DOC-1024 (Rev. 02/2009)



# DIVISION OF ADULT INSTITUTIONS

## POLICY AND PROCEDURES

<b>DAI Policy #:</b> 500.10.33	Page 1 of 4			
Original Effective Date:	New Effective Date:			
07/31/13	08/20/24			
<b>Supersedes:</b> 500.10.33	Dated: 11/28/22			
Administrator's Approval: Sarah Cooper, Administrator – 08/01/24				
Required Posting or Restricted:				
X PIOC X All Staff Restricted				

Chapter: 500 Health Services

Subject: PIOC Safety

#### **POLICY**

The Division of Adult Institutions shall ensure that facility staff implement systems to reduce risk and prevent harm to PIOC.

#### **REFERENCES**

<u>Standards for Health Services in Prisons</u>, National Commission on Correctional Health Care, 2018, P-B-08 – Patient Safety

DAI Policy 500.80.16 - Medication Occurrence Reporting

DAI Policy 500.10.08 - Access to Care

Wis. Stat. s. 302.38 - Medical Care of Prisoners

Wis. Stat. s. 302.385 - Correctional Institution Health Care

Wis. Stat. s. 302.386 - Medical and Dental Services for Prisoners and Forensic Patients

#### **DEFINITIONS, ACRONYMS AND FORMS**

<u>Adverse Clinical Event</u> – An injury or death caused by medical management rather than PIOC disease or condition.

BHS – Bureau of Health Services

<u>CQI</u> – Continuous Quality Improvement

<u>DOC-3703</u> – Health Services Adverse and Near Miss Clinical Event Reporting Form

HSU - Health Services Unit

<u>Near-miss Clinical Event</u> – An error in clinical activity without a consequential adverse PIOC outcome.

<u>PIOC Safety Systems</u> – Practice interventions designed to prevent adverse or near miss clinical events.

PIOC – Persons in our Care

<u>Responsible Health Authority (RHA)</u> – Responsible for the facility's health care services; arranges for all levels of health care; and assures quality, assessable and timely health services for PIOC.

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#### **PROCEDURE**

#### I. General Guidelines

- A. Facility staff shall implement PIOC safety systems to prevent adverse and near-miss clinical events.
- B. The RHA shall implement a reporting system for health staff to voluntarily report, in a non-punitive environment, adverse or near miss events that affect PIOC safety.
- C. Health staff are encouraged to voluntarily report each adverse clinical event or near miss clinical event to the HSU Manager/designee utilizing DOC-3703 Health Services Adverse and Near Miss Clinical Event Reporting Form.
- D. HSU staff shall follow DAI Policy 500.80.16 for medication occurrences.
- E. The RHA/designee and/or Warden/designee has the authority to take immediate and appropriate action in the event of an emergency situation where there is a clear and present danger that poses a threat to life, a threat of personal injury, or a threat of damage to property.
- F. The RHA/designee is responsible for orienting staff to safety policies/procedures and education for job and task specific safety measures.

#### II. Reported Events

- A. Once an event is reported, the RHA/designee shall review the event to determine if:
  - 1. Immediate action is required.
  - 2. Additional PIOC safety systems need to be considered for-PIOC safety.
  - 3. The issue shall be forwarded to BHS for further review.
  - 4. Further review is necessary based on evaluation of trends.
  - 5. Concerns identified that go beyond the facility shall be communicated with the appropriate authorities.
- B. The RHA/designee shall discuss trends and corrective action plans with the facility Warden/designee.
- C. The RHA/designee shall determine whether the event shall be forwarded to the facility CQI Committee for consideration.

#### III. Measures to Promote PIOC Safety

- A. Regular evaluation of the work environment for work practices and hazards is required to maintain safety management.
- B. Efforts shall be made to minimize and prevent inappropriate delays of medical accommodations, medical restrictions and safety actions that can potentially create an unsafe environment or harm.

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- C. Identified risks and hazards shall be addressed immediately.
- D. The RHA/designee is responsible to monitor the processes designed to correct identified problems.
- E. The RHA/designee is responsible to assure employee sub-standard performance is corrected in a timely fashion to prevent further occurrences.
- F. Regular reports and updates regarding safety management shall be discussed at the monthly staff meetings and HSU/Warden meetings.
- G. HSU staff are responsible for learning and adhering to job and task specific procedures for safe operations.

## DIVISION OF ADULT INSTITUTIONS FACILITY IMPLEMENTATION PROCEDURES

Facility: Name				
Original Effective Date:	DAI Policy Number: 500.10.33	<b>Page</b> 4 of 4		
New Effective Date: 00/00/00	Supersedes Number:	Dated:		
Chapter: 500 Health Services				
Subject: PIOC Safety				
Will Implement As written With below procedures for facility implementation				
Warden's/Center Superintendent's Approval:				

## **REFERENCES**

## **DEFINITIONS, ACRONYMS AND FORMS**

## **FACILITY PROCEDURE**

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B.

C.

II.

A.

B.

C.