



WISCONSIN DEPARTMENT OF CORRECTIONS

Governor Tony Evers / Secretary Kevin A. Carr

Division of Adult Institutions

DATE: March 19, 2020
TO: DAI Adults in Custody
FROM: Makda Fessahaye, Administrator
Division of Adult Institutions
RE: Phone Calls during Temporary Suspension of Visits

On Friday, March 13, 2020, the Wisconsin Department of Corrections (DOC) temporarily suspended visits at all DOC institutions to minimize the risk of exposing staff, persons in our care, and the public to COVID-19. The DOC understands that the suspension of visits greatly impacts persons in our care and their loved ones. As a result, the DOC has partnered with CenturyLink to expand methods of communication with persons in our care and their loved ones.

Effective March 16, 2020, in accordance with institution policies and procedures, the DOC began providing two free 15 minute phone calls per week until visits resume.

To take advantage of the free phone calls, please see the below information:

- The two free phone calls will be available each week, Sunday through Saturday.
- International phone calls are not included in the free phone calls available.
- To use the free calls, select 3 on the keypad. Once a call is connected, it will count as one of the free calls available to the persons in our care, regardless of the length of the call.
- All other institution telephone policies and procedures still apply.