

GREEN BAY CORRECTIONAL INSTITUTION



Persons In Our Care (PIOC) HANDBOOK

Information & Rules for PIOC

**Revised
December 2024**

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Administrative Code and Department of Corrections Rules

The basic rules and processes of Green Bay Correctional Institution are found in this handbook, referenced in this handbook, located or posted in specific housing units, and posted in specific areas. The rules are based on the Administrative Rules for the Department of Corrections and are available in the institution library. The following chapters are most pertinent chapters of the code. Every PIOC is responsible for learning and following these rules. A copy of the DOC 303 was provided to every PIOC during Assessment and Evaluation.

| SUBJECT | CHAPTER |
|--|----------------|
| PIOC Classification, Sentence and Release Provisions | DOC 302 |
| Discipline | DOC 303 |
| Administrative Confinement | DOC 308 |
| Resources for PIOC | DOC 309 |
| Complaint Procedures | DOC 310 |
| Observation Status | DOC 311 |
| Medical, Dental & Nursing Co-payment Charge | DOC 316 |

Following Orders from Staff – DOC 303.28

Orders may be verbal or written. Regardless of location, any orders given by an officer or staff member must be obeyed, even though it may differ from orders previously given. Follow the last order given at all times. If PIOC feel the order is not appropriate, PIOC may write a letter to the Warden, Deputy Warden, Security Director, Institution Unit Supervisors with their concerns.

Sexual Abuse/Assault Prevention and Intervention

The Prison Rape Elimination Act (PREA) of 2003 was enacted by Congress to address the problem of sexual abuse by persons in the custody of U.S. correctional agencies. PREA addresses all types of sexual assault in prisons, but its main focus is to eliminate PIOC-on-PIOC sexual assaults. All correctional agencies in the nation, including Wisconsin, must follow the provisions of PREA.

The Wisconsin Department of Corrections does not tolerate **any** type of sexual misconduct involving PIOC or staff. Wisconsin DOC Administrative Code prohibits sexual intercourse, contact or conduct between PIOC. Violations will result in disciplinary sanctions as outlined in DOC 303. PIOC-on- PIOC assault will also be prosecuted according to applicable provisions of Wisconsin State Statutes. Sexual assault between staff and PIOC violates DOC policy as well as Wisconsin State Statutes. Violators are subject to Departmental discipline as well as prosecution punishable by prison sentence and fines.

It is important to report an incident of sexual misconduct in a timely manner. PIOC should inform a staff member if PIOC have been sexually assaulted, threatened or are being solicited for sexual activity, or PIOC may file an inmate complaint. Additionally, a PREA hotline has been set up for PIOC for reporting instances of sexual assault. PIOC can access the hotline by dialing #777 to report to the DOC Investigations Team or #888 to reach an agency outside of the DOC. DOC staff members are instructed to keep the reported information confidential and only discuss it with the appropriate officials. All allegations of sexual assault will be treated seriously. Any statement by a PIOC, staff member or others alleging sexual contact/assault shall be reported to the Warden. An internal investigation of the assault will proceed whether or not a law enforcement investigation takes place. Violations of Administrative Code may result in disciplinary action.

All PIOC have been issued a booklet entitled “Sexual Abuse/Assault – Prevention and Intervention.” All PIOC are required to retain this booklet.

Emergencies

There may be times when a situation may require the evacuation of an institution area or modification of normal institution operations. Emergencies may consist of weather or environmental conditions, fire, security emergencies, etc. GBCI will take appropriate action to ensure the safety and security of the institution, staff, PIOC and visitors. At such times, staff will issue instructions and may direct PIOC evacuations from areas. Proceed without delay in obeying staff directives in such situations. At times, drills may be conducted in preparing for potential emergency conditions. During drill-type situations, PIOC are expected to conduct themselves in the same manner as in a real emergency.

Limited English Proficiency Policy Notice

The Wisconsin Department of Corrections (DOC) shall within available resource constraints take reasonable steps to continue providing Limited English Proficiency (LEP) offenders in its custody, or under its supervision, meaningful access to vital documents, important information and health services and to ensure they are not precluded from accessing or participating in important programs or proceedings, including those which may affect the duration and condition of their confinement or favorable classification. This shall be done at no cost to the PIOC. The DOC shall not retaliate against any LEP offender for requesting such access. The DOC does not prohibit communication in languages other than English, either by policy or practice, except where security practices require.

Electronic Monitoring Notice

Surveillance and/or monitoring of activities throughout the facility may be accomplished by electronic devices including audio and visual recordings.

Americans with Disabilities Act

PIOC that cannot participate in a program because of a disability, can send the form DOC 2530 Reasonable Modification/Accommodation Request to the ADA Coordinator. Provide specific information as to why and what type of help is needed.

The goal of Green Bay Correctional Institution is to ensure effective communication with PIOC who have a hearing disability, the Wisconsin Department of Corrections will provide appropriate auxiliary aids and services free of charge, which may include: qualified sign language interpreters and oral translators, TTYs, tablet with Tidal Wave App, videophones, note-takers, computer-assisted real time transcription services, written materials, telephone handset amplifiers, assistive listening devices and systems, telephones compatible with hearing aids, closed caption decoders or TVs with built-in captioning, and open and closed captioning of Wisconsin Department of Corrections' programs.

PIOC CLASSIFICATION, SENTENCE AND RELEASE PROVISIONS

Classification – DOC 302

The Bureau of Offender Classification & Movement (BOCM) is responsible for classification actions. Classification provides the DOC with a process for determining custody classification, program or treatment assignment, and transfer decisions concerning offenders. The DOC uses classification to regulate the supervision and movement of PIOC among institutions and between institutions and community programs.

The initial classification session provides the DOC with a process for reviewing individual offenders as follows:

1. Assessing the risk, criminal and social background of a PIOC.
2. Reviewing sentence structure.
3. Listing academic and vocational requirements.
4. Conducting certain kinds of evaluations.
5. Determining custody classification.
6. Assessing motivation of an offender.
7. Coordinating a plan for custody classification.
8. Recommending programs for an offender on arrival to the DOC.

Reclassification – DOC 302, DAI Policy Chapter 302

Reclassification provides the DOC with an ongoing process for review of the academic, vocational, medical, psychological, social, offense-related, and other treatment needs of a PIOC. The GBCI Reclassification Committee (RC) consists of the Offender Classification Specialist, and one or more of the following: a Security representative, an Education representative, and a Social Services representative. This committee's responsibility is to review the security classification and assignment of PIOC to an institution. These regularly scheduled interviews (reviews) are conducted at a time designated by the Reclassification Committee, not to exceed 12 months from the prior RC. An earlier RC may occur prior to this date if there is a significant change affecting custody, program or treatment assignments, or institution placement as determined by the classification specialist. It may also be initiated, per a request by the Security Director or Warden or via a PIOC request, for an early RC. The request is made to assigned Social Worker, who shall deliver the request to the RC.

Program Assignment

The Reclassification Committee will review program assignments as part of the normal review process. Questions and concerns should be discussed with the PIOC assigned social worker.

An overview of the reclassification process will be provided to all new inmates at orientation.

Record Office

Upon admission, Record Office staff will review commitment papers and calculate the mandatory release or extended supervision release date, maximum discharge date and determine parole eligibility. The Record Office provides the following services:

1. Review sentencing transcripts received to ensure sentence on Judgment of Conviction was accurately recorded.
2. Accepts and attempts to answer questions concerning commitment, jail credits, warrants, detainers, mandatory release, extended supervision, parole eligibility, and discharge dates from both PIOC and outside stakeholders.
3. Facilitate parole hearings for all PIOC that are parole eligible. This includes ensuring compliance with applicable statute(s) in regards to making proper notifications of scheduled parole hearings.
4. Processes requests for prompt disposition of unresolved cases.
5. Responds to requests for copies of documents from the Legal and Social Service files. All requests for copies must be accompanied by a completed Disbursement Request form (DOC-184), for payment of copy fees.
6. Facilitates review of PIOC Social Service and Legal files. PIOC may request a review of their Social Service and Legal files once every six months. For all other file reviews please contact the specific department pertaining to that file.
7. Coordinate the transfer of both incoming and outgoing Legal, Social Service, Visitor Information and Education files.
8. Process PIOC visit applications, completes changes and update visiting lists.
9. Processes requests for TIS Petition Sentence Adjustments. To initiate a request, send an accurately completed Petition for Sentence Adjustment 973.195 (CR-258), sufficiently stamped/properly addressed envelope, a completed Disbursement Request (DOC-184) and any other supporting documentation to the Corrections Sentencing Associate (CSA). The Records office will then complete a Verification of Time Served form (DOC-2228) & Verification of Time Served 973.195 (CR-261) for TIS sentence adjustments in accordance with procedure. Note, CR-258s must be obtained from the library. CR-261s are to be completed by Records staff, therefore there is no need to request them from the library.
10. Process requests to have conduct reports reviewed for modification by the Warden.
11. Re-calculates sentence computation upon receipt of modification from the Warden.
12. Re-calculates sentence computation due to Also Sentences received as well as Amended JOCs received.
13. Updates Legal file when a new computation is done to reflect most recent sentence structure.
14. Ensures proper release when all confinement time has been served per procedure.
15. Close out Legal, Social Service and Visitor Information files after all confinement time has been served after PIOC has released from DAI custody.
16. Notify DCC of all maximum discharge dates for any cases/counts that discharged during PIOC period of confinement, as well as future cases that will discharge after PIOC serves applicable period of community supervision.
17. Processing all requests to place and/or cancel detainers, both in state and out of state.
18. Maintains and facilitates all requests to view Digital Formatted Legal Materials (DFLM) in accordance with DAI Policy 300.00.67. Also assists with facilitating review of Civil Litigation material received from GBCI Litigation Coordinator.
19. Schedules attorney and Court calls, attorney and virtual court appearances, as well as attorney/professional visits for PIOC housed at GBCI.

20. Process Writs by entering Temporary Release Orders and Transfer Holds into WICS so PIOC can go off grounds as ordered by the Court.

ASSIGNMENTS: WORK, SCHOOL & EDUCATION PROGRAMS

Criteria for Assignment

Unless otherwise specified by the rules of the department or by state or federal law, PIOC may be considered for school assignments, vocational programs, or treatment assignments within the Wisconsin Correctional System, if all of the following conditions are met:

1. The PIOC has a program or treatment need that the program being considered will meet.
2. There is space available in the program.
3. The PIOC attains the custody classification needed for transfer to the site where the program is available.
4. The PIOC meets program or treatment prerequisites.

The program assignment supervisor or teacher will make periodic reports on performance, attitude, and general work habits. These reports are important in determining readiness for parole, transfer, and ability to assume responsibility for a job or school upon release.

Work Assignments Available to PIOC

After admission to GBCI all PIOC will be scheduled to attend and actively participate in required assessment and evaluation sessions during which data will be gathered through testing and interviews. The results will be used to determine work, education, and treatment assignments while at Green Bay Correctional Institution. Housing unit placement will also take place. PIOC that are eligible but not placed in educational, work, or treatment assignments will be placed in Involuntary Unassigned status and be utilized based on institution needs. PIOC that refuse to attend and actively participate in orientation or assessment and evaluation sessions will be placed in Voluntary Unassigned status for a minimum of ninety days.

The following list consists of areas within the institution where PIOC can apply for a work assignment. This list is not all inclusive and may change based on institution needs.

| | |
|---------------------------------|----------------------------|
| Food Service | Health Service Unit |
| Library Clerk | Maintenance Department |
| Cell Hall Worker | Restricted Housing Janitor |
| Recreation Aide | Bathhouse |
| Institution Yard | Garden Crew |
| Store/Canteen | Classroom Tutor |
| Peer Specialist (housing units) | |

For complete information pertaining to procedures for PIOC work and school assignments, see DAI Policy/GBCI Facility Procedure 309.00.01, PIOC Work Placement and DAI Policy 309.55.01 PIOC Compensation Plan.

Bureau of Correctional Enterprises (BCE)

This institution also has opportunities for PIOC to work in Bureau of Correctional Enterprises which is separate from institution work assignments. In order to work at BCE, a PIOC must write to the BCE Supervisor and request an interview. During the interview a PIOC will complete an application and may receive a job offer. The final step is to receive approval from Institution Security.

To be considered for a work assignment in BCE the PIOC must have a High School Diploma/HSED or a waiver of this requirement if the PIOC has a verified learning disability. To verify PIOC qualifications before applying contact the Education Office.

The following criteria is used in the selection of PIOC workers for BCE:

1. Education requirements to be considered for full-time employment with a minimum of an HSED, GED or High School Diploma,
2. Good attitude and willingness to learn,
3. PIOC experience and training opportunities,
4. Physical and mental ability to perform the essential functions of the position with or without reasonable accommodations,
5. Past employment record,
6. Must not have been found guilty of a major rule violation for a minimum of 12 months,
7. Must not have been terminated (excludes self-termination) by any BCE industry or farm, previously,
8. Approval from GBCI Security,
9. Eligibility factored by sentence structure or crimes against law enforcement or correctional staff.

The BCE Textiles staff will interview applicants for positions, have the authority to hire PIOC workers and select a qualified PIOC applicant consistent with the above established requirements. BCE pay scale ranges from \$0.35 starting and up to \$1.05 per hour.

To obtain an application for a work assignment in BCE contact the BCE Textile Shop.

Education Programs/School Placement

A major focus of Green Bay Correctional Institution is education. Having an HSED, GED and/or continuing education can lead to an increase in pay, as well as career advancement. PIOC who have an identified education need are required to attend school. It is GBCI's expectation that all PIOC will participate in educational programs until their needs are fulfilled. For additional information, please refer to DAI Policy and GBCI facility procedure 309.00.01 and DAI Policy 309.55.03.

Eligibility requirements must be met before a PIOC may enroll in some educational programs. Information about requirements is available from the Education Office. Send an interview/information request to the Education Office to be called in for an interview. Please have any questions ready at that time.

Adult Basic Education & Vocational Refresher Courses

1. Adult Basic Education is for all students working toward achieving a High School Equivalency Diploma (HSED).
2. Students who possess a High School Diploma or HSED, but require academic skill development prior to enrolling in a vocational program may be scheduled to complete an academic refresher course as space and staffing allow. One refresher class per PIOC is permitted.

Vocational Development

Interested candidates may write to the education department to ask for an interview to be considered for a vocational program.

1. Three vocational programs are available at GBCI
 - a. Barbering (~10 months)
 - b. Cabinet Making (~10-12 months)
 - c. Masonry (~10-12 months)
2. Guidelines used to assess appropriateness of vocational enrollment are as follows:
 - a. VERIFIED high school diploma, GED, or HSED
 - b. Vocational academic need
 - c. One or less major conduct reports in last 12 months
 - d. Three or less minor conduct reports in last 6 months

This list is not all-inclusive and can be change, updated, or modified at any time based upon operations, and other factors. As such, additional factors may be considered when assessing appropriateness of programming.

3. Prior to enrollment, students will be assessed via a TABE test. If required academic scores are not met, students may enroll in a refresher course to improve academic knowledge and may retest with recommendation of the teacher.
4. Enrollment priority will be given to individuals who have an identified vocational academic need; however, individuals without a vocational academic need may enroll as space and staffing permit, and at the discretion of the Education Director/designee.
5. The Education Director can refuse placement of a PIOC in a vocational program if the PIOC has been previously enrolled in a vocational program.

Second Chance PELL (SCP) – Milwaukee Area Technical College

Interested candidates may send a kite/interview request to the education department with ATTN: PELL Coordinator

1. Students must have a verified high school diploma, HSED, or GED to be eligible for SCP
2. Other factors are considered and can be discussed by sending an interview request/kite to the education department ATTN: PELL Coordinator

Universities of Wisconsin – Green Bay programming

UW-GB and GBCI are partnering to bring general education classes to PIOC. The first offering will be Writing Foundations 100. Announcements will be made when the application process opens.

1. Opportunity to take a class taught by Universities of Wisconsin professors.
2. Must have a verifiable high school diploma, GED, or HSED.
3. Enrolled via written application which is screened by UWGB professors, the education department, and security.
4. Announcements will be made when applications open for spring and fall classes.

Correspondence Courses

Enrollment in self-paced correspondence study is permitted with prior authorization. PIOC must have a verified High School diploma or GED/HSED certificate. The process for enrolling in Correspondence Courses is outlined in DAI Policy and GBCI Facility Procedure 300.00.26 which is available in the institution library.

Permitted courses are divided into two groups:

1. Courses for which college credit is awarded by Accredited Colleges and Universities that are approved by the State of Wisconsin Educational Approval Board. Approval from this board must be in place before any enrollment will be considered.
2. Courses such as Religious Study and Self-Improvement courses for which no college credit is awarded.

INSTITUTION SERVICES AND INFORMATION

Chapel – DOC 309.61, DAI Policies 309.61.01, 309.61.02, 309.61.03

There are two chaplains who provide services to PIOC of many different faiths. Crisis and longer-term counseling are available upon request. Pastoral visits are conducted in the Chapel.

Religious group services and study groups are conducted in the chapel regularly. Please contact the chaplains for schedules. PIOC attending religious services or study groups are expected to participate in the activity they have chosen. PIOC who choose to engage in side activities will be asked to participate in the religious service or study group and/or they will be sent back to their housing unit.

Marriage request forms must be sent to PIOC social worker for processing. The forms are available from PIOC social worker. Please refer to DAI Policy 309.00.06.

Bibles and Qurans are available to be checked out from the chapel or contact the institution librarian for check out in the Restricted Status Housing Unit. Information regarding religious property allowed at GBCI may be obtained by reviewing the Division of Adult Institutions (DAI) RELIGIOUS PROPERTY CHART Attachment to DAI Policy 309.61.02 – Religious Property. This applicable DAI policy is available in the library for review or copies, along with other POIC Chapel policies.

Angel Tree Program – provides toys for children of PIOC for Christmas gifts. Dates and deadlines for this program will be shared via channel 8 or by asking the Chaplain.

Greeting cards are offered via Chapel by request. Submit a DOC-643 to Chaplain for review.

Health Services

The Health Services Unit (HSU) is located in the Treatment Center Building. DOC encourages PIOC to exercise good health practices at all times including such things as proper hygiene, proper nutrition and getting sufficient rest and exercise. The department promotes good health and expects all PIOC to take responsibility for their health.

HSU provides medical, dental, psychiatry, physical therapy, radiology, and optometry services. Daily nursing services are also provided. Upon admission to the institution, HSU staff review PIOC medical and dental records to determine PIOC current health care needs. Plans are followed in providing care for PIOC with chronic medical conditions.

Routine medical and dental services are provided on site Monday – Friday. X-rays and ultrasounds are provided one day per week. Other services provided within the Health Services Unit on-site include; optometry, physical therapy, orthotic fitting, audiology, and lab draws. Patient beds are available in and near HSU for those in need of ongoing medical/nursing assessments and interventions. Emergency and routine health care is available and provided to all PIOC, including consultations with specialists that are available through local providers and clinics in addition to UW Madison Hospitals and Clinics as well as other providers as needed.

All medical, dental and nursing appointments or services may be subject to a co-pay fee, in accordance with Wisconsin Administrative Code DOC Chapter 316, and DAI Policy 316.00.01.

Routine Health Care Procedures

PIOC who are ill or have questions regarding their health must complete a DOC form and place it in the HSU mailbox labeled “HSU PSU Dental” which is located in the Rotunda. There are additional boxes in the north and south cell hall housing units.

There are different colored forms for different types of requests:

1. Blue form (DOC-3035) for all medical/nursing/optometry/psychiatrist concerns and questions
2. Yellow form (DOC-3292) for all dental related concerns
3. White Form (DOC-3035C) for all keep on person medication refill requests

If HSU determines the need is urgent, a pass will be issued the same day.

If not deemed urgent, an appointment will be scheduled and a copy of the request will be sent back with an approximate date of PIOC appointment.

If PIOC have submitted a request to HSU and have not received a response back within three days, please submit another request.

Emergency Health Care Procedures

Medical Emergencies such as illness or a severe injury should be reported to the PIOC work, school, or housing unit staff or supervisor who will contact HSU. Medical/nursing staff determines whether the condition requires immediate treatment. If needed, local hospitals and ambulances are utilized for medical emergencies.

Medication Distribution and Other Health Care Topics

Patients are prescribed controlled and non-controlled medications. Controlled medications are distributed four times each day at approximately the following times: 6:30 AM., 10:30 AM., 3:30 PM and 7:30 PM. It is the PIOC responsibility to take non-controlled medications as prescribed and to request refills as needed via the DOC-3035C.

Medication refills for non-controlled medications are to be requested **7 days before** the medication runs out. Complete a white Medication/Medical Supply Refill Request (DOC-3035C). Write the name of the medication refill needed on the slip.

It is the patient’s responsibility to use all medications correctly, including prescription medication.

Lay-In/Sick Cell – DAI Policy 309.55.02

Lay-In: A non-paid status indicating the PIOC has been excused from his or her work or program assignment until the next work or program day at the discretion of the assignment supervisor. PIOC on lay-in will be on room confinement until the start of the next work or program assignment. Lay-in status applies only to PIOC in a work or school assignment. PIOC on lay-in status may leave their cells only to attend meals or receive staff-controlled medications.

Lay-in Procedures

PIOC requesting lay-in shall report each day to their assignments to request lay-in from assignment supervisor. Housing unit staff will notify the assignment supervisor when a PIOC is obviously ill or injured and update the Sick Cell report so designated staff can make appropriate changes to the PIOC status relating to payroll. Lay-in status will include room confinement until the next work or program assignment.

Assignment supervisor will determine if lay-in status is granted, monitor and track PIOC requests for lay-in, and notify housing unit of PIOC lay-in status.

On the third consecutive day of lay-in, the assignment supervisor shall notify HSU that the PIOC is to be seen. HSU shall have a face-to-face assessment with the PIOC that day. HSU will determine sick cell status and notify assignment supervisor.

HSU will determine if the PIOC sick cell status should be extended.

Sick Cell: A paid status at involuntary unassigned rate. Sick cell status must be established by HSU staff. HSU will determine directions regarding activities for sick cell and it will be communicated to the PIOC and unit staff. Unless medical restrictions indicate otherwise, when the PIOC is placed on sick cell status, they are to continue on feed cell, not attend recreation, or receive passes. They may leave their cells for showers and visits, and may attend religious services only with specific permission from the Warden/designee.

Dental Services

The Dental Office is located in HSU in the Treatment Center Building. Dental Services provide both routine dental care such as cleaning and fillings and emergency care. Oral surgery needs are provided by and scheduled with the DCI Dental Unit oral surgeon or with a local provider. Routine dental care is scheduled as time permits.

If PIOC need dental care or have questions regarding PIOC dental care and needs, fill out a Dental Service Request (DSR) form DOC-3392 (yellow slip) and place it in the HSU PSU Dental mailbox located in the Rotunda.

If staff determine the need is urgent, a pass will be issued to be seen within 24 hours. If the request is not urgent, dental staff will schedule a routine appointment. Staff will return a copy of the DSR providing an approximate appointment time.

If PIOC submit a DSR and do not receive a response back within three days, please submit another DSR.

Psychiatry Services

Psychiatric care is provided to PIOC with mental health concerns, and who are prescribed psychotropic medications. Psychiatric services are provided on-site or via video conferencing, referred to as Tele-psychiatry.

If PIOC believe that PIOC are having mental health issues which may warrant psychiatric services, complete a Form DOC-3035B (green slip), Psychological Services Request and place it in the PSU mailbox located in the Rotunda.

New patients or a patient who has discontinued previously prescribed psychotropic medication must first see a psychologist in PSU. The psychologist will determine if a referral to a psychiatrist is appropriate.

PIOC currently taking psychotropic medication are scheduled for regular follow-up appointments as determined by the psychiatrist.

If PIOC believe PIOC need to see the psychiatrist, prior to PIOC scheduled follow-up appointment, submit a DOC-3035 to HSU with specific information about PIOC concerns. This will provide HSU staff and the psychiatrist with the information required to review PIOC needs and determine an appropriate time for a follow-up appointment.

Declaration to Physicians (Living Will) & Power of Attorney for Health Care - DAI Policy 500.00.01

The Wisconsin DOC supports the rights of individuals to make decisions governing their health care to the extent possible in a secure correctional facility. PIOC housed in all DAI facilities shall be given access to the forms necessary to complete a Wisconsin Declaration to Physicians and a Wisconsin Power of Attorney for Health Care, also known as Advance Directives.

Advance Directives speak for the patient when they are unable to speak for themselves. These documents will communicate who the patient authorizes to make health care decisions if they become incapacitated as well as the patient's desires for life-sustaining measures to be used when they are near death or in a persistent vegetative state.

Additional information on the procedures that must be taken to obtain and complete these forms is available by referencing DAI Policy 500.00.01 located in the institution library. After reviewing the policy, any questions or request for forms or witnesses may be submitted to HSU.

Special Needs/Restriction Requests

Per BHS Policy & Procedure 500.30.07, PIOC requests for special needs and/or restrictions are referred to the GBCI Special Needs Committee for review and approval. Approval and denials are made in accordance with the policy and the appendixes which provide guidelines. Review by an Advanced Care Provider is included in the committee's determinations. Examples of special needs/restrictions are extra pillow, low bunk, etc.

Co-Pay

A copayment fee will be applied for services provided to PIOC in accordance with Administrative Code 316, and DAI Policy 316.00.01 including the copay table attachment. These references are available in the library; specific guidelines can be found in the appendixes of the policy. Basically, health care services provided at the request of a PIOC that result in a face-to-face assessment are subject to a co-pay fee as determined by the State of Wisconsin lawmakers. Frequently Asked Questions: Recurring or pre-existing problems are subject to co-pay. PIOC housed in the Restricted Status Housing Unit that do not earn wages during that placement are subject to co-pay. Chronic condition appointments set forth by HSU are not subject to co-pay.

Restitution

Any medical expense that is accrued due to self-inflicted injury or injury to another may call for restitution. This may be imposed through the disciplinary process under Administrative Code.

Psychological Services

General Information

The Psychological Services Unit (PSU) offers psychological treatment using a variety of individual and group techniques, crisis intervention and self-help materials. PIOC are not charged co-pays for services provided by PSU staff. Psychological testing may be administered in certain circumstances, most often for diagnostic reasoning and treatment recommendations. Testing may also be requested by other departments. Under the direction of the PSU Supervisor, the unit monitors the mental health of PIOC who have been identified as having mental health needs. PSU staff members work in conjunction with psychiatrists in the treatment of offenders in need of medication and provide referrals to psychiatrists when appropriate. The unit conducts evaluations requested by the Parole Board, RC, etc. The unit also screens and refers PIOC to RC for review and consideration of treatment programs available at other state institutions, such as the Wisconsin Resource Center. PSU staff also conducts screening evaluations for PIOC who are referred to the Wisconsin Secure Program Facility (WSPF), including the General Population unit at WSPF.

How to Contact PSU

PIOC who are experiencing emotional or psychological problems are encouraged to seek services from PSU. When writing to PSU, please use a Psychological Service Request (PSR) form, also known as a “green slip.” This form (DOC-3035B) is available from staff in PIOC housing unit. The form contains a section for PIOC to describe the type of problem they are having. Please be as specific as possible, as this helps PSU staff assign a priority to PIOC request. After completing the form, place it in the box marked PSU located in the Rotunda. This ensures confidentiality. PIOC housed in the Restrictive Status Housing Unit, Step Unit, MU or TU Units should follow unit procedures for sending the PSR to PSU. PIOC should also use this form when asking to review PIOC PSU records. Please **do not** use the Interview/Information Request form (DOC-643), when writing to PSU, unless no green slips are available.

Mental Health Classification Codes

As part of the Assessment and Evaluation (A&E) process at Dodge Correctional Institution, PIOC participate in a mental health screening interview designed to identify past and present mental health or emotional problems. PIOC are assigned a Mental Health classification code (also known as an “MH code”) at this time. This code identifies whether the offender has a need for mental health services while incarcerated. MH codes are periodically reviewed and may be changed as determined by PSU staff. If PIOC have questions about PIOC Mental Health classification PIOC should discuss this with a PSU clinician by sending in a Psychological Services Request (DOC-3035B). PIOC who are identified as having a need for mental health services will be scheduled for clinical monitoring visits as required by DOC policies. These are opportunities for a PSU staff member to check on PIOC well-being and consider what other PSU services might be appropriate. Additional mental health services beyond these clinical monitoring sessions can also be provided. In most cases those services will be provided in response to a written request using the “green slip” as described above. PIOC who are not identified as having a current mental health need (that is, their MH code is MH-0) may also request services from PSU by completing a green slip as described above.

Confidentiality

PSU staff members are professional mental health practitioners and respect the confidentiality of mental health and other information shared with them by PIOC. At the same time, PIOC must be aware that there are limits to the confidentiality of such information. These limits are described in form DOC-1923 “Limits of Confidentiality Regarding Information Rendered to Treatment Staff,” which is reviewed with PIOC during A&E at DCI. PIOC are asked to sign the form, acknowledging their understanding of these confidentiality limits. In general, DOC-1923 describes that certain information that involves a threat to PIOC, the institution and/or public safety will be reported to appropriate authorities, such as GBCI Security staff. Examples include, but are not limited to, threats to harm self or someone else and plans to create a disturbance or escape. Some PIOC refuse to sign this form; however, the limits of confidentiality described in DOC-1923 apply to ALL PIOC, even those who have refused to sign it. If PIOC have questions about the limits of confidentiality of information PIOC share with PSU or other staff, please contact PSU using the green slip as described above.

Crisis Situations and PIOC Safety

Being incarcerated is a stressful experience. PSU staff members understand that there are times when PIOC may feel overwhelmed by stress or troubling thoughts and feelings. No one is strong enough to withstand every situation alone. We all need help at one time or another. If PIOC are experiencing such a crisis, especially if PIOC begin to have thoughts about harming or even killing self or someone else, please reach out to a staff member for help. All staff members receive suicide prevention training and will contact PSU staff during normal working hours if PIOC let them know they are in a crisis situation. PSU staff will meet with PIOC as soon as possible, almost always on the same day that they become aware of the crisis during normal working hours. During evenings, weekends and holidays (when PSU staff are not on-site) PIOC should still let a staff member know if they are in a crisis. Staff will consult with a Security Supervisor during those times to determine how best to respond to the immediate crisis.

There may be times when another PIOC confides in another PIOC about thoughts of harming themselves or ending their own life. We encourage PIOC take such things seriously and pass along PIOC concerns to a staff member. This may be difficult in situations where the other PIOC has asked PIOC not to tell anyone. But in a true crisis *safety comes first*, so please tell a staff member about PIOC concerns. After the crisis has passed there's a very good chance that the other PIOC will be grateful that PIOC cared enough to share their concerns.

Social Services

Case Management

Under the leadership of four Institution Unit Supervisors, a staff of six general population social workers and one restricted housing unit social worker provide overall case management and treatment programming to the PIOC. Case management includes, but is not limited to, providing basic direction regarding institutional adjustment during the PIOC incarceration, completing COMPAS (Correctional Offender Management Profiling for Alternative Sanctions) assessments at specific times during incarceration; developing/reviewing/updating Unified Case Plans; preparing parole documentation; identifying special placement needs; reviewing visiting applications; preparing classification reports; screening for marriage requests; and coordinating release/reentry planning with the PIOC and DCC field staff.

Social workers also provide basic personal and emotional skills discussions about the PIOC incarceration related to daily living problems, family problems, marital problems, or specific program/treatment needs, which may require referrals to Psychological Services or recommendations to transfer to other facilities for those specific program/treatment needs. Social workers are the lead facilitators for primary treatment programming provided on a continual year-round basis. Programming includes Thinking for a Change, Anger Control Training, Domestic Violence Counseling, and Employment. These programs target specific criminogenic needs assessed as highly probable or probable on the COMPAS assessment along with a risk of high or moderate. Social workers provide case plan interventions for those PIOC having a low risk on their COMPAS assessment. In addition to these primary treatment programs, social workers and other staff can also provide ancillary programs: Epictetus, Parenting, and DBT-Informed.

Release/Reentry Planning

Social workers function as the liaison for release/reentry planning that includes, but is not limited to, assisting PIOC acquire vital documents (social security card, birth certificate, and State of Wisconsin Identification cards), providing information to various community resources, discussing housing proposals that may include temporary DOC housing or interstate/county transfers, determining appropriate community referrals, planning for transportation on day of release, facilitating phone conferences including telephonic application for health insurance, and working with the DCC field staff to complete other required documentation needed or requested for the PIOC release such as rules of supervision. GBCI also provides a reentry simulation opportunity for PIOC who are in general population and within one year of release are invited to attend. This reentry opportunity includes workshops with the community-based CCEP program as noted above, and a local community resource organization that is available in over 40 counties throughout the State of Wisconsin. Following the workshops, PIOC participate in an activity designed to simulate a month in the life of someone just released from prison. This simulation utilizes 15-minute increments to represent one week where they have specific tasks to complete for each week. GBCI has received very positive feedback regarding this reentry simulation from PIOC. Several community-based programs such as Opening Avenues to Reentry Success (OARS), Reentry Legal Services (formerly known as the DOES Project), and the Community Corrections Employment Program (CCEP) have been enacted to work with soon to be released PIOC in an effort to transition them successfully into the community. PIOC must meet eligibility requirements for social workers to submit referrals to these community-based programs.

Support Groups/Ancillary Programs

Alcoholics Anonymous (AA) is a voluntary support group where participants share their experiences, strength, and hope with each other to assist in their recovery from alcoholism. AA is not allied with any sect, denomination, politics, organization, or institution. The primary purpose is to stay sober and to help other alcoholics achieve sobriety. Area community AA members volunteer their services to the institution's group. The group consists of 15-20 PIOC under the supervision of a social worker. The group meets bi-weekly and has been on-going for over five decades.

Mindfulness is a voluntary group teaching and practicing meditation having practical applications: lessen anxiety, boost immunity and increase focus. It also has shown a wide range of effects: emotion regulation, choosing how to respond instead of reacting from habit and deeper self-awareness. In each session, the teacher leads a guided meditation, then group members have a chance to share. It is a space to both practice and learn.

Narcotics Anonymous (NA) group is modeled after the AA 12-step program. This voluntary support group meets twice a month with area community NA members volunteering their services to the institution's group. The group consists of 15-20 PIOC under the supervision of a social worker. The goal of the group is for the participants to maintain sobriety through a system of support and education.

Self-Management and Recovery Training (SMART) is a voluntary group assisting PIOC in gaining recovery skills for all types of addictive behaviors, including: alcoholism, substance abuse, gambling addiction, and addiction to other substances and activities. SMART offers tools and techniques for each group point: building and maintaining motivation, coping with urges, managing thoughts, feelings and behaviors, and living a balanced life. The group consists of 15-20 PIOC under the supervision of a social worker. SMART is a non-secular option for PIOC to address addiction/recovery.

Sesame Street Project is coordinated by a social worker and provides information to parents and caregivers of children whose father is incarcerated. This program is designed to lessen the trauma on the children in their coping with having a father in the Wisconsin Prison System. Informational packets (kits) are provided to any and all interested adults in the Visiting Room at GBCI.

Re-Entry Services/Groups

Community Corrections Employment Program (CCEP) provides real-world experience in a job setting to prepare participants to move into permanent employment. The program offers participants an opportunity to obtain hands-on job experience, create a work history, generate positive work references, and receive an immediate, basic income. PIOC must be referred by their DCC agent; however, social workers can facilitate phone conferences with CCEP coordinators and PIOC.

Opening Avenues to Reentry Success (OARS) is available to PIOC based on significant mental health needs. Community case managers work collaboratively with the PIOC, facility staff, and the DCC agent to develop an individualized case plan and prepare for reentry into the community. After release, OARS can assist with obtaining and maintaining safe and affordable housing. Case managers work closely with community providers to access quality mental health care. The OARS team also works toward healthy and meaningful structured activities such as educational programs, employment, treatment, and/or recreation.

Re-Entry Legal Services (formerly known as the DOES Project) is sponsored through the Department of Corrections' Becky Young Reentry Initiative. An Attorney Benefits Specialist from Legal Action of Wisconsin (LAW), Inc., assists PIOC with serious medical and mental health problems as they plan for their community release. This legal representative meets face-to-face with eligible and accepted PIOC prior to their release to apply for SSI/SSDI benefits.

Primary Treatment Programs

Anger Control Training (ACT) is a cognitive behavioral intervention program, which helps participants improve social skill competence and moral reasoning, better manage anger, and reduce aggressive behavior. Facilitators teach participants how to control their angry-related impulsive and aggressive behaviors through learned social skills and working through the anger control chain. Social skills instruction prepares group members to engage in pro-social interactions based on self-understanding and consideration of the impact of their actions on others. The anger control chain provides group members with a step-by-step process for addressing real-life situations causing angry-related feelings. This program takes about 10 weeks to complete.

Thinking for a Change (T4C) is a cognitive behavioral intervention program, which consists of three components: cognitive self-change, social skills, and problem-solving skills. Cognitive self-change teaches individuals a concrete process for self-reflection aimed at uncovering antisocial thoughts, feelings, attitudes, and beliefs. Social skills instruction prepares group members to engage in pro-social interactions based on self-understanding and consideration of the impact of their actions on others. Problem solving skills integrate the other two components to provide group members with a step-by-step process for resolving challenging and stressful real-life situations. This program takes about 13 weeks to complete.

Domestic Violence Counseling (DVC) is a cognitive behavioral intervention program designed to help participants build skills to maintain healthy intimate relationships. At GBCI, DVC uses the T4C curriculum as the foundation with the primary focus on intimate partner situations/ discussions. Additionally, DVC incorporates advanced practice in those same three component areas of cognitive self-change, social skills, and problem-solving skills. Participants receive guided push back in their real-life intimate partner situations utilizing multiple learned skills to resolve those challenging and stressful situations. This program takes about 6 months to complete.

Employment Program is a cognitive behavioral approach to teach participants strategies for identifying and managing high risk situations related to obtaining and maintaining employment. This program emphasizes skill building activities to assist with cognitive, social, emotional, and coping skill development for the work environment. This program takes about 16 weeks to complete.

Please note there are other primary treatment program needs assigned to PIOC; however, those are not available in maximum custody at GBCI. Therefore, PIOC are encouraged to earn a custody reduction(s) in order to complete additional assigned program needs.

Windows to Work involves both pre- and post-release services to PIOC to assist in the transition to the community. During the pre-release phase of the program, the PIOC receives classroom training in the five core program components and individual release/case planning in conjunction with the institution social worker and/or DCC Agent. During the post-release phase of the program, PIOC receive assistance with job search and job retention activities.

The DAI SUD program is projected to start in March of 2025. The program is a 20-week program to address unmet program needs prior to release. The program places heavy emphasis on skill building activities to assist with cognitive, social, emotional, substance use and coping skills development. Such cognitive behavioral strategies have routinely demonstrated high treatment effects, including when used with a correctional population. This program includes Cognitive Behavioral Interventions for Substance Abuse (CBISA), Domestic Violence (DV), Thinking for A Change, Anger Control, Epictetus and Mindfulness. All program participants have been assigned a program need based on the COMPAS criminogenic needs scale and a comprehensive review of collateral information assigned by the Bureau of Offender Classification and Movement.

Ancillary Programming

DBT (Dialectical Behavior Therapy)-Informed is a voluntary group that does not include all the components of comprehensive DBT, but may still help an individual build a better life. This is the coping skills component only. In DBT-Informed, different training and skills can be utilized to meet the individual needs of a group participant including: mindfulness, interpersonal effectiveness, emotion regulation, and distress tolerance.

Epictetus is a self-mastery program to assist PIOC in breaking free of criminal thinking. This program is typically used in conjunction with other primary treatment programming. This program draws on the latest research concerning criminal thinking and personality utilizing “practical philosophy”. This program takes about 4 months to complete.

Visiting Guidelines – DOC 309 and DAI Policies 309.06.01

Visiting List Requirements

PIOC visiting lists are developed and maintained in accordance with Wisconsin Administrative Code DOC Chapter 309 and DAI Policy 309.06.01, which are available for review in the institution library.

To add an individual to the visiting list, fill out the letter side of the Visitor Questionnaire form (DOC-21AA) for each prospective visitor requested, regardless of age or relationship, and mail **directly** to the requested visitor. The forms are available in each housing unit. Prospective visitors must complete the DOC-21AA per instructions in the letter and mail it directly to the institution for processing by the Visiting Coordinator. Once approved, it is the PIOC responsibility to notify the approved visitor. Any changes relevant to a visitor's information, such as address change, visitor death, or other changes should be reported immediately to the PIOC social worker utilizing a DOC-0884 Visitor Change form.

Until official notification that a visitor has been approved for visitation has been received, that visitor is not allowed to visit. Once a visitor has been approved, the PIOC may not remove the visitor from their visiting list for at least six months after approval. To remove a visitor from the visiting list, that information must be provided to the PIOC social worker.

It is the PIOC responsibility to monitor the total number of approved visitors on their visiting list. Each PIOC is allowed a maximum of 12 adults on their visiting list. Minor children, who have not attained their 18th birthday, do not count against the allowed 12 adult visitors. Individuals who have been denied placement on the visiting list or were removed from the visiting list may re-apply after six months from denial or removal.

Every PIOC shall designate, utilizing form DOC-0851 Offender Emergency Contact Information, on the approved visiting list, an emergency contact (next-of-kin), with an accurate and current telephone number and address that can be notified in the event of an emergency such as a serious injury or death to the PIOC. The PIOC should notify his social worker of any changes in whom he wishes to be notified, including their name, current telephone number and address. For next-of-kin selection as PIOC emergency contact, the following conditions apply:

1. Ideally, this person should be a close family member, for example: Father, Mother, Stepfather, Stepmother, Brother, Sister, Son, or Daughter.
2. Next-of-kin does not have to be an approved visitor unless they plan to visit.
3. If a PIOC refuses to designate a next-of-kin, “NONE” will be entered on the form.

PIOC are encouraged to send approved visitors the visiting regulations and the list of approved articles for PIOC. This information can be found on the Wisconsin Department of Corrections website: <https://doc.wi.gov/Pages/OffenderInformation/AdultInstitutions/VisitingInformation.aspx>.

Visitor Identification

All visitors 16 years of age and older must provide valid identification (ID) in the form of a valid Driver's License, a valid Department of Transportation ID card, a valid passport/visa, valid Military ID Card, or valid Tribal ID (if it provides a photo). These are the only forms of identification acceptable to enter the institution.

Visiting Status Change

PIOC visiting status can be changed to the following restrictive categories: No-Contact Visit, Suspension, Revocation, or Termination of visiting privileges.

Violation of the visiting regulations can result in revocation, suspension or termination of visiting privileges and is regulated under DOC 309.12. In lieu of suspension or termination of visiting privileges for violation of visiting or other rules, no-contact visiting status may be imposed in accordance with DOC 309.11. If visiting rules are violated during a visit, a Security Supervisor may end the visit, and the Security Director or Warden may take further action per DOC 309.

Types of Visits

Special, Extended and Joint Visits

All Special, Extended and/or Joint visits will be reviewed for approval/denial and conducted in accordance with DAI Policy and GBCI Facility Procedure 309.06.01

Pastoral Visits

Pastoral visits are conducted in the Chapel Monday – Friday during normal business hours. The individual must be on the PIOC visiting list and listed as clergy.

Special Needs Visits

Anyone needing special accommodations such a wheel chair, cane, etc. will be required to use a device provided by the institution.

No-Contact Visit

The PIOC is prohibited from having physical contact with a visitor.

Tele-visit Visit

The visit will be conducted through a television monitor via the use of electronic equipment. The PIOC and visitor will be able to see and hear one another through this system. This is utilized by PIOC in a Restrictive Status.

Virtual Visit

Virtual visits will be conducted via video visit equipment.

Visiting Rules, Restrictions and Hours

Information regarding visiting rules, restrictions and visiting hours can be found in Appendix A of this Handbook.

Correspondence/Mail/Publications — DOC 309.04 & 309.05 & DAI Policy

309.04.01 & 309.04.02

Mail shall be addressed to PIOC may be opened, examined, censored and delivered only if the PIOC consents, in writing, to receive mail through institution mail services.

A PIOC shall be permitted to correspond with anyone including PIOC at other institutions. There shall be no limit on the length or number of letters or cards received or sent however, **there is a possession limit of 25** total for cards and letters combined. **There is a possession limit of 50 photos.**

The department may allow PIOC to communicate with their families, friends, government officials, courts, and other people concerned with the welfare of PIOC. Such correspondence will be consistent with the need to protect the public and in accordance with DOC Administrative Code 309.04.

Legal mail is copied, provided to PIOC, in person, and shredded in presence of PIOC. Legal mail is defined in Administrative Code 309.04(3)

Incoming and outgoing mail may be opened and inspected for contraband. It shall not be delivered if it contains contraband.

Outgoing mail may be sealed and shall not be read with the exception of PIOC to PIOC mail, or if the Security Director has reasonable grounds to believe it violates any of the rules under DOC Administrative Code 309.04(4).

Incoming and outgoing mail may not be delivered, if it violates any of the rules under DOC Administrative Code.

The decision of the Security Director to refuse delivery of mail is appealable to the Warden.

Mail privileges may be suspended for violation of Administrative Rules such as DOC 303.31 (False Names & Titles) and DOC 303.48 (Unauthorized Use of the Mail), DAI Policies, and institution procedures relating to mail. Such action may be taken by the Security Director or Hearing Officer and is appealable in accordance with DOC 309.04.

Embossed envelopes and other writing materials are available from the institution canteen and/or vendor catalog.

Newspapers, magazines and other published material sent directly from the publisher as stated in DOC 309.05(2) (a) are allowed. The possession limit of published materials is 25. Published materials include any book, booklet, pamphlet, magazine, periodical, newsletter, newspaper, or similar material published by any individual, organization, company or corporation that is distributed or made available through any means for a commercial purpose.

If PIOC have a question as to whether or not a particular item may be received at this institution through the mail, PIOC are directed to send an Interview/Information Request to the Mail Room or Property Room to secure information before ordering or requesting that an item be mailed to PIOC at GBCI. Articles received at the institution for PIOC must still be reviewed for approval upon receipt. The institution is not responsible for the return of articles that do not meet current requirements.

Mailing addresses for regular mail and packages can be found in Appendix B of this handbook.

Institution Complaint Examiner – DOC 310

The purpose of the Inmate Complaint Review System (ICRS) is to allow PIOC to raise, in an orderly fashion, significant issues regarding rules, living conditions and staff actions affecting the institution environment. PIOC must attempt to resolve some issues prior to the filing and acceptance of a complaint. Follow the chain of command provided in the “Problem-Solving Resources Chart” located in this handbook.

All necessary forms for ICRS are available in all housing units. The following forms for the ICRS are:

- Offender Complaint (DOC-400)
- Inmate Complaint Spanish (DOC-400S)
- Inmate Complaint/Appeal Continued (DOC-400B)
- Inmate Complaint/Appeal Continued Spanish (DOC-400BS)
- Request for Corrections Complaint Examiner Review (DOC-405)
- Inmate Complaint Appeal Spanish (DOC-405S)
- Request for Review of Rejected Complaint (DOC-2182)
- Request for Review of Rejected Complaint Spanish (DOC-2182S)
- ICE Envelopes – to be used only by PIOC that **DO NOT** have access to a locked complaint mailbox.

PIOC complaints must be made in writing on Offender Complaint forms (DOC-400) which are available in all housing units. Signed complaints are to be deposited into the complaint box marked “ICE” located in the Rotunda. The complaint box is locked to ensure confidentiality. Only the ICE Office staff have access to the box. Complaint forms may be folded and secured or placed in an envelope addressed to the ICE to maintain confidentiality. ICE envelopes are available to PIOC in housing units where PIOC do not have access to the locked mailbox.

PIOC housed in the Restricted Housing Unit may place their complaints into a sealed envelope for the purpose of submitting complaints to the ICE and put their PIOC complaints out with their mail. The ICE forms and envelopes are available on the supplies cart for PIOC in the Restricted Housing Unit.

The Administrative Rule which governs the ICRS is Wisconsin Administrative Code DOC Chapter 310 and is available in the institution library. This will provide further information on the procedures for filing complaints. The following guidelines must be followed, when filing a PIOC complaint.

- Be submitted on a complaint form provided by the department.
- Be legibly handwritten or typed.
- Be filed only under the name by which the PIOC was committed to the department or the legal name granted by a court.
- Include the PIOC original signature.
- Not exceed 500 words total and not exceed two pages.
- Provide relevant supporting documentation, which may be accepted at the discretion of the ICE.

PIOC Telephone Calls-DOC 309.39 & DAI Policy 309.39.01

Non-Emergency Phone Calls

The Department of Corrections has authority by Administrative Code (with the exception of properly placed attorney calls) to monitor and record personal telephone calls. This monitoring is being done to preserve the security and orderly management of the institutions and to protect the public. Approved and authorized telephone calls to an attorney will not knowingly be monitored or recorded. A copy of DAI Policy 309.39.01 is available in the library for review.

PIOC are not permitted access to telephone directories. PIOC may be permitted to phone individuals as provided under DOC 309.39 and DAI Policy 309.39.0, subject to the following guidelines:

1. No 3-way calls are permitted. Three-way calling is considered any electronic forwarding of calls, or use of a second phone to talk to a third party other than the party initially called.
2. Calls shall not exceed 15 minutes in duration. Only one telephone call is permitted per 15-minute session
3. Incoming calls to PIOC will not be accepted. Emergency messages will be forwarded to the PIOC.
4. PIOC are prohibited from using another PIOC pin number to make a phone call.

Attorney Telephone Calls & Emergency Calls – DOC 309.405 & 309.41

The Social Service Department or Chaplains normally process emergency telephone calls, although a Security Supervisor can also authorize this type of call.

Emergencies include, but are not limited to, a verified critical illness or death of a close family member.

Attorney calls may be made via the PIOC telephone system or may be processed by the Records Department in accordance with DOC 309.405. Calls may be permitted for the following reasons:

1. At an attorney's request
2. A statutory time limit would be missed, if the call is not placed
3. Staff determine that a call to an attorney is in the best interest of the PIOC
4. A PIOC is unable to write
5. In an emergence (as determined by staff)

PIOC may be charged at vendor's rate for phone calls utilized by tablet.

Additional rules pertaining to phone usage may be posted in specific telephone areas throughout the institution.

Recreation – Leisure Time Activities DOC 309.36

PIOC have several opportunities to participate in recreation each week. Weekday recreation period is dependent upon housing assignment and work or school assignment. Recreation activities are listed below:

| Outdoor Recreation Activities | |
|--------------------------------------|-----------------|
| Basketball | Horseshoe |
| Soccer | Running/Jogging |
| Fitness Stations | Frisbee Golf |
| Volleyball | Softball |
| Handball | Guitars* |

| Indoor Recreation Activities | |
|-------------------------------------|---------------------|
| Basketball | Table Tennis |
| Foosball | Pool |
| Fitness Toning | Musical Instruments |

* Guitars are moved outdoors upon request. Once they are moved outside, they must remain outside for the duration of the summer and do not come back in until recreation is moved back indoors.

There will be times when outdoor recreation periods may need to be adjusted depending on weather conditions. Local weather is monitored for heat index, cold temperatures, cold weather advisories, and wind chill factors. For additional information on institution operations during extreme weather conditions, see DAI Policy 300.00.03.

For PIOC in general population attending inside recreation, use the South side of the stairs when going to recreation and the North side of the stairs when returning from recreation.

Institution Library Materials and Services-General & Legal – DOC 309 & DAI Policy 309.15

The institution library is located in the School Hallway.

Access to the library is by pass only, which are issued by Pass Control. To avoid delays for use of the library, PIOC must follow the procedures listed below:

Complete an Interview/Information Request form and drop it in the Library Pass Request mailbox in the Rotunda. Requests not received in this manner will not be approved. One request per PIOC per day – all others will be voided.

Provide PIOC name, number and housing unit on PIOC request. PIOC may indicate a day or time PIOC desire to receive a pass, and if feasible, PIOC request may be honored. Passes will not be issued during work hours or school class time. Passes may be requested during the PIOC scheduled recreation period.

General Library Materials

The library contains both fiction and non-fiction books, as well as current newspapers and magazines. Books only may be checked out. Books must be returned to the library within the specified time limits and/or prior to transfer from the institution.

PIOC assume complete responsibility for all materials checked out to them. A conduct report may be issued for missing, damaged or altered library materials. Charges will be assessed as determined by the Hearing Officer. It is a violation of GBCI rules to loan library materials to another PIOC.

During periods of limited movement throughout the institution the library now has all DOC policies & GBCI procedures allowable for PIOC posted available for checkout. The policies/procedures can be checked out a maximum of three at a time for three days and then have to be returned. Copies PIOC have checked out can be returned by placing them in the book drops on PIOC housing unit. Be aware that if the policies/procedures are not returned, PIOC will be responsible for the price of the copies (.15 per sheet) and the sheet protector they came in. PIOC can write a request to the library and put the specific policy(s)/procedure(s) PIOC would like. They will be delivered with the library mail.

Law Library Materials

The Law Library contains all materials and resources required by the Wisconsin DOC Administrative Code and DAI Policy. These legal materials and resources are provided through the Electronic Inmate Law Library System (EILLS). In addition, some print materials may be checked out at the law counter for use within the law library only. These materials may not be removed from the library and may not be checked out of the library.

Library reference materials are available that provide names and addresses of State & Federal Officials, Attorneys, and Courts.

Computers on the EILLS are provided and are located along the far wall of the library. A PIOC who wishes to use the Electronic Law Library must sign in with the Library Officer in order to be assigned a workstation at which to do legal research.

EILLS, the Wisconsin DOC Administrative Code and DAI Policy are also available in the Dorm. If a PIOC needs any further law library services they are to contact a Librarian by DOC-643. Restricted Housing Unit and the Treatment Center. PIOC in the Restricted Housing Unit, the Transition Unit and Step Unit should refer to their respective PIOC Handbooks for additional information concerning the use of the Electronic Law Library, access to additional print materials and resources, and rules governing the possession of legal materials.

Assistance with legal materials is limited to an explanation of the use of available institution materials or institution resources. Legal advice or assistance in any manner other than general directions will not be provided by institution staff or PIOC library workers.

Other Library Services

A photocopy machine is available in the library. Legal materials for court actions may be copied at a cost of \$0.15 cents per copy. A limited amount of photocopying is permitted with prior review and approval of the Librarian or designated staff.

General and Law Library Procedures

PIOC with a library pass are permitted to carry personal legal documents and materials to the library. These items may not be taken to school, recreation, or to the PIOC work assignment.

PIOC may provide legal services to other PIOC, except the institution may regulate the time and place of such legal services. PIOC may assist one another by sending legal correspondence and personal legal materials that he needs assistance with to the other PIOC via U.S. Mail.

The institution is not responsible for a PIOC legal materials that are given to other PIOC. If a PIOC is in possession of another's legal materials, these legal materials become part of their property and property limits of the PIOC in possession of the materials. See DOC 309.155 & 309.20.

PIOC personal documents or materials of any kind may not be loaned or exchanged in the library with other PIOC. The loaning or exchange of materials may result in confiscation of the materials, and the issuance of a conduct report.

All PIOC legal materials are subject to inspection by GBCI staff at any time.

Institution Picture Project- GBCI Procedure 900.309.03.02

PIOC are not allowed to have their pictures taken if they are on TLU, Cell Confinement, Sick Cell, or Disciplinary Separation status or do not have sufficient funds to cover the cost of photos.

Photographs may be taken during recreation and visits as per GBCI Procedure 900.309.02. Photographs can be taken in recreational clothing. The shirt must have sleeves. No tank tops are allowed. Shirts must be tucked in and pictures can not be angled in any way. Pants or shorts must be worn at the waist and shoes must be tied. Feet must either be shoulder width apart or approximated together. One foot can not be in front of the other or pointed any other direction other than being pointed forward.

No props are allowed and no group photographs are allowed. Arms must either be at PIOC side or crossed in front of PIOC. If PIOC chooses to cross arms, digits of hand must be tucked in a manner such that digits of the hand are not visible. Kneeling, squatting, sitting are prohibited as the PIOC should be standing during picture. Smiling encouraged but not required. Questions or concerns regarding the photograph result will be directed at security staff and not the PIOC photographer. Photographs that demonstrate a picture of PIOC not consistent with expectations mentioned previously, will be confiscated. PIOC will pay for these photos, and a conduct report may be issued.

A total of five pictures per recreation and visits session are allowed. Only one PIOC per photo is allowed. The cost is \$2.00 per photograph and the PIOC is responsible for payment.

All pictures will be reviewed by the Security Staff prior to being issued to the PIOC. Once approved, a DOC-237 will be completed and the photo(s) will then be issued to the PIOC.

Photographs will not be taken with props of any kind: this includes sunglasses, handkerchiefs, do-rags, etc. Attire will be worn in the appropriate manner and in compliance with the institution dress code.

Photos will be taken in the designated areas and against designated backgrounds only.

Individuals will be charged for photographs denied due to any of the above rule violations. These photographs will be considered contraband and additional discipline may follow.

Photo re-takes will be granted for the photos that have film flaws on the body of the photographed individual. All retakes will be reviewed and approved by designated Security Staff. If the photograph is approved for a re-take, the re-take will be completed free of charge for the PIOC.

PIOC will be required to fill out a signed and dated Disbursement Request, Form DOC-184 with the PIOC name, number and the total number of the photos to be purchased. PIOC MUST have sufficient funds in PIOC

Trust Account prior to the pictures being printed. Refer to Photo Project Price list for current prices, available layouts, borders and backgrounds which will be available at the time the photos are taken.

PIOC ACCOUNTS-MONEY TRANSACTIONS, CANTEEN AND EARNINGS

Instructions for Receipt of Funds & Types of PIOC Accounts –DOC 309.45, 309.47, 309.48, 309.49 & DAI Policy 309.45.02

Pursuant to DOC 303.42, PIOC are not allowed to have money in their possession. All PIOC may have one or more accounts set up in the Business Office for safekeeping and handling of their funds. PIOC will receive a statement of their account showing transactions as well as account balances.

Receipt of PIOC Funds

Funds must be sent to PIOC via Access Corrections Secure Deposits. The funds must be mailed to:

Secure Deposits - Wisconsin DOC
PO Box 12486
St. Louis, MO 63132

Funds may also be sent via the AccessCorrections.com website using a credit card.

PIOC shall not send or receive money in any form to or from another incarcerated PIOC.

If the Business Office receives a check or money order in the mail for a PIOC the check or money order is processed and a reminder is sent to the PIOC that deposits need to go to Secure Deposits.

Regular Accounts

These are accounts defined as those established to handle funds received by PIOC for compensation, gifts from families, etc.

Deductions will be set up to automatically deduct from receipts and compensation from the PIOC account in accordance with DAI Policy 309.45.02 to include, but not limited to, child support, restitution, release account, victim witness surcharge, DNA surcharge, etc. These deductions will show up on the PIOC biweekly statement.

PIOC may request a payment of up to \$25.00 to one close family member once every 30 days by sending a completed Disbursement Request and addressed/stamped envelope to their IUS for approval. Additional disbursements or anything over \$25.00 must have the approval of the Warden's designee (Unit Supervisor). Close family members are defined as natural, adoptive, step or foster parents, spouse, children, grandparents, grandchildren and siblings. Relationships must be verifiable. See DOC 309.49(4).

A PIOC may voluntarily choose to acknowledge his debt(s). The debt(s) must have been incurred prior to incarceration (as charge accounts and installments are not allowed), the debt is verifiable, and payment is approved by the Unit Supervisor. Institution debts and restitution will be collected by the Business Office prior to any voluntary payments.

Release Fund Account – DOC 309.466

A release fund account shall be established for all PIOC by deducting ten percent (10%) of all deposits.

Release funds will be deducted in addition to all other deductions.

PIOC may transfer money over and above the regular deduction into the release fund at any time by sending a Disbursement Request form to the Business Office stating the amount they want transferred.

Withdrawals from the release fund may only be made per DAI 309.45.02 Attachment A.

Savings Accounts-DAI Policy 309.46.01, Interest Bearing Accounts

PIOC may deposit regular account funds and release account funds into an interest-bearing account. These accounts are separate from any other account. Interest is paid quarterly by the bank and is deposited in PIOC savings accounts. A disbursement request is to be utilized to request a savings account transaction. The disbursement request is to be sent to the business office with information specific to transaction request.

Deposits in Accounts

Regular savings account deposits are made on the third Wednesday of the month and are recorded to PIOC account. Release savings account deposits can be made on the third Wednesday of the month. A minimum amount of \$20.00 is required for a transaction to be processed. PIOC opening new savings accounts must have their Social Security (SS) card in their personal property file so the Business Office can verify the number for the bank. Applications to apply for replacement SS cards are available through the Social Services Department.

To open a release savings account, PIOC must have at least \$50.00 in PIOC release account. To open a regular savings account, PIOC must have at least \$50.00 in PIOC regular account.

Withdrawal from Accounts

Regular savings account withdrawals are done the third Wednesday of each month and may be made by sending a disbursement request to the Business Office. A minimum amount of \$20.00 is required for a transaction to be processed.

Release savings account withdrawals may be used per DAI Policy 309.45.02 Attachment A. Court-ordered PLRA obligations may be taken from release funds. All such withdrawals must be approved by the Corrections Management Services Director/designee.

Disbursement upon Transfer or Release

Upon release to supervision, PIOC funds are dispersed as specified by the supervising agent.

Legal Loan

Pursuant to DOC Administrative Code 309.51 and DAI Policy 309.51.01, a PIOC without funds may write to the Business Office to request a loan in order to purchase writing materials, photocopies, and postage for legal correspondence. PIOC must sign a Loan Application and Repayment Agreement form (DOC-1290) and provide documentation or explanation of legal need before a legal loan may be approved. To process an approved loan for legal purchases, the following procedures apply:

1. Postage: Send legal mail to the Business Office with a completed Disbursement Request form marked LEGAL MAIL. Mail can only be sent to the places and people as defined in DOC 309.51 of the Administrative Code.
2. Copying: Legal materials shall be limited to copies of PIOC personal legal documents and most copying will be done in the library. Photocopying of law book research and reference materials is prohibited. For copies from the Legal file or Social Service file contact the Records Office.
3. Supplies: Send a disbursement request to the Business Office marked LEGAL SUPPLIES. Only supplies ordered according to institution property rules that are necessary to complete legal documents will be approved on a legal loan. This includes paper, envelopes, and pens. All disbursement requests for legal loan supplies must be received in the Business Office. Supplies will be processed twice monthly for all eligible PIOC orders that are received in the Business Office by noon on the 2nd and 4th Tuesday of each month. Legal loan supply orders are generally processed on Wednesdays and delivered with canteen orders on Fridays or Saturdays depending upon the PIOC unit location.
4. Exceeding a Legal Loan Limit: If a PIOC exceeds the \$100 limit of his legal loan in any calendar year, he must submit a written request to the Warden for an extension according to DOC 309.51. He must also provide justification in his request that he has an extraordinary need for these funds. As part of the request, specific information and supporting documentation that must be provided to the Warden include: (1) list each item that is needed, (2) court case number, (3) type of legal action, (4) court-ordered deadline, and (4) reason for doing legal work. The Warden may request additional information, if needed. Without providing complete, requested information, a PIOC request for additional postage, copying, and writing supplies will be DENIED.

Use of Materials: Materials and supplies obtained through legal loan funds must be used for legal work only and only for the legal work of the PIOC approved for the legal loan funds. Using such materials for purposes other than the approved PIOC legal work may result in the issuance of a conduct report and confiscation of materials.

Canteen – DAI 309.52.01

Canteen Price Lists are issued to and must be kept by each PIOC. Tablets are utilized to order canteen items with exception being PIOC housed in Restrictive Housing Unit.

Canteen orders are collected on the weekend for delivery the following weekend. Only funds available at the time PIOC order is processed by Canteen can be used.

Only one canteen order per week is allowed. Limits on money spent for canteen are \$65.00 per week or \$130.00 bi-weekly. PIOC account statements are issued every two weeks.

At the time of delivery, examine the contents of the order through the clear, plastic bag, in front of a staff member. Do not break the seal on the bag until the contents are verified. If there is an issue, staff will verify the issue and document issue(s) on the receipt.

If there is an error with a canteen order the Officer must break the seal, verify the order is incorrect, note the error on the canteen receipt, sign the receipt and turn the original of the receipt into Canteen. An adjustment will then be made to the trust account.

PIOC who are out of the institution or have transferred will have their order returned to the Store and the PIOC account will be credited.

PIOC Compensation – DOC 309.55, DAI 309.55.01

Compensation amounts are posted to PIOC accounts every two weeks. Compensation will begin the first full day a PIOC is at the institution. Some of the non-pay statuses include, but are not limited to, Disciplinary Separation, Voluntary Unassigned, other disciplinary penalties, or holidays (unless the PIOC works the holiday), while out to court, out to hospital, or lay-in status.

Compensation Plan

Compensation shall be computed on an hourly basis as shown in the table below in compliance with DAI Policy 309.55.01 PIOC Compensation Plan. PIOC participating in a work or program assignment will not be compensated for more than 40 hours per week. PIOC participating in full-time Education will not be compensated for more than 35 hours per week. Overtime will not be paid. Involuntary unassigned rate will be used to supplement PIOC working less than 40 hours per week (35 hours for school) to equal weekly compensation for a combined total of 40 hours (35 hours for school) per week.

| | |
|---------------------------------|-------------------------------|
| Range 5 | \$.42 per hour |
| Range 4 | \$.35 per hour |
| Range 3 | \$.26 per hour |
| Range 3A (Education/Program) | \$.15 per hour |
| Range 2 | \$.19 per hour |
| Range 1 | \$.12 per hour |
| Involuntary Unassigned | \$.05 per hour |
| Weekend or holiday work | \$.02 per hour additional pay |

Badger Correctional Enterprises

Hourly pay is determined by the Bureau of Correctional Enterprises. For more specific information pertaining to Bureau of Correctional Enterprises, see Administrative Code DOC Chapter 313, Prison Industries or the Prison Industries PIOC Workers Handbook.

PIOC Disbursement Request Form

To have money taken out of the PIOC institution general account, a Disbursement Request form (DOC-184) must be completed in duplicate (2 copies). The Disbursement Request form must be initialed by staff verifying the identity of the PIOC. It will be handled in the following manner:

1. Special Canteen Purchases are handled by the Business Office. For these items such as adapters, clothing, tablet chargers and tablet earbuds submit an order form to purchase to the Business Office. These items will be sold while supplies last.
1. Hobby/Handicraft Supplies. PIOC must be approved for a hobby before ordering hobby items. See DAI Policy and GBCI Facility Procedure 309.20.03. Order forms must be received and date stamped by the 2nd Tuesday of the month and are processed the 2nd Wednesday of the month. PIOC orders may not exceed \$100.00. The order will be reviewed and approved by the Business Office as to financial status and acceptable vendor only. Even after the orders have been processed by the Business Office, the item will still be subject to approval once it arrives at GBCI.

Mail Orders: PIOC are to order from one of the approved vendors. Submit a disbursement request and order form to the Business Office. Order forms must be received and date stamped by Tuesday and are processed on Wednesday.

PIOC must provide the business office with the following:

1. An order form from the company they are ordering from
2. A disbursement request filled out with the information as well as the amount of the order. If the PIOC does not have an order form for the vendor they wish to order from, write the library to obtain a copy of it. If the library does not have it, the PIOC should include all information about the items on a piece of paper and include PIOC name, number and complete address. The PIOC should also include a copy of the item he is ordering so the Business office can verify the item and amount.

All other PIOC orders for supplies such as magazine subscriptions, etc., that are not available through the approved catalogs may be purchased by submitting a disbursement request, catalog order form and embossed, addressed envelope to the Business Office. The order will be reviewed and approved by the Business Office as to financial status and acceptable vendor only. Even after the orders have been processed by the Business Office, the item will still be subject to approval once it arrives at GBCI.

Donations for charitable organizations may be made by submitting a disbursement request and an embossed pre-addressed envelope to the Unit Supervisor for review and approval.

After the Business Office has issued the check, one copy of the Disbursement Request form with the check number and date noted on the order request will be forwarded to the PIOC to keep with their records.

Do not order any items C.O.D. as GBCI will not accept these. Orders must be accompanied by a Disbursement Request form requesting a check to be sent to the company to cover the full cost of the order with that company. Orders cannot be placed through another PIOC. Unauthorized items will be returned to the company from which they were ordered, at the PIOC expense and may not be forwarded to a third party. All incoming items must be accompanied by a sales receipt.

GBCI LIVING RULES

The Cell Hall

PIOC are expected that to keep their cell neat and clean at all times, i.e., floor swept, furniture and bars dusted, walls clean, etc. The floor is to be swept each morning. The sweepings must be deposited in a trash container. PIOC are to use their canteen bags as trash containers in their cells. If PIOC did not receive a canteen order, PIOC can ask the Cell Hall Officer for a garbage bag. Any specific care of the cell that must be completed will be explained by the Cell Hall Officer. Materials, which may be left out in the open, shall be neatly arranged on the top of the desk. The toilet bowl and sink shall be kept clean at all times. Cleaning materials are available in the cell hall. Most rules are posted in the cell hall. State issued forms are available per unit operations.

Energy costs continue to rise each year. PIOC are expected to conserve energy in efforts to keep rising costs at a minimum, while still benefiting from the comforts. PIOC are required to do the following:

1. Turn off lights when not in use for such things as reading, working on hobby crafts, while eating an institution meal, etc. Lights must be on for institution counts.
2. Turn off electronics such as a radio, television, fan, typewriter, etc. when not in use.
3. Turn off water – do not allow water to run.
4. Use all energy conserving efforts when at work, program or school assignments.

GBCI Cell Hall Living Rules

1. **Bulletin Area** PIOC are not permitted to attach any item to the walls, ceiling, light, cell front or cell door. Pictures are permitted **only** in the grey painted bulletin area. Pictures may not be attached to the shelves, the sides of the desk, hanging past the sides of the bulletin boards, etc. No items are allowed to protrude from the cell. This includes television antennas. Damage to cell paint may result in discipline and/or restitution.
2. **Cell Doors** The cell door is to be immediately closed after exiting or entering the cell. Additionally, the cell door is to be immediately closed if the PIOC chooses to remain in their cell after the door was opened for an activity such as meals, recreation, etc.

When housed in a double cell, the last PIOC exiting or entering is required to close the door. However, both PIOC are responsible for ensuring the door is closed. PIOC are not permitted outside of their cell in any manner while waiting for a cellmate to return from an activity. Being outside of the cell is defined as having any part of the body outside the doorway.

PIOC are prohibited from placing an item by the cell door or track in any way that would prevent the cell door from opening or closing completely.

PIOC are prohibited from hanging items from or mounting items on the cell door.

PIOC are prohibited from closing anyone else's cell door.

3. **Cell Lights** The lights in PIOC cell will be turned off whenever the cell is empty, or the lights are not in use.

PIOC may not have anything covering their light. Paper may not be placed in any manner that would block the light. PIOC may not color the lampshade or light in any way. PIOC may not place prayer oil on the light.

4. **Cell Sanitation** PIOC are expected to maintain a proper sanitary condition within their cell at all times. Garbage and recyclables are to be placed in the appropriate receptacles located in the front of the cell hall. PIOC may not throw garbage out of their cell or over the tiers. Please follow cell halls current practice for garbage disposal.
5. **Clothing** All clothing (state and personal) is to be worn in the manner for which it is designed, including proper size. Layering socks, pants or shorts is not permitted. Wearing anything over a pocket shirt is not permitted. Shoes are to be worn with the feet entirely in the shoe and the laces tied up. The top of the pants is to be waist high and pant legs are not to be cuffed or rolled up. Shirts are to be tucked in and buttoned appropriately. Thermal underwear is worn under clothing. PIOC must be properly dressed **before** leaving PIOC cell. This includes the ID card properly displayed outside of shirt with the picture facing out. PIOC are expected to be dressed and have their undergarments covered anytime they approach their cell front or engage with others outside their cell front.
6. **Containers/Canteen Boxes** Containers and empty boxes from canteen items must be disposed of when the original item(s) that came in that container or box is no longer present. Cardboard boxes are not allowed in cells. PIOC are allowed to retain two clear canteen bags to use as garbage receptacles.
7. **Courtesy Curtains** All cells contain a courtesy curtain, a laundry line, a pillow and mattress. These items **must remain in the cell** if a PIOC is required to transfer cells. It is the PIOC responsibility to notify the cell hall Sergeant if any of these items are missing. Courtesy curtains are to be in the "open" position

when not in use and must be used for the intended purpose only. Sheets, blankets, etc. are not to be used as courtesy curtains. Nothing may be strung across the front of the cell, attached to the cell front, hung from either ends of the bed or blocking the view from the cell front in any way. Stacking anything on either end of the bunk which may obstruct staff's view into the cell is prohibited. Homemade lines are not allowed.

8. **Dispositions** All conduct report dispositions start immediately when given, either through a hearing or a summary disposition, unless otherwise specified.
9. **Electronics** All electronics, (TV, radio, fan, etc.) are to be turned off when a PIOC leaves their cell. Hanging or attaching electronics to or from the bunk, walls, hooks, shelves or desks is not permitted.
10. **Entry of Another PIOC Quarters** Entering the cell of any other PIOC or allowing another PIOC to enter PIOC cell is not permitted. Entering the cell is defined as having any part of the body inside the doorway
11. **Headphones** Head phones or earbud must be worn any time electronics are in use. The volume of the electronics must be low enough so that it cannot be heard outside of the headphones.
12. **Horse play** Horse play is not permitted. This includes hugging, grabbing, pushing, etc. PIOC are not allowed to climb on, hang on, or hang over any tier railings. Throwing items over or onto the tiers is not permitted.
13. **Loitering** No loitering at any time. PIOC shall walk at a normal pace, using a direct route, to their destination. Walking backwards, dancing, running, etc. is not allowed. Loitering includes stopping at a cell other than the PIOC assigned cell to carry on a conversation or engage in the transfer of property with another PIOC.
14. **Medication** Delivery of medication occurs at PIOC cell front location. The expectation is that PIOC turns on cell light when medication is delivered for all medication delivery times. Additionally, it is expected that PIOC has water in possession so that medication can be consumed in the presence of the delivering staff member. After consuming medication, PIOC is to demonstrate that medication has been consumed with opening of mouth and opening of hands so that the palmer aspect of the PIOC hands are visible.
15. **Plumbing** PIOC may not run water when not in PIOC cell. Do not flush garbage, paper, food, etc. down PIOC toilet. Flushing of toilets will be limited. Excess flushing will cause the system to automatically lock the toilet for one hour.
16. **Property Limits** PIOC are responsible for maintaining property within the allowed limits.
17. **Punctuality** Be punctual for all classes, work assignments, passes, meals, medication pass, major ring outs etc. PIOC must be prepared for activities before leaving the cell. Staff will not reopen the cell door for forgotten items. When the cell door is opened, PIOC are required to come out of the cell in a timely manner. PIOC are required to check out with staff when leaving on a pass and to check in with staff when returning from a pass.
18. **Red Lines** When exiting or returning to cells on A or E tier, PIOC are required to walk inside of the posted red lines on the floor. PIOC may cross the line once PIOC are directly in front of PIOC cell. PIOC are not permitted on or beneath a catwalk or under heating duct areas.
19. **School** When assigned to school, it is the PIOC responsibility to check the absence board prior to leaving the cell hall. Do not leave the cell hall if PIOC teacher is posted absent.

20. **Showers** When cell door is opened for showers, PIOC are required to shower in that group. PIOC will not be permitted to shower in a later group or return to the cell for forgotten items. Once a PIOC leaves the bathhouse, they're not permitted to return to the bathhouse for any reason.
21. **Stairs** PIOC are required to use the stairs on the same side of the cell hall to which they're assigned on. Only the stairwell closet to the entrance of the cell hall is to be used, i.e. front of the cell hall uses the front half of the stairs and the back of the cell hall uses the back half of the stairs. PIOC are not permitted to use the stairwell located furthest away from the entrance of the cell hall.
22. **Standing Count** PIOC must stand for all official standing counts, unless on a medically authorized sick cell. For any standing or emergency count, PIOC are expected to be standing at the cell front facing the cell door. The cell light is to be on. Talking is not permitted during a standing count. Standing counts are at 7:45 AM, 12:15 PM, 4:10 PM and 9:30 PM.

Note: The cell front is the part of the cell closest to the cell door. At any count, PIOC must be positioned so that staff is able to "see skin".

23. **Talking** At all times, talk in a conversational tone only. Conversational tone is defined as only loud enough for the PIOC in the cell next to PIOC to hear. If the officer can hear a PIOC from more than one cell away, that PIOC is talking too loudly. Loud singing is not permitted. (Refer to the definition for talking). Whistling is not permitted. Talking from tier to tier is not permitted. There is to be no talking after 10:00 p.m. until 6:00 a.m.
24. **Unassigned Area** PIOC are not permitted to be on a tier other than the side of the tier they are assigned to. When let out of the cell or when returning to the cell, the PIOC is not permitted to walk past the cell in the opposite direction from the destination.

PIOC are not permitted in the area of the back stairs without specific staff approval, i.e. past cell 37 on the front side or past cell 38 on the backside.

25. **Name tags** Name tags will be affixed above the cell front. Name tags that are damaged or removed may result in restitution of \$2.00.
26. **Cell Lockers and Locks** Locker locks will be affixed to the lockers by staff, combinations will be provided by unit staff, and remain confidential. Locker doors shall not be held in open position or have items hanging from them obstructing view into cell location. Locker doors shall be closed when not actively being used.
27. **Traps** Shall only be opened by staff, "popping of a trap" may result in discipline. PIOC are prohibited from placing an item by the cell trap locking bolt in any way that would prevent the trap from opening or closing completely.

Violations of the cell hall living rules may result in the issuing of a warning or a conduct report.

Cell Mates

Cell and housing assignments are handled by the Unit Supervisor. If PIOC have cell assignment concerns, PIOC must contact PIOC Unit Supervisor directly with PIOC concerns. Staff will determine such assignments in the best interest of the institution, availability and population as a whole. It is PIOC responsibility to display positive behavior and to get along with PIOC roommate and all fellow PIOC. Part of being an adult is learning to get along with others, even if that person displays different values.

Cell Inspections

PIOC are not to have anything on PIOC person, in PIOC cell, or otherwise under PIOC control that is not approved. Cell inspections will be conducted regularly. Items found in PIOC possession or under PIOC control that are not PIOC property, in excess of the institution limits, or are not authorized will be considered contraband and will be confiscated, and PIOC may be subject to disciplinary action. PIOC are not allowed to pass any property or canteen. Tier workers are not permitted to pass or obtain anything for PIOC. If an item is in PIOC cell, PIOC are responsible for it. This includes PIOC in double cells. If PIOC move to a new cell, PIOC are responsible to inspect it and report any unauthorized items and/or damage to housing unit staff.

Cell Repairs

It is PIOC responsibility to report necessary maintenance work (electrical, plumbing, bed repairs, etc.) to the Cell Hall Sergeant to ensure sanitary and safe conditions in PIOC cell.

Property- DAI Policy 309.20.03

DAI Policy 309.20.03 governs the rules on property and property limits, which is available in the institution library.

Property must be ordered from an approved vendor. Expectations of when ordered property items arrive at the institution vary greatly depending factors that are not controlled by GBCI. PIOC will receive notice when institution is able to provide property item to PIOC via pass.

If an item is available through an approved vendor it cannot be ordered from an alternate vendor.

If an item is not available through an approved vendor the PIOC must receive approval from the property room before placing an order with an alternate vendor.

It is the PIOC responsibility to keep the vendor receipts as well as a copy of DOC-237 to ensure proof of ownership during cell searches or when property is packed up for transfer to another cell, living unit or facility.

All incoming property must be new, shipped directly from the vendor with a receipt which lists each item and its value or a packing slip from the vendor which lists each item.

Rejected Property

If a property item is rejected the PIOC must choose to either send the item out, destroy the item or donate the item. Should the PIOC have insufficient funds for shipping, the property will be held no longer than 30 days. It will then be destroyed or donated.

Exchanging for new property

It is the PIOC responsibility to remain with allowable property limits, therefore if the PIOC is at the allowable property limit when a new item arrives, he/she must exchange the old item(s) to receive the new item(s). In instances where a property item has been lost, stolen or confiscated the PIOC is required to provide written proof such a copy of a conduct report, incident report, or DOC-237B.

Damaged property

Do not discard damaged property. Contact a staff member on the living unit and request that they complete a property disposition (DOC-237B) to avoid a 90 day wait to order a replacement.

Lost or stolen property

The PIOC must contact staff by submitting a request form, who will verify the item is missing and complete an Incident Report. If the item is not recovered in 90 days, it may be removed from the PIOC property inventory. The PIOC must then contact the Property Officer to have the property removed from the main inventory.

Shoes

PIOC may order two pair of shoes per calendar year.

Electronics

Upon receipt, all electronics will be tested to ensure they are in good working order. They will then be engraved with the PIOC name, number and date of issue and a Security seal will be affixed. To prevent tampering.

Grooming and Personal Hygiene - DAI & GBCI 309.24.01

Personal cleanliness is each PIOC responsibility. PIOC are required to maintain a neat, personal appearance and good personal hygiene. The institution offers adequate facilities and opportunities for this purpose. For PIOC who are indigent and in need of hygiene items, the institution will provide specific items. For additional information on this process see GBCI Procedure 309.24.01.

Showers

PIOC are required to shower and regularly complete hygiene activities. PIOC are expected to shower two times a week. PIOC who attend recreation will have an opportunity to shower at their recreation period. If PIOC attends a recreation period, PIOC will not be offered a shower later in the evening. PIOC who do not attend their unit's recreation period will be given a separate opportunity to shower at a later time. Bring PIOC own clean underwear, socks and one towel with PIOC at the time PIOC shower.

Hair

PIOC are prohibited from partially shaving their head and from cutting designs, symbols, etc., in their hair. Hair with multiple cut parts, initials cut into the hair, and tufts of hair only remaining on the head are NOT permitted. Braided hair may not have any sculpting designs, numbers, letters, symbols, initials, etc., or any style that depicts such. If braided, the entire head must be braided. Braids may only be in straight lines starting from the front of the head, ending in the back of the head. PIOC may have a single part cut into their hair. PIOC are not permitted to wear items in their hair such as beads, curlers, etc. out of their housing unit. PIOC being transported outside of the institution, for any reason, are required to remove any braids and/or dreadlocks prior to departure. Failure to do so will result in the issuance of a conduct report.

Nails

Fingernails shall be clipped to a maximum length not to exceed the fingertip and must be kept clean.

Razors

Disposable razors are available for purchase through the canteen for those PIOC wanting to shave. Any PIOC found to be in possession of an altered or damaged disposable razor will be subject to discipline via issuance of a conduct report, which will be processed as a major violation. If razors have been accidentally broken, or are falling apart, they should be turned in to the Housing Unit Officer immediately for review and handling.

Meals/Dining Room

DOC encourages PIOC to practice healthy eating habits. The department uses dietary guidelines established by the U.S. Department of Health & Human Services and the U.S. Department of Agriculture in providing nutritional and healthy meals for PIOC. DOC continually reviews the need for change in diet in order to maintain nutritional meals in such ways as increasing fiber content and limiting total calories, cholesterol, sodium and fat. We encourage all PIOC to be positive in the ongoing efforts of the department to provide meals that meet nutritional guidelines while promoting good health. While partaking in meal time in the dining room, the following is expected:

Display good behavior on the way to the dining room. PIOC going to and from the dining room are to walk on the right-hand side of the railing with no more than two abreast. Talking in an ordinary conversational tone is permitted at this time and also after taking a seat. There will be no cutting in front of others or changing places with someone else in line. If PIOC wish to give another PIOC a portion of PIOC meal, or receive from another PIOC a portion of his meal, this can be done only after both of PIOC are seated at the same table. Changing tables and getting up once seated is not allowed. Return to the housing unit, as directed by staff.

PIOC may not leave the dining room until directed to do so by staff. Once directed to do so, take PIOC dishes to the tray return and go directly to PIOC cell. With the exception of one piece of fruit, food may not be taken to or from the dining room. Fruit taken back to the cell. It must be consumed before the next meal. Do not pass items from one table to another. Canteen items and other personal property (magazines, etc.) are not permitted in the dining room.

Movement Procedures

PIOC movement within the institution is permitted only under staff escort/supervision, via the Pass System or when a PIOC worker is performing an assigned task and is wearing the designated arm band. PIOC assigned to the school program shall follow the class schedule provided by the Education Department. PIOC may not leave housing unit with their tablets.

PIOC shall promptly honor all authorized passes. A maximum of five minutes is allowed for traveling from one point to another. PIOC are not permitted to go anywhere but the destination indicated on the pass. No stopping or loitering along the way. Failure to honor a pass may result in disciplinary action. PIOC are not allowed to run, except while at recreation.

All PIOC must pass through the metal detector when leaving and when returning to their housing unit. Once a PIOC leaves the housing unit to attend scheduled activities he/she is expected to remain in the assigned area for the duration of the activity. PIOC will not be allowed to leave the activity early. This applies to all off unit activities such as the library, chapel, groups/programs, etc. General population PIOC attending inside recreation are to use the South side of the stairs when going to recreation and the North side of the stairs when returning from recreation. Personal (pat) searches may be made of any PIOC, at any time, in any location. PIOC may be inspected via the use of various scanning devices including, but not limited to, such devices as hand scanners and metal detectors at any time, in any location.

Dorm A

PIOC may request housing in the dormitory by submitting an Interview Request slip to the Dorm Institution Unit Supervisor. All requests will be screened using criteria such as sentence structure, conduct history, program participation, etc., before approval for placement in the dorm. While living in the dorm, PIOC are expected to keep their area clean. Personal property must be kept in the footlocker provided. The footlocker must be kept locked any time the PIOC is not in the area.

Electronic personal property is limited in the dorm. The Dorm has televisions for PIOC use in the dayrooms.

Dorm A Living Rules

PIOC Movement

When exiting the dorm or returning to the dorm, there will be no stopping or loitering in the corridor or rooms between the dorm and the rotunda. PIOC must be properly dressed before leaving the unit.

PIOC are expected to confine their movements in the sleeping area to their assigned bed only. Being in an unassigned area may result in a conduct report. An unassigned area would include standing next to someone else's bed.

After 10:30 PM, no movement will be permitted between the sleeping area and the day rooms. The only exception will be for use of the restroom. PIOC must receive permission from staff prior to entering the dayroom.

PIOC will not be allowed back into the day room for recreational purposes once they've gone to the sleeping area after 10:30 PM.

When out of the dorm (other than mass movements such as recreation), the PIOC must report / check in with the officer at the door immediately upon returning to the dorm.

Punctuality and Attendance

While living in the dorm it is the PIOC responsibility to follow his/her schedule and be at the designated assignment on time. This includes the pass lists and absentee Teachers lists.

Canteen will be distributed on Saturday morning after breakfast.

Counts

Counts times are: 12:00AM, 3:00AM, 5:30AM. Formal standing count times are: 7:45 AM, 12:15 PM, 4:10 PM, 9:30 PM.

During formal counts the PIOC must be seated on their assigned foot locker, there is to be no talking at this time. All PIOC will be required to report to their bunks and sit on their foot lockers for all formal counts.

During all counts, all PIOC are to be seated on their assigned foot locker until institution count clears.

Day Room Schedule

The day rooms will be open as indicated below. Unit washers, dryers and TVs may only be used during these hours. The use of these unit facilities shall not interfere with count, meals or custodial duties. Washers and driers may not be used one hour prior to the dayroom closing.

- Monday 5:30 AM- 11:45 PM (BSI 5:15AM)
- Tuesday 5:30 AM- 11:45 PM (BSI 5:15AM)
- Wednesday 5:30 AM- 11:45 PM (BSI 5:15AM)
- Thursday 5:30 AM- 11:45 PM (BSI 5:15AM)
- Friday 5:30 AM- 12:45 AM (BSI 5:15AM)
- Saturday 5:30 AM- 12:45 AM (BSI 5:15AM)
- Sunday 5:30 AM- 11:45 PM (BSI 5:15AM)
- DAYS PRECEDING HOLIDAYS 5:30AM-1:00 AM
- AM kitchen workers are woken up at 4:00 AM and AM kitchen workers are permitted to use Dayroom prior to shift.

Grooming and Attire

Hair grooming is to be done in the bathroom only.

No hair grooming after 9:30 PM (this includes braiding, curling and rolling).

Cutting of hair is not allowed in the dorm except by barber per scheduled time. This includes the bathroom area.

PIOC must be appropriately dressed when in the day room. This means shirt (tank tops, sleeveless etc.) pants, gym shorts, shoes and socks. Thermals may not be worn as outerwear. Shirts do not need to be tucked in while in the sleeping area. They are to be tucked in while in the dayroom.

All clothing is to be worn as intended; i.e. pants, gym shorts, sweatpants are to be worn above the waist. This means above the hips.

Boxers are not considered gym shorts. Pajamas may be worn in the day room but not through the kitchen serving line.

ID badges are to be properly worn at all times, outside the shirt and facing forward. The only exceptions are when using the showers, movement to and from the showers and while on PIOC bunk.

Meals

Meals are served at 6:15 AM, 11:00 AM and 4:25 PM.

There will be no cutting in line. Form a line in the first aisle.

All meals are to be eaten in the day room, no exceptions.

PIOC must be properly dressed when going through the serving line. This means a shirt with sleeves, pants, gym shorts, shoes and socks. No pajamas or sleeveless shirts. ID must be worn.

No showering during meals.

Return trays and utensils to the proper containers when finished.

Showers and Hygiene

PIOC are strongly encouraged to shower every day. This is a close environment and personal hygiene is a must. At a minimum, PIOC must shower three (3) times a week.

Showering is permitted as allowed by the dorm schedule. PIOC may speak in a conversational tone only while in the showers.

The hot water dispenser is to be used for food and drinks only, do not use it to wet washcloths to use for personal hygiene or to wash food containers.

The bathroom is closed during meals, counts and cleaning times. Staff approval is needed for use of the bathroom during these times.

There is no visiting or loitering allowed in the bathroom.

No reading materials or tablets are allowed in the bathrooms.

All personal hygiene must be completed by 11:50 PM Sunday through Thursday and 12:50 AM Friday, Saturday and days preceding holidays.

Towels may hang on the end of the bunk to dry.

Sleeping Area

The first shift unit Sergeant authorizes bunk assignments.

There is to be no eating or drinking allowed in this area.

Talking is not permitted from 9:30 PM to 6:00 AM, daily.

Beds must be properly made when not in use. Extra blankets must be folded and placed at the foot of the bed anytime the PIOC is not in bed.

PIOC will be issued two blankets.

Cleaning of the floor around the bunks will be done on weekends.

When leaving the sleeping area, the bed is to be clear of all articles. Any items under the bed must be stacked neatly and cannot be out in the aisle. At no time will there be any items left in the aisles.

Footlockers will remain at the foot of the bed at all times and in line with the red lines on the floor. Each person in the dorm is allowed one footlocker. Plugged locks are not allowed and will be cut and confiscated.

Plastic storage containers are not to be used as chairs, cooking bins, foot stools, ice chests, for water, etc. They are to be used for personal storage only. The PIOC is responsible for this container and will be charged for the replacement of them if broken. Do not stack metal footlockers on top of the plastic container.

Under no circumstances are PIOC permitted to enter anyone's footlocker or plastic storage container or have any of possessions in any footlocker or plastic storage container other than their own.

Do not slam the footlocker.

All PIOC must have a combination padlock for their footlocker. Officers may conduct searches of all footlocker, plastic storage container and bunk. This is one of their duties, and is considered institution routine.

The only items allowed under the bunk are the plastic storage container, electronics (radio, typewriter and TV if the PIOC is allowed to have his/hers out), footwear and one mesh bag for dirty laundry. All of personal property must fit into the footlocker and plastic storage container. All other items that do not fit into these containers must be sent out. No exceptions.

PIOC with drawing boards must place it at the end of the bed between the bed and the frame.

The back-room storage area will only be utilized for storing electronics.

Staff are not responsible for lost, stolen or misplaced items.

The only activities permitted in the sleeping area are letter writing, reading, drawing and individual prayer.

After 10:30 PM PIOC will not be allowed to retrieve any property from this area. If PIOC wish to obtain anything from PIOC footlocker or plastic storage container, PIOC must do so before this time. This is being

done to minimize noise and movement in the sleeping area. PIOC are not allowed to be on any other bed but PIOC own.

PIOC are not allowed to be standing, kneeling, etc. next to another PIOC bed.

No electronics (TV, Fan, and Radio) will be used in the sleeping area with the exception of a tablet.

Day Room

In this area PIOC are permitted to write letters, play approved card games and table games, watch TV and listen to PIOC electronics. Roll playing games (D&D, etc), are not permitted.

Games may be checked out at any time during dayroom hours. On third shift, games are terminated at 11:00 PM during the week and 12:45 AM on weekends. At these times all games will be returned. The person checking out the game is responsible for ensuring that all pieces are returned with the game.

Headphones / earplugs must be worn at all times.

There are no extension cords allowed across walkways.

Only one electronic item per person at a time in the day room. If not in use, the item must be put away. No saving spaces or assigned spaces. While at work the PIOC electronics will not be placed in the day room until he/she returns and are there to use them. No exceptions.

Approved hobby items may be worked on in the day room.

When playing dominoes/cards a blanket must cover the tabletop. These blankets are to be used as table coverings only, not as seat cushions.

Yelling, loud talking, hand slapping, slamming of dominoes or cards, etc. is not permitted and may result in termination of game playing and may result in a Conduct Report.

When playing any games/cards the PIOC must be seated at the table. There will be no games played that involve any more than six people, this includes spectators.

PIOC property is PIOC responsibility. Do not leave PIOC property unattended.

Typewriters may be used in designated areas of the day room only.

No sitting on the tables or putting feet up on tables, benches or walls. Lying down on the benches is not permitted.

Calisthenics, dancing, arm wrestling, horseplay or any activity of a similar nature is not allowed in the dorm. Only two PIOC are allowed to work out. Only calisthenics in a designated area determined by security staff.

PIOC on loss of day room and sick cell status (except work related injuries) are not permitted in the day room except during meal times.

PIOC must eat and drink out of their own personal containers that have been purchased at canteen

Telephones

Three-way phone calls or joint calls are not permitted.

No sitting in the telephone booths.

No loitering around the phone area.

PIOC are required to use their own tablet and pin number when making phone calls.

Three-way calls are not permitted.

Telephone calls will not be made during meals or count time.

Washers and Dryers

PIOC must use laundry detergent only. Laundry must be completed by Dorm A workers.

PIOC are not allowed to wash any clothes in the bathroom or shower area.

Shoes/boots are not allowed to be washed in the washing machine or placed in the dryers.

No wash loads may be started after one hour prior to scheduled end time.

Sheets must be washed or sent to the laundry to be cleaned weekly.

Talking

Talking is permitted at mealtime, during working hours, in a group going to or from a shop activity, during recreation periods, and until 9:30 p.m. in the dorm sleeping areas. Talking, wherever permitted, must be kept at a conversational tone, not loud or boisterous. Conversational tone is defined as only loud enough for the PIOC in the bunk next to PIOC to hear. Inappropriate and offensive behaviors are not permitted and include, but are not limited to, clapping, rapping, loud singing, yelling and whistling. See PIOC housing unit living rules for more information.

PIOC Dress Code

All clothing (state and personal) is to be worn in the manner for which it was designed, including proper size. Shoes are to be worn with the feet entirely in the shoe and laces tied up. The top of PIOC pants are to be waist high and worn at the waist with shirttails tucked in. No pant legs or shirt sleeves are to be cuffed or rolled up. Collars must be turned over and pockets inside. With the exception of shirts PIOC are not permitted to wear multiple layers of the same type of clothing. See housing living rules for more specific information pertaining to PIOC assigned housing unit.

No worker's clothing is allowed to be worn by PIOC, in the dayroom, after PIOC has completed for assigned job for the day.

PIOC must be properly dressed before leaving the bunk area. This includes wearing the ID Card and displaying it outside of the shirt with the picture facing outward. See DAI Policy 306.00.06, PIOC Digital Photo Identification System available in the institution library.

All PIOC will be provided one ID. PIOC are responsible for any damage beyond normal wear and tear. A replacement cost of \$3.00 will be assessed for lost or damaged IDs per GBCI Facility Procedure 306.00.06.

PIOC will be dressed in appropriately fitting trousers, shirt or T-shirt, shoes and socks whenever outside their housing unit, except while at recreation. This exception does not apply to PIOC going to and from recreation.

When wearing a state-issued green shirt, only the top two buttons may be undone.

PIOC are not allowed to wear a T-shirt or sweatshirt over a state-issued green shirt.

PIOC must wear a shirt over any sleeveless shirt.

PIOC are not permitted to alter or destroy state or personal clothing in any manner.

Sweat suits, jogging suits, tank top and gym shorts may only be worn in the housing unit, at recreation and to and from recreation and showers.

Shoes will be worn with the foot entirely in the shoe and the laces tied. Laces will be the same color and not laced up the sides.

Plastic caps, curlers, do-rags, head covering and hair nets are not permitted out of the housing unit, except kitchen workers may wear a plastic cap in lieu of a hair net at work only.

Baseball and stocking caps are permitted to be worn outside only.

Handkerchiefs may not be worn as an outer garment or headband (except as approved by staff in the institution shops for a PIOC worker).

Slippers may be worn to showers, clothing exchange or in the housing unit ONLY.

Thermal underwear is to be worn under clothing.

Linen Exchange and Institution Clothing

Clothing Articles, Allowable Limits, and Size Guide

All GBCI PIOC will be issued the following clothing articles that are labeled with the PIOC name and DOC number. The Bath House Sergeant will be responsible for and make the final decision in the sizing, issuing, and replacing of all state-issued PIOC clothing. Laundry bags are to be used for laundry only. They may not be taken to recreation, used as a book bag, etc.

*Each PIOC will receive:

| | |
|------------------|------------------|
| 2 laundry bags | 2 pillow cases |
| 3 green pants | 3 sheets |
| 2 green shirts | 4 towels |
| 4 T-shirts | 4 underwear |
| 4 pairs of socks | 1 pair of shorts |

1 winter jacket**

1 pair shoes (need for issuance and/or replacement to be determined by the Bath House Sgt.)

* Subject to maximum allowed for personal and state issue per DAI 309.20.03.

** PIOC are to maintain possession of the jacket for the duration of their stay at GBCI and should be worn only during the appropriate season(s) when outside weather conditions and temperatures are colder.

The Bath House will affix the above items with labels indicating the PIOC name and DOC number. Any PIOC found to have tampered with laundry labels may be subject to disciplinary action.

Each PIOC will be responsible for the articles issued to him/her. PIOC are responsible to ensure that quantities of the articles in their possession do not exceed the amounts listed above for each type of article.

The following size chart will be used as a guide:

| <u>Green Pants/Briefs</u> | | <u>Green Shirts/T-Shirts</u> | |
|---------------------------|-------------|------------------------------|-------------|
| MED | waist 32-34 | LG | chest 32-34 |
| LG | waist 36-38 | XL | chest 36-38 |
| XL | waist 40-42 | 2XL | chest 40-42 |
| 2XL | waist 44-46 | 3XL | chest 44-46 |
| 3XL | waist 48-50 | 4XL | chest 48-50 |
| 4XL | waist 52+ | 5XL | chest 52+ |

Each PIOC is responsible to inspect clothing items issued to him/her to ensure they are the correct size, in good condition and not damaged or altered in any manner. The PIOC will be required to sign an Offender Clothing Receipt form, DOC-2276.

Once the PIOC has received their clothing, they are responsible for any negligent damage or alterations to or loss of clothing and may be subject to disciplinary action for such damages which may include restitution for replacement of such clothing articles.

Clothing for PIOC housed in Restricted Housing & Treatment Center-Transition Unit (TCTU), and Step Unit

When a PIOC receives disciplinary separation, the state-issued clothing, laundry bag, and shoes will be placed separate from the PIOC personal property. The Bath house Sergeant will inventory and store all state issued property until the PIOC is released from RH. After release from RH and as soon as possible upon returning back into general population all state-issued property will be returned to the PIOC.

When a PIOC transfers out of the institution in disciplinary separation status, the RH Property Officer will remove the laundry bag and state-issued clothing from PIOC property and return it to the Bath House.

Housing Unit Laundry Procedures

Once per week, each PIOC will have the opportunity to have his clothing laundered.

PIOC are not permitted to place personal clothing or blankets in their laundry bag.

PIOC are to place all white clothing in one laundry bag and colored clothing in the other bag and secure them. No colored clothing should be placed in the bag with the white clothing as the bleach that is used will discolor colored items. PIOC will be responsible for damaged clothing should they place colored items in the white clothing laundry bag.

When the PIOC laundry bag is picked up, the bath-house staff will check off each laundry bag turned in from each cell and bunk. The bathhouse staff will use that same check off sheet when returning the laundry bag the next day.

The schedule for laundry is:

Monday: North and South Cell Hall- Backside- Outgoing and Misc.

Tuesday: North Cell Hall- Frontside- Outgoing and Misc.

Wednesday: South Cell Hall- Frontside- Outgoing North and South Cell Hall- Backside- (Returns)

Thursday: North Cell Hall- Frontside- (Returns) and Misc.

Friday: South Cell Hall- Frontside- (Returns) and Misc.

Treatment Center, Dormitory, Mainstream Unit have laundry completed on unit.

When moved between housing units, the PIOC is responsible for the clothing and laundry bag issued to them, and must take it with them. If a PIOC moves on the day their laundry bag is at the laundry, they must inform the Unit Sergeant so the laundry bag can be sent to the new housing unit.

If the PIOC is placed in TLU or receives disciplinary separation time, the officer packing up property is responsible for packing all state-issued clothing and state-issued shoes into the PIOC laundry bag and sending it to the bathhouse.

Clothing Replacement, Repairs or Unusable Items

When the PIOC feels his/her clothing items no longer are useable, they will be required to complete an Interview/Information Request form detailing the item(s), what action they want taken and why. Submit this request to the Bath House Sergeant. The Bath House Sergeant will determine if the request is appropriate. He/She will issue a pass for PIOC to report to the Bath House with the items PIOC claim are unusable. The Bath House Sergeant will determine if the materials are unusable and will issue replacements as deemed appropriate. When an item needs repair such as torn material or a hole, the PIOC must follow the same procedure.

Clothing Size Change Request

To request a size change for state-issued clothing items, complete an interview request form with the size(s) change and submit it to the Bath House Sergeant for review and approval. If approved, PIOC will be given PIOC requested items on a shower day, staff may also escort the PIOC Bath House Worker to deliver requested items.

Missing Laundry

PIOC are required to report missing laundry to the housing unit staff immediately. The housing unit staff will complete an incident report. Issued items will be from existing stock when possible. PIOC found to be in excess of the standard issue limits may be subject to disciplinary action.

Work Shop Clothing

PIOC are required to wear the state-issued general population clothing to and from work. PIOC that are issued specific clothing for their work assignment, i.e. BSI, Food Service, may wear their work clothes to, from and at work and shop only.

Conduct Reports - DOC 303

Institution staff members are responsible for management of discipline and will report violations of the rules. The circumstances of such infractions are described in written reports called conduct reports. When a conduct report has been completed, it is turned over to the Security Department for review and approval. Upon approval by the Security Department, the report will be scheduled for a hearing before a Hearing Officer.

Conduct report dispositions are effective immediately, unless otherwise specified.

Additional Consequences & Restrictions

In addition to penalties imposed through the disciplinary process, there are other possible consequences or restrictions that may result from adjustment problems. A PIOC confined to RH for example may encounter additional setbacks as a result of receiving a conduct report or penalty. Some consequences that may result include, but are not limited to, are:

- Loss of institution work, program or school assignment
- Loss of compensation
- Loss of range status in an assignment
- Loss of good time
- Loss of other privileges according to DOC Administrative Code

| | CELL CONFINEMENT | BUILDING CONFINEMENT | LOSS OF RECREATION | LOSS OF DAYROOM | FEED CELL | SICK CELL | LAY IN |
|---------------------------------|-----------------------------|---------------------------------|-------------------------------|----------------------------|----------------------|----------------------|---------------|
| MEALS | IN CELL | IN CELL | DINING ROOM | DORM A DAYROOM | IN CELL | IN CELL | IN CELL |
| DAYROOM | NO | YES | YES | NO | YES | NO | NO |
| RECREATION | NO | NO | NO | YES | YES | NO | NO |
| VISITS | YES | YES | YES | YES | YES | YES | YES |
| WORK/SCHOOL | NO | NO | YES | YES | YES | NO | NO |
| CHAPEL | MAIN SERVICE ONLY | MAIN SERVICE ONLY | YES | YES | YES | NO | NO |
| LIBRARY | NO | NO | YES | YES | YES | NO | NO |
| LAW LIBRARY | NO | NO | YES | YES | YES | NO | NO |
| LAW LIBRARY DEADLINE | YES | YES | YES | YES | YES | YES | YES |
| TABLET | YES | YES | YES | YES | YES | YES | YES |

Cell Confinement may be imposed on PIOC assigned to the cell halls. PIOC will be required to eat meals in cell. PIOC will not attend recreation activities, or receive passes. The PIOC may be escorted to necessary medical, clinical or social services appointments, including med pass. He/she will be allowed to leave his/her cell for showers and visits (if not on visit restriction). The PIOC may attend religious services only with specific permission from the Warden.

Building Confinement may be imposed on PIOC assigned to dormitory and in cell hall locations. The PIOC will not attend recreation activities, work or school assignments or receive passes and will not be paid unless specific permission from Warden was granted. The PIOC may be escorted to necessary medical, clinical or social services appointments, including med pass and will be allowed to leave the dormitory for visits (if not on visit restriction). PIOC may attend religious services only with specific permission from the Warden.

Loss of a Specific Privilege which the hearing officer may impose includes, but is not limited to: use of PIOC own TV or radio, loss of library, phone calls, having meals in the dining room, canteen privileges, etc.

Dorms – Loss of Dayroom includes the use of the phones, access to TV and the unit washer and dryer. After first receiving permission from staff, PIOC are allowed to use the bathroom and unit showers. After three days of the sanction have passed, arrangements may be made through the unit Sgt. to use the unit washer and dryer once every 3-day period. Dormitory PIOC are allowed to eat their meals in the dayroom while on this disciplinary penalty.

If a PIOC receives a conduct report for excess allowable property (including personal photos and letters) and are found guilty, the hearing officer may destroy it as part of the disposition. PIOC are responsible for maintaining all property limits.

Appeal of Contested Conduct Reports

After the hearing is held, and the PIOC has received the Hearing Officer's disposition for a Conduct Report, he/she may appeal the decision, the disposition or both to the Warden.

PIOC must follow these guidelines when filing an appeal of a Conduct Report to the Warden:

1. Obtain form DOC-91 entitled "Appeal of A Contested Hearing" which is available in each housing unit.
2. Fill out the DOC-91 completely and send it to the Warden's Office. Do not forget to include the conduct report number and date of disposition, appeals must be submitted and received in the Warden's Office within 10 days after receipt of the disposition.
3. State clearly and concisely on the appeal form exactly what PIOC are appealing and the reasons for the appeal. Include as much detail as possible, including names, institution numbers and other identifying information of persons having information on the report.
4. Submit only one DOC-91 for the appeal of each Conduct Report. The scope of the ICRS, as outline in the DOC 310.06(2), allows submission of complaints regarding disciplinary actions only after the completion of the appeal process in the DOC 303. If a complaint is filed, regarding a conduct report, without first appealing the decision of the conduct report, the complaint will be dismissed.
5. **Do not send a second appeal** on a Conduct Report that PIOC have already appealed to the Warden. The Warden has **60 days to respond to PIOC appeal** of a Conduct Report.
6. Do not submit an appeal of a Conduct Report that has not been acted upon by the Hearing Officer. Submit PIOC appeal after the Hearing Officer has heard the Conduct Report and rendered a decision. The Warden's decisions are final on all appeals.

Interviews with Staff

If PIOC want to see a staff member, complete an Interview/Information Request form (DOC-643) and put it in the appropriate mailbox located in the Rotunda or on PIOC housing unit that is labeled with the staff member's department. Be sure to state what staff member PIOC want to talk to and why PIOC want to see that staff person. The staff member will review PIOC request. If a meeting is required, they may send a pass for PIOC during PIOC free hours.

Staff Information

PIOC are not permitted to have, in their possession, information relating to the personal lives of staff. This policy includes, but is not limited to, staff telephone numbers, addresses or other records that could possibly be used to harass staff.

ADDITIONAL DOC PROCEDURES & RESOURCES

This handbook provides information on various subjects considered most important to new PIOC. The following list of references is provided to guide the PIOC seeking information on topics that may be of greater interest as time progresses.

| SUBJECT | REFERENCE |
|---|------------------------|
| A. Adult Field Supervision | DOC 328 |
| B. Assault by Prisoner | DOC 303 |
| C. Escape | DOC 303 |
| D. Statutory Good Time | DOC 302 |
| E. Due Process – Conduct Reports | DOC 303 |
| F. Mandatory Release | DOC 302 |
| G. Parole | DOC 302 |
| H. Probation-Parole Revocation Procedures | DOC 331 |
| I. Sentence Computation/Credit | DOC 302 |
| J. Truth in Sentencing | WI Act 283, ss. 973.01 |

The information provided in this handbook is not intended to be all-inclusive of rules, policies and procedures that are in effect. Additional information, which may provide more detail on these and other subjects considered in this handbook, and on the rules of the DOC, DAI Policies (formerly known as Internal Management Procedures), Wisconsin DOC Administrative Code and GBCI Procedures, is available to all PIOC in the GBCI Institution Library.

PIOC should take time to become familiar with additional institution procedures that are available in the institution library.

Problem Solving Resources Chart

Information regarding who to contact prior to filing a PIOC complaint, pursuant to § DOC 310.07(1), Wis. Admin. Code can be found in Appendix C of this Handbook.

GBCI HANDBOOK: UPDATES/PIOC RESPONSIBILITY

Changes and revisions to Administrative Rule, DAI Policies, and institution procedures is an ongoing process. Notices of change in policy and procedure will be provided by the institution to PIOC via Channel 8, posted notices in housing units, disbursed directly to PIOC in the Restricted Housing Unit on the supply cart and posted in the institution library. It is the PIOC responsibility to be aware of changes in policies and procedures as notices are provided and to comply with these changes.

Damage to Handbooks

PIOC who damage or alter the condition of their handbook will be held responsible for reimbursement to the institution for any damage incurred. PIOC are also responsible for the condition of the DOC 303 Handbook, the DAI Sexual Abuse/Assault Handbook and any other state-issued handbooks PIOC have received, and will be held responsible for reimbursement for any damage incurred.

PROBLEM-SOLVING RESOURCES CHART

Problem-Solving Resources Chart Green Bay Correctional Institution

PIOC must follow the chain of command as listed on this chart to address questions and issues by contacting the listed staff member(s) pursuant to § DOC 310.07(1), Wis. Adm. Code. PIOC must start at the first level related to their issue before going to the second level and must indicate when and who they contacted, as well as the response received. If PIOC do not receive a response from the first level staff member after a reasonable amount of time (5 working days), they may proceed to the second level (if one is listed). Failure to follow this chart and/or sending requests to multiple staff about the same issue at the same time may result in a delay of the issue being addressed.

All listed levels must be exhausted before filing a complaint. **As a reminder**, § DOC 310.07(2) requires a complaint be filed within **14 calendar days** after the initial occurrence giving rise to it. If PIOC file a complaint, they shall document their efforts to contact the appropriate individual, indicate what the staff response was and provide all documents to substantiate the claim.

This list is not all-inclusive and in accordance with DOC 310.07(1) the ICE Office, prior to accepting a complaint, may direct a PIOC to attempt to resolve a specific issue by contacting a specific staff member.

| RESOURCE | 1 ST LEVEL | 2 ND LEVEL |
|---|---------------------------------|--|
| Accounts – orders, disbursements, check preparation, incoming monies, savings | Inmate Accounts/Business Office | Financial Program Supervisor/Business Office |
| Accounts – inmate compensation/pay | Work or School Area Supervisor | Inmate Accounts/Business Office |
| ADA issues | Mr. Prebeg | FPS Heim |
| Attorney Calls | Records Office | Records Office Supervisor |
| Badger State Industries/Related Issues | Shop Supervisor | BSI Supervisor |
| Barber | Barber Shop Teacher | Education Director |
| Birth Certificates | Social Worker | Unit Supervisor |
| Canteen | Canteen Staff | Financial Program Supervisor/Business Office |
| Classification (RC Issues) | Social Worker | Offender Classification Specialist |
| Clothing, State-issued | Laundry/Bathroom Sergeant | Bath House Supervisor |
| Correspondence Courses | Guidance Counselor | Education Director |
| Dental (Related Issues – Co-pay) | Dental Staff | HSU Manager |
| Diets – Medical | Food Service | HSU |
| Diets - Religious | Food Service | Chaplain |
| Disbursements to Family Members | Social Worker | Unit Supervisor |
| Education (including related problems) | Teacher Scheduler | Education Director |
| Emergency Contact Forms | Social Worker | Unit Supervisor |
| Extended Visits | Social Worker/IUS | Visits Security Supervisor |
| Food Service Issues | Food Service Administrator | Management Services Director |
| Hobby | Property Hobby Officer | Property Supervisor |
| Housing Assignment | Unit Sergeant | Housing Unit Supervisor |
| Housing Unit Repairs | Unit Sergeant | Unit Supervisor |

| RESOURCE | 1 ST LEVEL | 2 ND LEVEL |
|---|--|--|
| Housing Unit Issues | Unit Sergeant | Unit Supervisor |
| LAIP | Records Office | Records Supervisor |
| Law Library | Librarian | Education Director |
| Legal Loans | Business Office Financial Specialist | Business Office - Management Services Director |
| Library | Librarian | Education Director |
| Meals | Unit Sergeant | Food Service Administrator |
| Mail | Mailroom Sergeant | Mailroom Supervisor |
| Medical Co-pay Fees | Assistant HSM | HSU Manager |
| Medical Concerns | Assistant HSM | HSU Manager |
| Musical Instruments | Property Hobby Officer | Property Room Supervisor |
| Notary Services | Library | Education Director |
| Optical | Medical Program Assistant | HSU Manager |
| Parole | Social Worker | Program Supervisor |
| Pastoral Visits | Chaplain | Program Supervisor |
| Peer Specialist Program | Social Worker | Peer Support Oversight Committee |
| Programs | Social Worker | Program Supervisor |
| Property – General Population | Property Room Sergeant | Property Supervisor |
| Property – Restricted Unit Housing | Restricted Housing Unit Property Officer | Property Supervisor |
| Protective Confinement | Unit Supervisor | Security Director |
| Psychological Services | PIOC Assigned Clinician | PSU Supervisor |
| Public Records Requests | ICE | SCH Institution Unit Supervisor |
| Records Review – Clinical Services | Office Assistant/Clinical Services | PSU Supervisor |
| Records Review - Education | Office Assistant/Education Office | Education Director |
| Records Review – HSU | Office Assistant/Health Services | HSU Manager |
| Records Review – Legal File | Records Office | Records Office Supervisor |
| Records Review Social Service File | Records Office | Records Office Supervisor |
| Recreation | Recreation Leader | Unit Supervisor |
| Release Clothing Orders | Social Worker then Store | Business Office – Inmate Accounts |
| Religious Issues | Chaplain | Unit Supervisor |
| Retail Orders | Inmate Accounts/Business Office | Financial Program Supervisor |
| Security Staff – General Population | Shift Lieutenant/Captain | Security Director |
| Security Staff – Restrictive Status Housing | Unit Supervisor | Security Director |
| Restrictive Status Step Program | Unit Supervisor | Security Director |
| Sentencing Information | Records Office | Records Office Supervisor |
| Shoes, State-issued | Bathroom/Laundry Sergeant | Bath House Supervisor |
| Special Placement Needs | Unit Supervisor | Security Director |
| Special Visits | Social Worker | Unit Supervisor |
| Staff Representative –Due Process Hearings | Security Office | Security Director |
| Tablet Issues – Living Units | Unit Staff | Tablet Issues Mailbox/IUS |
| Veterans Group | Veteran Coordinator | Unit Supervisor |
| Visiting Area | Visiting Room Sergeant | Security Supervisor Office |
| Visiting Issues/Related Problems | Visits Lieutenant | Security Supervisor Office |
| Visiting List | Visiting Coordinator | Assigned Social Worker |
| Work Assignments | Area Supervisor | Institution Reviewing Representative |