

 <p style="text-align: center;">DIVISION OF ADULT INSTITUTIONS</p> <p style="text-align: center;">POLICY AND PROCEDURES</p>	DAI Policy #: 500.10.08	Page 1 of 3
	Original Effective Date: 08/03/97	New Effective Date: 09/08/14
	Supersedes: 500.10.08	Dated: 06/20/11
	Last Reviewed, No Changes: 06/20/17	
	Administrator's Approval: Jim Schwochert, Administrator	
Required Posting or Restricted:		
<input checked="" type="checkbox"/> Inmate <input checked="" type="checkbox"/> All Staff <input type="checkbox"/> Restricted		
Chapter: 500 Health Services		
Subject: Access to Care		

POLICY

All Division of Adult Institution facilities shall ensure inmate patients have access to care to meet their serious medical, dental and mental health needs. All inmate patients shall have access to health care in a timely manner.

REFERENCES

National Commission on Correctional Health Care, Standards for Health Care in Prisons, P-A-01, 2014

DEFINITIONS, ACRONYMS, AND FORMS

BHS – Bureau of Health Services

HSU – Health Services Unit

RHA – Responsible Health Authority

PROCEDURE**I. Access to Care**

- A. Access to care means that in a timely manner, an inmate patient can:
1. Be seen by a qualified health professional.
 2. Be given a professional clinical judgment.
 3. Receive care that is ordered.
- B. Inmate patients shall be notified, upon admission, of the process to request health care.
- C. Unreasonable barriers to accessing health care shall be identified, avoided and eliminated. Examples of unreasonable barriers may include:
1. Punishing inmates for seeking health care for their serious medical needs.
 2. Assessing excessive copayments that prevent or deter inmate patients from seeking help for their serious health needs or assessing any fees for treatments arising from sexual abuse.
 3. Deterring inmate patients from seeking care such as holding sick call at 2:00 AM when this practice is not reasonably related to the needs of the facility.

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- 4. Understaffed or poorly organized systems that result in the inability to deliver appropriate and timely care for patients to meet their serious health needs.

- D. Security/custody or Restrictive Housing shall not be a barrier in access to health care.

- E. The RHA shall:
 - 1. Identify and eliminate any barriers to inmates receiving health care.
 - 2. Implement quality improvement measures as needed related to access to care.

Bureau of Health Services: _____ **Date Signed:** _____
James Greer, Director

_____ **Date Signed:** _____
Ryan Holzmacher, MD, Medical Director

_____ **Date Signed:** _____
Mary Muse, Nursing Director

Administrator's Approval: _____ **Date Signed:** _____
Jim Schwochert, Administrator

DIVISION OF ADULT INSTITUTIONS FACILITY IMPLEMENTATION PROCEDURES

Facility: Name		
Original Effective Date:	DAI Policy Number: 500.31.34	Page 3 of 3
New Effective Date: 00/00/00	Supersedes Number:	Dated:
Chapter: 500 Health Services		
Subject: Access to Care		
Will Implement <input type="checkbox"/> As written <input type="checkbox"/> With below procedures for facility implementation		
Warden's/Center Superintendent's Approval:		

REFERENCES

DEFINITIONS, ACRONYMS, AND FORMS

FACILITY PROCEDURE

- I.
 - A.
 - B.
 - 1.
 - 2.
 - a.
 - b.
 - c.
 - 3.
 - C.

II.

III.

RESPONSIBILITY

I. Staff

II. Inmate

III. Other