COVID-19 RESPONSE

FOR FRIENDS & FAMILY OF PERSONS IN OUR CARE



ENHANCED COMMUNICATIONS

We are working collaboratively with the Wisconsin Department of Health Services to coordinate all of our responses to COVID-19. We have developed a public website to provide easy access to the most accurate and up-to-date information at doc.wi.gov/COVID19.

The Department of Corrections is tailoring existing pandemic plans to the specifics of COVID-19 and is working in coordination with the Governor's Office, the Department of Administration, and the Department of Military Affairs.

VISITING AND VOLUNTEERS

All visits and volunteer activities are temporarily suspended at all of our facilities until further notice. We understand this will have significant impacts on those in our care and will be reviewing this decision on a daily basis. We are working on expanding alternative methods of communication to use during this time. Professional visits will continue, but we will make accommodations for phone calls and video conferences, or non-contact visits whenever possible.

MEDICAL TREATMENT

We have medical professionals on-site monitoring the health of individuals in our care. Medical co-pays have been temporarily suspended to allow anyone experiencing signs of illness related to COVID-19 to seek medical attention.

SITE CLEANING

Sites are establishing ongoing sanitizing and disinfectant measures to routinely clean work areas with an emphasis on critical and high traffic areas and surfaces.

INFECTION MONITORING

Daily reporting protocols are taking place to provide up-to-date numbers on possible infections.

EQUIPMENT MONITORING

We are working to ensure facilities and health care units have the supplies necessary to control the spread of COVID-19. We are currently tracking and securing our inventory of personal protective equipment (gloves, masks, cleaning agents, etc.).