



Department of Corrections

# DIVISION OF COMMUNITY CORRECTIONS

## 2023: A Year in Review

3099 East Washington Ave.

**FISCAL YEAR 2023**

The Division of Community Corrections (DCC) enhances public safety through the management and reduction of client risk. DCC provides supervision and collaboration with community partners to assist clients to change their behavior and repair the harm they have done.

*Published November 2023*

STATE OF WISCONSIN

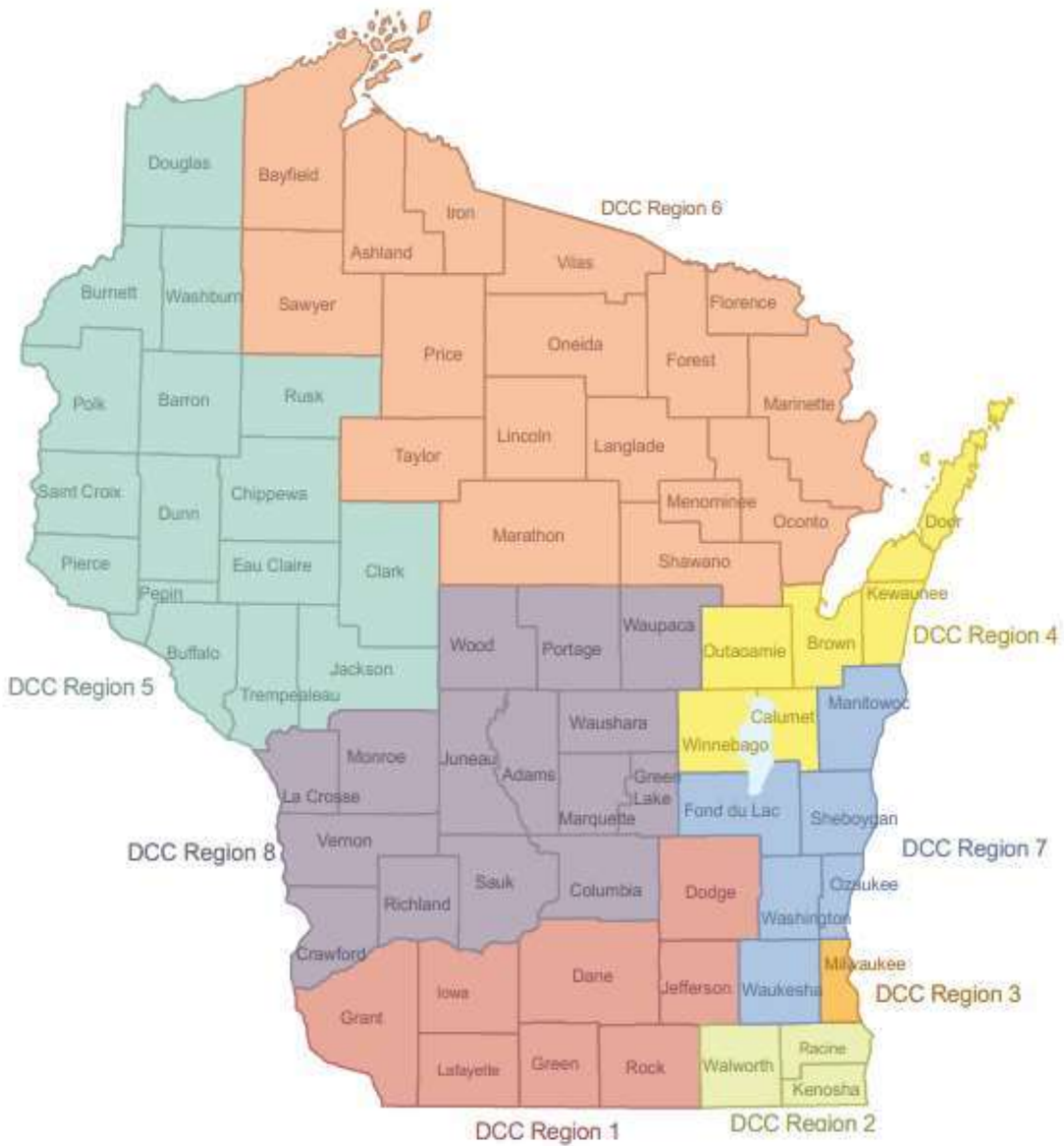
DEPARTMENT OF CORRECTIONS

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version of report

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# COMMUNITY CORRECTIONS REGIONS



# COMMUNITY SUPERVISION

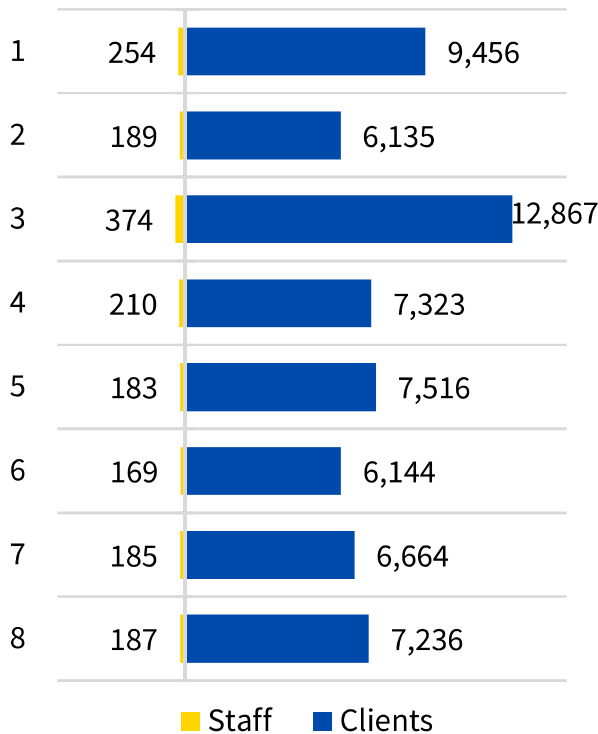
The Wisconsin Department of Corrections (DOC), Division of Community Corrections (DCC) supervises clients placed on probation or released from prison on parole or extended supervision. Supervision is community-based to strengthen the family unit, encourage lawful behavior, and provide local treatment programs.

The probation and parole agents of DCC supervise clients in the community and aid in sentencing and reentry planning. In addition, they provide investigative services to the courts, the DOC Division of Adult Institutions, and the Parole Commission. Under limited circumstances, agents supervise both youth released to aftercare programs and clients conditionally released from mental health facilities.

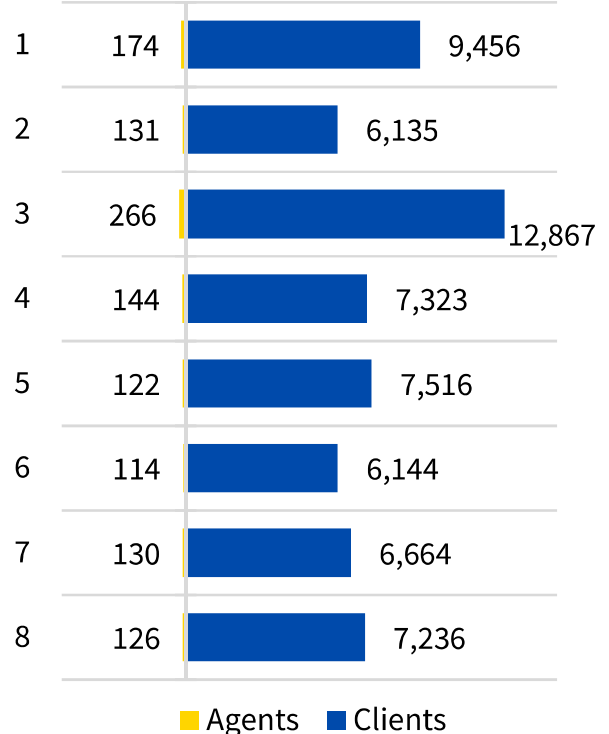
## REGIONAL POPULATION

DCC consists of eight regions, each led by a regional chief who oversees the field offices within the region. The overall client population, as of June 30, 2023, was 63,341.

**Staff and Clients Totals by Region\***



**Agents and Clients Totals By Region\***

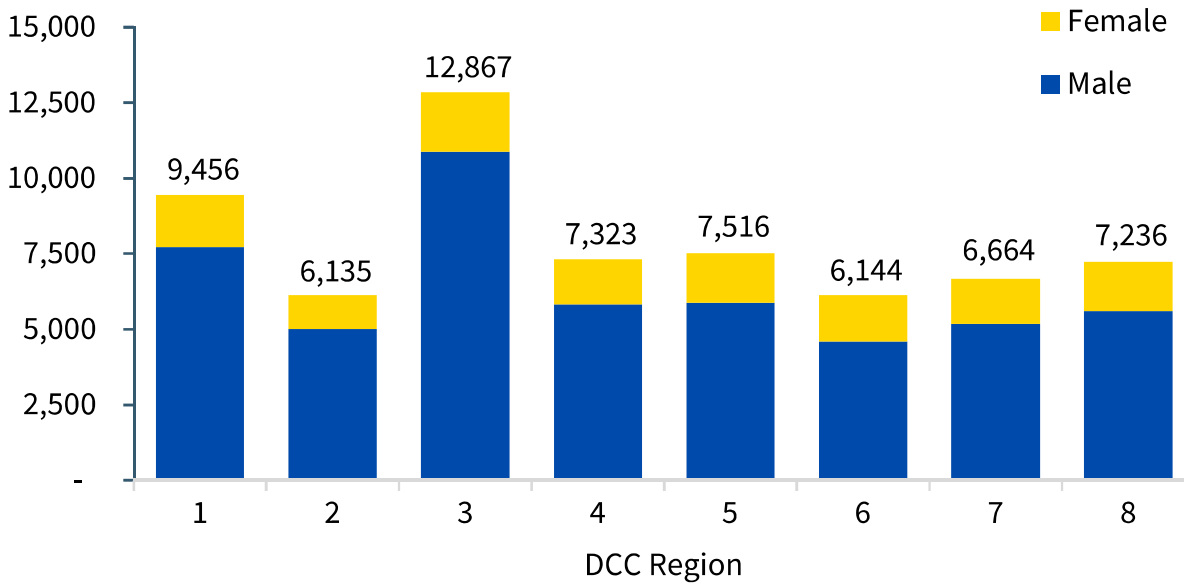


The DCC staff count includes all staff classifications, including supervisory and support staff.

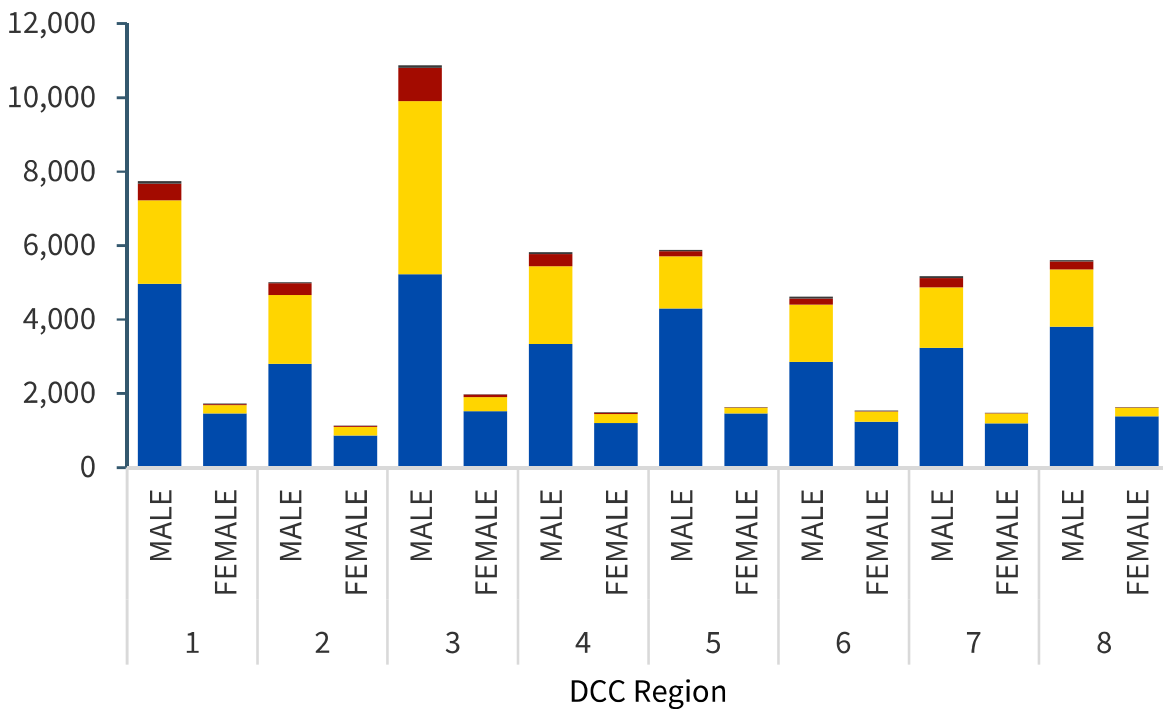
\*Includes filled and vacant positions

# REGIONAL POPULATION

## POPULATION BY GENDER AND REGION

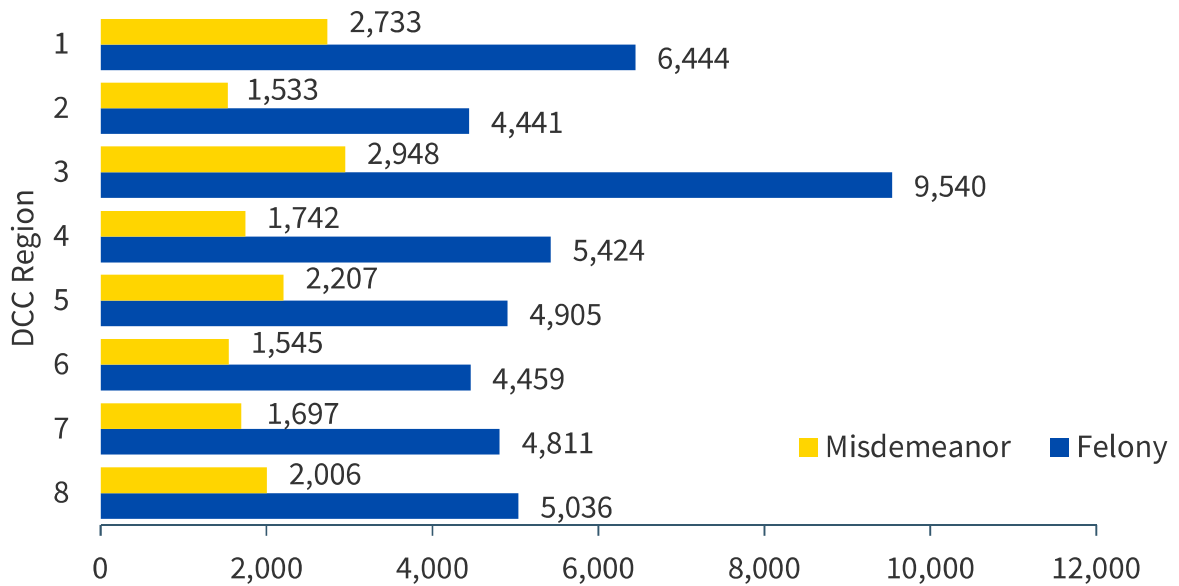


## POPULATION BY REGION, CASE TYPE, AND GENDER



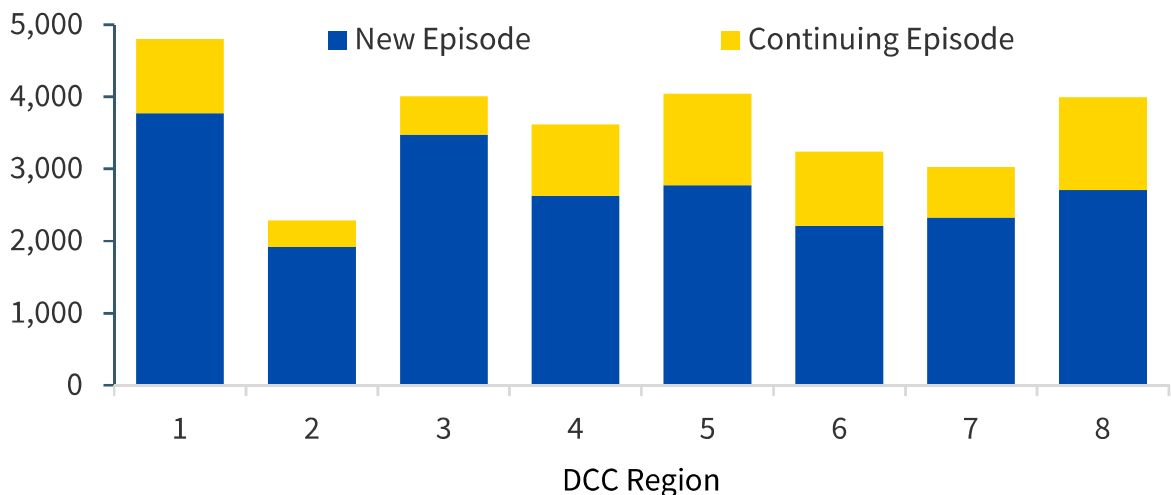
- Probation
- Extended Supervision
- Parole/ Mandatory Release
- Conditional/ Supervised Release

## POPULATION BY REGION AND OFFENSE SEVERITY



The total count of DCC clients as of June 30, 2023 whose most serious offense was a felony was 45,060. The total count of DCC clients as of June 30, 2023 whose most serious offense was a misdemeanor was 16,411. Not shown in this graph are 1,870 unknown most serious offense severity cases (i.e. interstate compact, probation deferred, and supervised or conditional release type offenses).

## NEW PROBATION CASE COUNT BY REGION

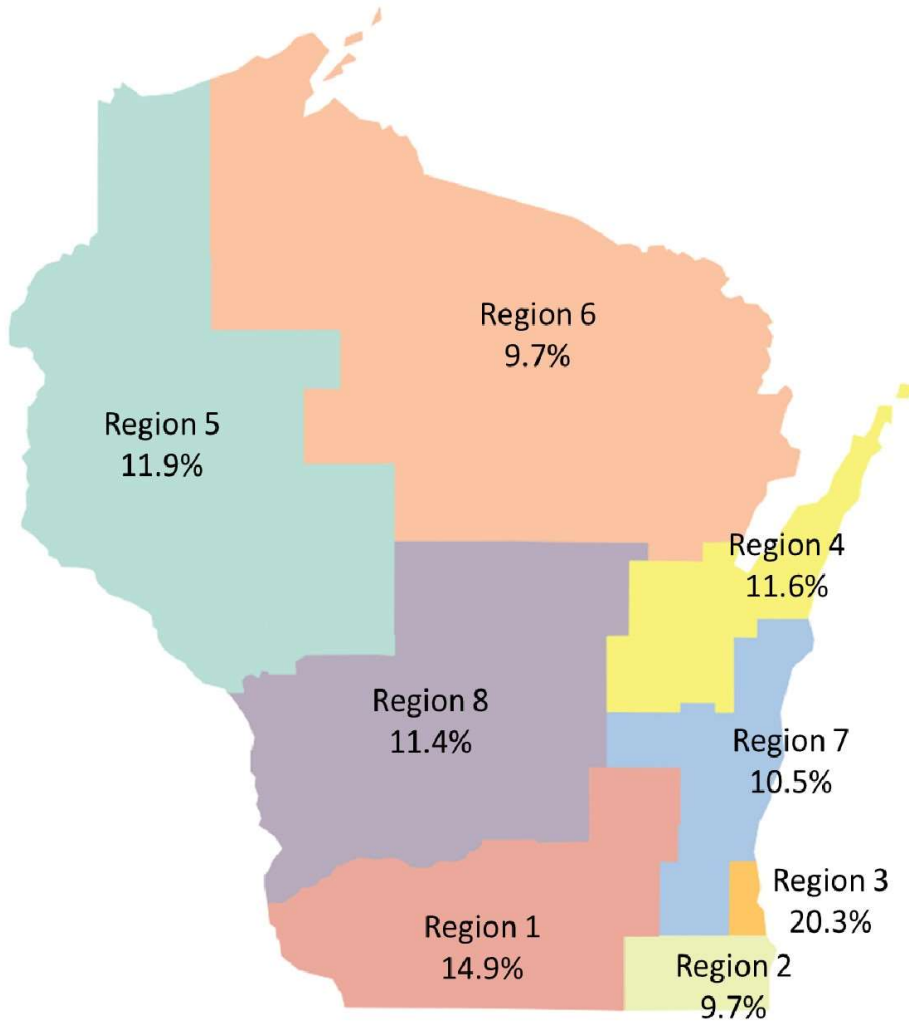


The total number of clients with probation cases that were ordered in fiscal year 2023 was 20,851, encompassing 29,025 probation cases. Of these, 16,869 clients started new episodes of supervision with DCC. Of these, 8,808 clients were new intakes (first time) with DOC.

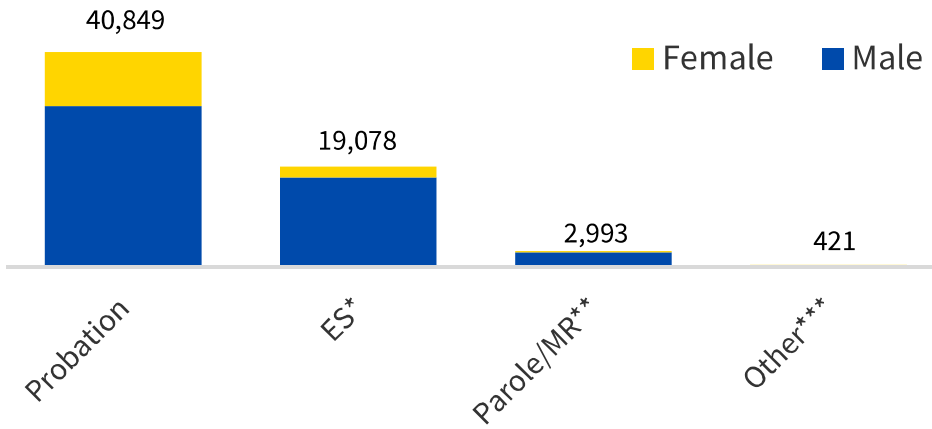
# STATEWIDE POPULATION

On June 30, 2023, the overall population was 63,341 clients.

## POPULATION BY REGION, PERCENTAGES



## GENDER AND SUPERVISION TYPE



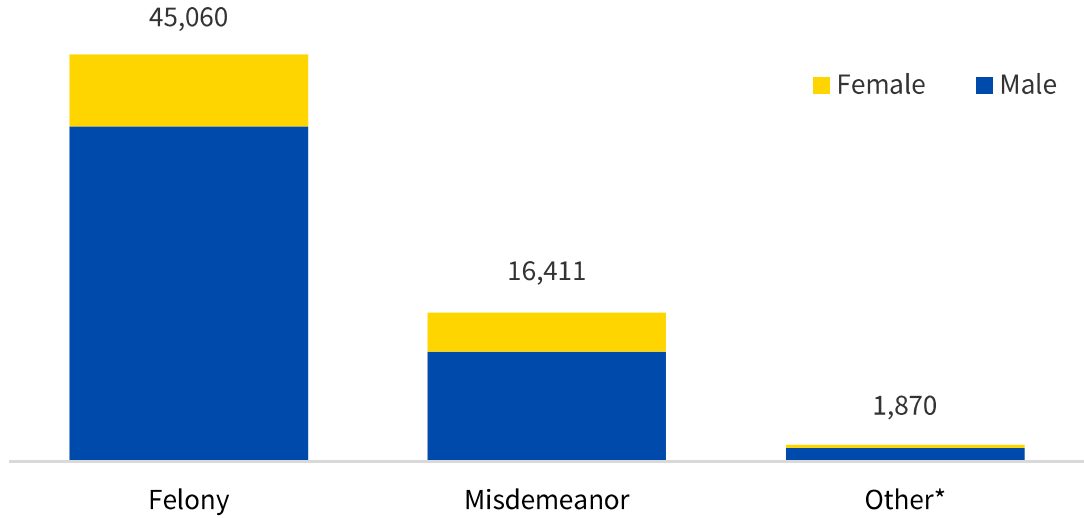
\*Extended Supervision

\*\*Mandatory Release

\*\*\*Supervised and Conditional Release



## GENDER AND OFFENSE SEVERITY

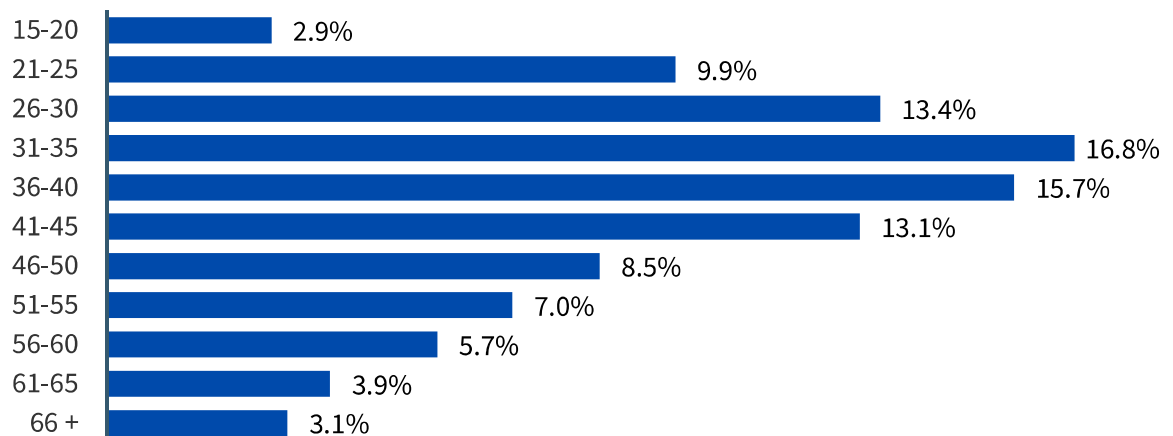


## GENDER, RACE, AND ETHNICITY

Category	Males	Females
<b><u>Race</u></b>		
White	64.8%	71.9%
Black	29.1%	19.2%
American Indian/Alaskan Native	4.1%	7.7%
Asian or Pacific Islander	1.5%	0.7%
No Data/Unknown	0.4%	0.5%
<b><u>Ethnicity</u></b>		
Hispanic or Latino*	10.0%	5.8%

\*Clients in all race categories can identify themselves as Hispanic or Latino.

## AGE



# POPULATION BY COUNTY OF SUPERVISION

Reg	County	Total	Reg	County	Total
<b>1</b>	Dane	3,793	<b>6</b>	Ashland/Bayfield/Iron	597
	Dodge	859		Forest/Florence	224
	Grant	438		Langlade	264
	Green	341		Lincoln	287
	Iowa	236		Marathon	1,588
	Jefferson	1,035		Marinette	629
	Lafayette	175		Menominee/Shawano	612
	Rock	2,579		Oconto	370
	<b>Total</b>	<b>9,456</b>		Oneida	403
	<b>2</b>	Kenosha		2,303	Polk
Racine		2,717	Price	155	
Walworth		1,115	Sawyer	395	
<b>Total</b>		<b>6,135</b>	Taylor	142	
<b>3</b>	Milwaukee	12,867	Vilas	359	
<b>4</b>	Brown/Outagamie	4,696	<b>Total</b>	<b>6,144</b>	
	Calumet	169	<b>7</b>	Fond du Lac	1,139
	Door	344		Manitowoc	946
	Kewaunee	142		Ozaukee	413
	Winnebago	1,972		Sheboygan	1,343
<b>Total</b>	<b>7,323</b>	Washington		800	
<b>5</b>	Barron	539	Waukesha	2,023	
	Buffalo	95	<b>Total</b>	<b>6,664</b>	
	Burnett	300	<b>8</b>	Adams	328
	Chippewa	628		Columbia/Marquette	862
	Clark	269		Crawford	167
	Douglas	855		Green Lake	295
	Dunn	464		Juneau	168
	Eau Claire	1,221		La Crosse	1,126
	Jackson	281		Monroe	711
	Pepin	49		Portage	493
	Pierce	391		Richland	179
	Polk	552		Sauk	596
	Rusk	189		Vernon	165
	St. Croix	1,188		Waupaca	565
	Trempealeau	313		Waushara	392
	Washburn	182		Wood	1,189
<b>Total</b>	<b>7,516</b>	<b>Total</b>		<b>7,236</b>	

Population as of June 30, 2023. County of supervision is by agent number. Some DCC units supervise clients in multiple counties and are combined for reporting.

# SPECIAL POPULATIONS

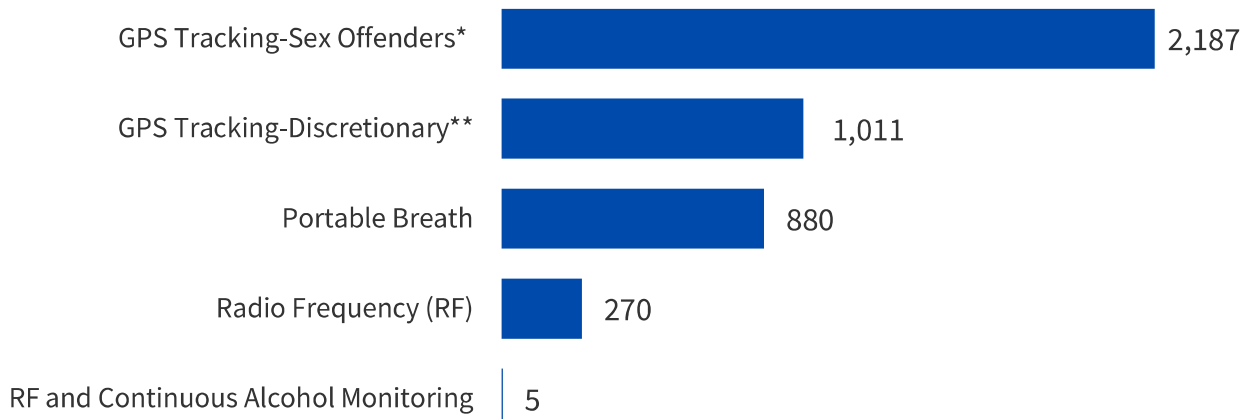
## SEX OFFENDER REGISTRY PROGRAM

The Sex Offender Registry Program (SORP) is responsible for monitoring and tracking clients convicted of certain sex crimes. In addition, SORP provides information to promote community awareness and increase public safety. The table below describes the SORP population as of June 30, 2023.

Description	Number of Registrants
<b>Type of Conviction</b>	
Adult	26,002
Juvenile Adjudication or Minor	514
<b>Total</b>	<b>26,516</b>
<b>Supervision Status</b>	
Incarcerated	5,849
Not Incarcerated (Total)	20,667
<i>Active Community Supervision</i>	6,222
<i>Terminated from Community Supervision</i>	14,445
<b>Total</b>	<b>26,516</b>

## CLIENT MONITORING POPULATION

The DOC Electronic Monitoring Center provides centralized electronic monitoring for clients as an alternative to incarceration. The data below is current as of July 1, 2023.



\* Includes youth

\*\* Includes sex offenders and non-sex offenders

# PROGRAMS AND SERVICES

Also known as Purchase of Offender Goods and Services, these funds are used to purchase products or services for the benefit of clients. This table gives each program type's total cost in fiscal year 2023 and its proportion of the total programs and services budget.

Description	Amount	%
Residential Services Programs	\$16,502,284	48.2%
Transitional Housing Services	\$4,894,984	14.3%
Substance Use Disorder Services	\$2,639,640	7.7%
Sex Offender Treatment Services	\$1,955,582	5.7%
Supportive Housing Services	\$1,423,943	4.2%
Community Transition Services Centers	\$1,413,893	4.1%
Shorter Term Housing	\$1,308,606	3.8%
Domestic Violence Services	\$630,057	1.8%
Cognitive Behavioral Programs	\$628,685	1.8%
Employment, Community Service & Vocational	\$506,382	1.5%
OWI Services	\$465,122	1.4%
Drug Treatment Courts	\$416,098	1.2%
Miscellaneous Goods and Services	\$335,552	1.0%
Medication Assisted Treatment	\$310,146	0.9%
Community Reintegration Services	\$291,276	0.9%
Substance Use Screening	\$288,577	0.8%
Anger Management Services	\$127,378	0.4%
Sex Offender Treatment Alternative to Revocation	\$91,600	0.3%
Wisconsin Tribal Community Reintegration Programs	\$6,509	<0.1%
Psychiatry Services	\$3,289	<0.1%
<b>Total*</b>	<b>\$34,239,603</b>	<b>100.0%</b>

\* Individual amounts may not add up to totals, due to rounding.

# BUDGET, REVENUE, AND EXPENSES

This table includes total General Purpose Revenue (i.e. tax dollars) allocated to DCC, as well as Program Revenue (e.g., client supervision fees) to support operations.

Description	General Purpose Revenue	Program Revenue	Total
Total Budget	\$222.4 M	\$13.2 M	\$235.6 M
Client Daily Cost	\$9.75	\$0.32	\$10.07
Full Time Equivalency (Positions)	1,954.38	11.70	1,966.08

## Court Obligations

Any payment ordered by a court in connection with a criminal case is collected by either the court itself or by the DOC, and reissued as statutorily required. Some payments are held until a payee can be identified; other payments are used to cover administrative costs.

Type of Court Obligation	Amount Collected
Restitution	\$4,663,941
Court, Attorney Fees, Fines, & Other Court Cases	\$2,539,075
Victim/Witness & DNA Surcharge	\$1,765,370
Other Surcharges & General Funds	\$110,560
<b>Total</b>	<b>\$9,078,946</b>

## Supervision Fee Payments

Clients are required to make regular monthly payments while under supervision. These funds are used (in lieu of tax dollars) to partially fund DCC operations.

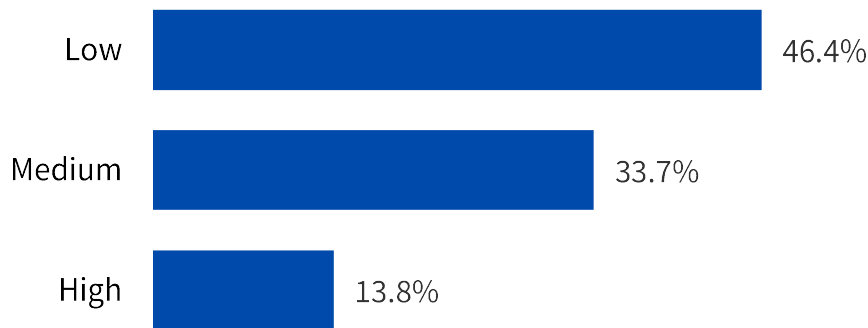
Type of Payment	Amount Collected
Regular Monthly Payment	\$5,344,762
Tax Refund Intercept*	\$693,265
<b>Total</b>	<b>\$6,038,027</b>

\* Wisconsin tax refund and state lottery winnings intercepted from clients who did not make their regular payment.

## CLIENT RISK LEVEL AND CRIMINOGENIC NEEDS

The following graphs reflect the risk level and needs of the overall DCC client population who had completed a risk-needs assessment as of June 30, 2023. The DOC utilizes the COMPAS assessment, which is a research-based risk assessment tool that identifies clients' risk level and criminogenic needs in order to provide effective supervision and treatment.

### CLIENT RISK LEVEL



The total percentage is less than 100%, because some clients were in intake status at the time of the report (~ 6%).

### CRIMINOGENIC NEEDS

Criminogenic needs are attributes of clients that are linked to criminal behavior. Effective correctional treatment targets these dynamic criminogenic needs through interventions and case plans.



Each percentage reflects the proportion of the assessed DCC population that has that criminogenic need.

# COMMUNITY CORRECTIONS INITIATIVES

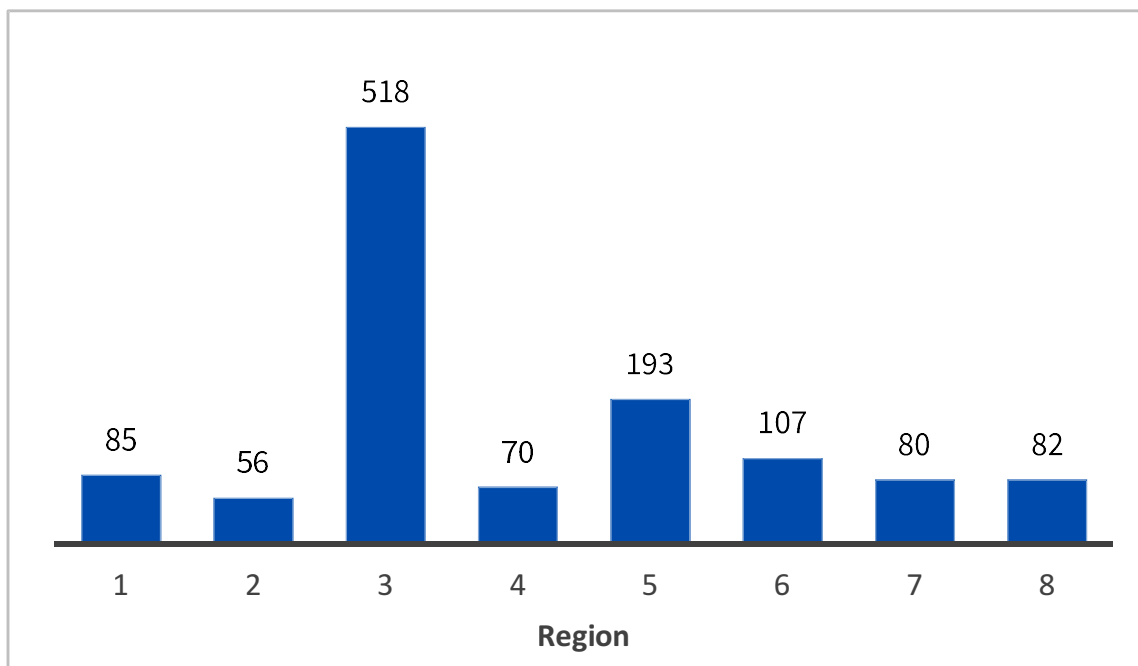
## PSYCHOLOGICAL SERVICES

Psychological Services assists agents, supervisors, community partners, courts, and others to identify and develop mental health services that may aid a client in being successful in the community during their period of supervision and upon discharge. Psychologists offer the following services:

1. Mental health evaluations for presentence investigations
2. Court ordered evaluations
3. Evaluations to render recommendations for treatment or case management
4. Evaluate need for psychiatric referral/intervention
5. Evaluations for Alternative to Revocation (ATR) placements
6. Time-limited individual and group therapy
7. Sex offender treatment evaluations
8. Sex offender risk assessments

The data below summarizes referrals received by Psychological Services, by region, for fiscal year 2023. There were a total of 1,191 referrals across all regions in fiscal year 2023.

### PSYCHOLOGICAL REFERRALS BY DCC REGION



## SEX OFFENDER TREATMENT ALTERNATIVE TO REVOCAION PROGRAM EXPANDED

In fiscal year 2023, the Statewide Institutional Sex Offender Treatment (SOT) Alternative to Revocation (ATR) program at Racine Correctional Institution (RCI) was expanded. The program now has two groups with capacity for 10 participants in each. The SOT ATR program is a 9-week, open-ended program housed at RCI and facilitated by Henger Enterprises. This program is based on a cognitive-behavioral model, blending education-based treatment with relapse prevention and schema therapy. The program provides strategies and techniques for clients to address their dynamic risk factors and thinking errors and work through the risky behaviors and violations that led to the violation.

### DCC TREATMENT UNIT

The DCC Treatment Unit, in collaboration with the DOC Reentry Unit and the University of Cincinnati Corrections Institute (UCCI), continued to pilot the new Cognitive Behavioral Interventions for Substance Use Open Enrollment (CBI-SUO) curriculum.

#### **About This Curriculum:**

1. CBI-SUO is an open-ended curriculum, which allows for new admissions at any time.
2. DCC treatment staff were the first in the nation to use these materials and provide input into the new UCCI curriculum.
3. Treatment staff continued to provide feedback to UCCI through surveys and focus groups.
4. DCC received coaching and group observations from UCCI staff to increase program fidelity and outcome measures.
5. Edits to the curriculum were made based on feedback received from both clients and staff, with a new version of the curriculum scheduled to be released at the beginning of fiscal year 2024.

<b>Services Provided by Treatment Unit</b>	<b># of Enrollments</b>
Substance Use Disorder Treatment (SUD)	171
Domestic Violence Programming	114
SUD Diagnostic Assessment	257

The Treatment Unit used a Contingency Management Pilot Program to supplement SUD programming in fiscal year 2023.



## IMPROVING THE UTILIZATION OF HOUSING SERVICES

To improve the utilization of housing services, DCC took the following steps in fiscal year 2023:

1. Formed an ad-hoc committee
2. Reviewed current housing services and their functions, and analyzed current DCC housing needs
3. Provided direction on housing services in preparation for fiscal year 2024

<b>Current Contracts for Temporary Housing (Statewide)</b>	
Short-Term Housing	164 beds
Transitional Housing Services	384 beds

Supportive housing services are reserved for clients experiencing residential instability or homelessness, and who are able to regain stability with moderate treatment intervention, assistance, and services utilization within a 120-day period.

In fiscal year 2023, DCC expanded to 64 supportive housing services beds. The table below shows the number of beds by location.

<b>Region</b>	<b>Location</b>	<b># of Beds</b>
1	Turning Point (Janesville)	20
3	Swigart House (Milwaukee)	24
6	ATTIC (Marathon County)	20

## **NEW GENDER RESPONSIVE EVALUATION**

DCC invested in training the program and policy analyst on a new gender responsive assessment for use with our female residential programs.

In order to align with evidence-based practices, DCC has created an initiative to learn more about effective interventions with female clients. DCC employees who oversee community provider contracts have been trained to evaluate programming provided to female clients utilizing a gender responsive approach.

The Women's Institutional Needs and Strengths (WINS) Agency Assessment was developed by Bauman Consulting Group (BCG), based upon best practices and empirical research on evidence-based practices, gender-responsive principles, trauma-informed approaches, and implementation science.

This assessment focuses on ten core areas:

1. Organizational culture and philosophy
2. Leadership and management
3. Environment
4. Stakeholders and resources
5. Staffing and training
6. Operational practices
7. Assessment, case planning, and transition
8. Programs, services, and activities
9. Continuous quality improvement and evaluation
10. Implementation capacity

## **NEW GENDER RESPONSIVE EVALUATION cont'd**

Assessments may be conducted utilizing the full assessment (all ten scales) or they may be conducted using a subset of scales (selected by the agency in consultation with BCG) to evaluate those areas of greatest importance to the agency. The complete WINS Agency Assessment is designed to be conducted by subject matter experts over the course of three days. The assessment process involves review of records and documents, observation of agency practices, interviews, surveys, and focus groups with agency personnel and clients. Agencies are provided with a written report detailing both the needs and strengths of the agency.

Staff from around the state have taken part in training to understand the general principles of gender responsiveness. The goal will be to provide training to all staff who have women on their caseloads. Lastly, the Continuous Quality and Improvement coaches created skills specifically designed to reduce risk with the female population.

## **VIRTUAL PROGRAMMING**

DCC continued to expand virtual services for clients to eliminate barriers to programming such as transportation, child care, and availability of services in rural areas. In November 2022, Alma Center started a female domestic violence (DV) program. Research shows many female DV aggressors have previously been DV victims. To address this, groups were held virtually so clients do not report to the same building where they could potentially run into their abuser.

## **RESTORE PROGRAM IN REGION 3**

The RESTORE program (Responsibility Equals Sanction Time Opportunity Reduction Earned) provides skill building and risk reduction opportunities for clients serving a short-term sanction at Milwaukee Secure Detention Facility. The program includes emotional regulation, problem solving, anger management, social skills, cognitive restructuring, dialectical behavioral therapy, and individual skilled-based programming. Clients who successfully completed the 60- or 90-day program earned a 15-day reduction in their sanction time. This program was launched in 2021 in Region 3 and expanded in 2022 to include Region 7 and recently became available to women. In fiscal year 2023, there were 82 clients who successfully completed the RESTORE program.

## CERTIFIED PEER SPECIALISTS CONTRACTS EXPANDED

The role of a certified peer specialist is to build relationships with and provide encouragement for clients by offering support services, such as mentorship and coaching. The certified peer specialist strives to develop internal and external relationships, working in collaboration with local police departments, the DOC, employment organizations, and community organizations. The certified peer specialist assists clients in identifying specific and community resources relevant to individualized recovery and support and reduced recidivism.

In fiscal year 2023, DCC was able to secure recovery support services throughout the state, and expand contracts to include in-person, virtual, and a hybrid combination of in-person and virtual.

The following table provides a list of DCC service providers by region.

<b>Region</b>	<b>Service Providers</b>
1	Safer Communities - in person (Dane county)
2	Epic Epiphany's' – Virtual (all counties) Newcap – Hybrid (all counties)
3	Wisconsin Community Services - in person
4	Epic Epiphany's' – Virtual (all counties) Newcap – Hybrid (Brown county)
5	Epic Epiphany's' – Hybrid (all counties) Whole Life Services – Hybrid (Washburn, Polk, Barron, and Burnett counties)
6	7-Gen Recovery Navigators - in person (Lac du Flambeau residents)
7	Wisconsin Community Services – Hybrid (Waukesha, Washington, and Ozaukee counties)
8	Epic Epiphany's' – Hybrid (all counties)

## **DCC OPIOIDS INITIATIVES**

DCC looked for ways to provide a proactive and effective response to the opioid epidemic. Opioid initiatives previously developed in fiscal years 2021-2022 continued in fiscal year 2023. Some of these initiatives were expanded and others were added.

The following are several examples of DCC's additional responses and expansions of current initiatives:

1. A new harm reduction practice, Fentanyl Test Strips, became available to clients on supervision in all regions of the state.
2. DOC hosted their second annual virtual staff training conference on opioids, harm reduction, addiction stigma, medication assisted treatment (MAT), and staff wellness.
3. DCC distributed a handout in unit office lobbies with information and resources on opioid use.
4. DCC expanded the availability of certified peer specialists, especially for rural areas, by creating a statewide contract and by using virtual programming.
5. DOC Opioid Advisory Team provided support and assistance to staff with difficult opioid cases. They reviewed reported non-fatal overdoses from the previous week that had similarities to cases reviewed by the DOC Overdose Death Review Team.
6. The DOC Overdose Death Review Team completed monthly overdose death reviews. The team reviewed cases, identified gaps, and made recommendations on how to promote changes in policies, procedures, and practices to save the lives of clients.
7. Updates were made to the DOC Intranet to include a section on supervising clients with opioid use disorder. The section includes guidance documents and education for staff.
8. Funding for MAT was expanded for the entire state and for all forms of MAT for clients on supervision.

DCC continues to look at additional resources and gaps in services to combat the opioid crisis plaguing our communities. Several initiatives are underway and are in development as we move into fiscal year 2024. DCC is finalizing contracts for mobile MAT options for areas without resources, and continues to research standards and best practices for sober living houses to create contract language.

## **DCC CONTINUOUS QUALITY IMPROVEMENT (CQI)**

DCC continued their commitment to onboard all Corrections Field Supervisors and Probation and Parole Agents in the Continuous Quality Improvement (CQI) Coaching and Fidelity model. This model supports staff in providing evidence-based risk reduction strategies during quality contact sessions with clients. CQI began as the SMART Supervision grant project in 2017. In 2020, the project became a permanent initiative. By the conclusion of 2022, all Corrections Field Supervisors and Probation and Parole Agents statewide had been coached and trained in the CQI model. This initiative continued in fiscal year 2023.

The DCC also continued their commitment to train all Corrections Field Supervisors and Probation and Parole Agents in the Core Correctional Practices curriculum. This training focuses on incorporating the risk, need, responsivity, and fidelity principles into appointments with clients. Additionally, Core Correctional Practices supports adherence to the four-part appointment model and targets criminogenic need areas to support behavior change. During fiscal year 2023, 10 two-day Core Correctional Practices training sessions were held.

## **INTERNAL REPORTING**

In 2022, DCC began utilizing regularly updated dashboards that provide specific information about the client population and staff. One set of dashboards provides exactly where revocations, sanctions, and holds are occurring throughout Wisconsin. These dashboards allow leadership to respond to increases or decreases in activity, drilling down to the specific region, unit, and agent. The other set of dashboards provides a snapshot of the demographic distribution of DCC clients across the state, by county and by zip code. These dashboards are used to assess where in the state there is a need for more culturally responsive programming for clients on community supervision. Taken together, divisional and regional leadership use these to pinpoint where particular phenomena are occurring, which enables more directed action.

# LAB AUDIT UPDATE

In April 2023, the Legislative Audit Bureau (LAB) submitted their completed evaluation of the community corrections program administered by the DOC. Their recommendations led to the development and implementation of a multi-year plan that began in fiscal year 2023 and will conclude in 2025 (by calendar year end). The goal of the plan is to comprehensively evaluate the success of the evidence-based response to violations (EBRV) project.

The first year (calendar year 2023), DCC focused on conducting an internal review of programs and policies by establishing clear goals/objectives/benchmarks for evaluation, revising and improving data reports and reporting systems, enhancing software systems, identifying key policy modifications, and developing training resources that align with policy changes.

The benchmarks for annual evaluation of the EBRV project are:

1. Risk and needs assessments
2. Availability and effectiveness of program services throughout the state
3. Evaluation of severity levels of violations and the consequence levels
4. Recidivism rates
5. Effectiveness of community-based and institution ATR
6. Client employment percentages
7. Agent caseloads and job duties
8. Survey responses and feedback from criminal justice stakeholders

## **LAB AUDIT UPDATE**

As we move into fiscal year 2024, DCC will be concluding the first year of the plan with numerous policy updates within the electronic case reference manual, conducting surveys for agent feedback, hosting several training events for field staff on implemented policy changes, and beginning the process to revise language within Chapter DOC 328 Administrative Rules.

The objectives for year-two (calendar year 2024) for the EBRV project include:

1. Analyze data and continue to enhance reporting systems
2. Continue to conduct and review stakeholder surveys
3. Provide updates within the Secretary briefing events
4. Implement corrective action steps as identified
5. Implement policy updates as applicable
6. Develop training tools and conduct training events for staff

The accomplishments in fiscal year 2023 highlighted the dedication of DCC staff to providing positive change and fostering success among clients. DCC remains committed to ongoing efforts to enhance practices and policies in a manner characterized by transparency, evidence-based decision-making, and a reliance on data-centric approaches.



# PUBLIC DASHBOARDS

In collaboration with the DOC's Research and Policy Unit (RPU), DCC has several public dashboards that are updated on a regular basis. As more data becomes available, DCC and RPU will look into more ways to report data in a consistent and timely basis.

## MONTH-END COMMUNITY CORRECTIONS SUPERVISION

These dashboards allow users to examine month-end snapshots of the community corrections population by a variety of demographics (such as gender, race, and age), supervision location, most serious offense, supervision case type, and level of supervision. These dashboards can be found at:

<https://doc.wi.gov/Pages/DataResearch/DCCMonthEndDB.aspx>

## HOLDS AND SHORT-TERM SANCTIONS

These dashboards provide weekly snapshots of data related to holds and short-term sanctions that have occurred on and since March 2, 2020. These dashboards can be found at:

<https://doc.wi.gov/Pages/DataResearch/HoldsShortTermSanctionsDB.aspx>

## REVOICATIONS AND OTHER RESPONSES TO VIOLATIONS

These dashboards allow users to examine revocations, including rates, trends, and the reasons for revocations as well as trends in other responses to violations. These dashboards can be found at:

<https://doc.wi.gov/Pages/DataResearch/RevocationsResponsesDB.aspx>

## OVERDOSES AMONG CLIENT POPULATION

These dashboards provide a monthly snapshot of data related to suspected overdoses among clients on community supervision. These dashboards can be found at:

<https://doc.wi.gov/Pages/DataResearch/OverdoseDashboard.aspx>

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**For further information, contact:**

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