

 <p style="text-align: center;">DIVISION OF ADULT INSTITUTIONS</p> <p style="text-align: center;">POLICY AND PROCEDURES</p>	DAI Policy #: 500.30.52	Page 1 of 3
	Original Effective Date: 11/01/11	New Effective Date: 02/16/18
	Supersedes: 500.30.52	Dated: 06/01/16
	Administrator's Approval:	
Required Posting or Restricted:		
<input checked="" type="checkbox"/> Inmate <input checked="" type="checkbox"/> All Staff <input type="checkbox"/> Restricted		
Chapter: 500 Health Services		
Subject: Privacy of Care		

POLICY

The Division of Adult Institutions shall ensure discussion of patient information and clinical encounters are conducted in private and carried out in a manner designed to encourage the patient's subsequent use of health services.

REFERENCES

Standards for Health Services in Prisons, National Commission on Correctional Health Care, 2018, P-A-09 Privacy of Care

DEFINITIONS, ACRONYMS AND FORMS

Clinical encounters – Interactions between patients and health care professionals that involve a treatment and/or an exchange of confidential information.

PROCEDURES**I. General Guidelines**

- A. Discussions regarding patient care shall occur in private, without being overheard by other and non-health staff.
- B. Clinical encounters shall occur in private, without being observed or overheard.
- C. Security staff shall be present only if the patient poses a probable risk to the safety of the health care professional or others.
- D. Instruction on maintaining confidentiality is given to security staff and interpreters who observe or hear health encounters.
- E. When triaging health complaints at cell side, health care staff shall take extra precautions to promote private communication between health staff and patients; such as speaking in a soft voice, discussing the minimum necessary protected health information necessary for triaging, and asking officers to move away from the cell front if safety can be provided.
- F. When safety is a concern and full privacy is lacking, alternative strategies for partial visual or partial auditory privacy shall be considered.

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Bureau of Health Services: _____ **Date Signed:** _____
James Greer, Director

_____ **Date Signed:** _____
Paul Bekx MD, Medical Director

_____ **Date Signed:** _____
Mary Muse, Nursing Director

Administrator's Approval: _____ **Date Signed:** _____
James Schwochert, Administrator

DIVISION OF ADULT INSTITUTIONS FACILITY IMPLEMENTATION PROCEDURES

Facility: Name		
Original Effective Date:	DAI Policy Number: 500.30.52	Page 3 of 3
New Effective Date: 00/00/00	Supersedes Number:	Dated:
Chapter: 500 Health Services		
Subject: Privacy of Care		
Will Implement <input type="checkbox"/> As written <input type="checkbox"/> With below procedures for facility implementation		
Warden's/Center Superintendent's Approval:		

REFERENCES

DEFINITIONS, ACRONYMS, AND FORMS

FACILITY PROCEDURE

- I.
 - A.
 - 1.
 - a.
 - B.
 - C.
- II.
 - A.
 - B.
 - C.