PV - Parole Violator

RACRB - The Racine Area Community Relations Board

RCI - Racine Correctional Institution

REECC - Robert E. Ellsworth Correctional Center

RHU - Restricted Housing Unit

RN - Nurse Clinician

RYOCF - Racine Youth Offender Correctional Facility

SMART – Self Management and Recovery Training

SO - Sex Offender

SPED - Special Education

STAR - Structured Therapeutic Activities for Recovery

STG – Security Threat Groups SUD – Substance Use Disorder

TBN - Trinity Broadcasting Network

TCI - Taycheedah Correctional Institution

TIC - Trauma Informed Care

TV – Television TX – Treatment

URG – Umbrella Religious Groups VOP – Violation of Probation

VWS - Victim Witness Surcharge

WCI - Waupun Correctional Institution

WE - Workplace Enhancement

WI - Wisconsin

WIG - Women Incarcerated Give Back

WWCS - Wisconsin Women's Correctional System