

Wisconsin Department of Corrections

Governor Tony Evers | Secretary Kevin A. Carr

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DOC Switching Tablet Vendors

The Wisconsin Department of Corrections (DOC) is partnering with ICSolutions to provide <u>tablet services</u> to persons in our care (PIOCs).

DOC is gradually making the transition to the ICS tablet at a few sites each month. With this change in tablet service, a Wi-Fi build-out is necessary at each site and impacts the roll-out schedule. The first three sites to receive ICS tablets in March are Sanger B. Powers Correctional Center (SBPCC), Green Bay Correctional Institution (GBCI), and Waupun Correctional Institution (WCI). Roll-out schedules and information will be posted on the Adult Facilities page at doc.wi.gov as it becomes available. Please see the tentative roll-out schedule below. Family and friends wanting to message or send photos to a PIOC with an ICS tablet will need to create a GTL account with Getting Out by either downloading the app or going to the website at www.gettingout.com. Please see the linked document for instructions on creating an account. Funds to send messages and photos will be applied in the same manner as phone calls and video visits.

For those with a CorrLinks account, please do <u>not</u> close the account in the event your loved one transfers to a site that has not transitioned to the ICS tablet. A PIOC will only have access to the Advanced Technologies Group (ATG) CorrLinks system on their ATG tablet/kiosk until the ICS tablet is issued. Be cautious about sending CorrLinks messages as the go-live date approaches. A message sent through CorrLinks after the go-live date for the new ICS tablet will not be received or refunded. PIOCs are responsible to share the tablet go-live date with family and friends. Please discontinue purchasing ATG tablets as we prepare for this transition.

Tablet Roll-out Schedule:

| Group | Site/s | Go-Live Estimated Date |
|-------|--|---|
| 1 | SBPCC/GBCI | 3/5/24 |
| 2 | WCI | 3/11/24 |
| 3 | OSCI | April 2024 |
| 4 | WSPF/PDCI | PDCI 4/11/24, WSPF 4/10/24 |
| 5 | CCI, OCI, OCC, TCC, RGCI, NLCI | CCI 5/21/24, OCI and OCC 4/16/24, TCC/RGCI/NLCI TBD |
| 6-11 | Additional sites will post in future communication | TBD |