

Kettle Moraine Correctional Institution

Wisconsin Department of Corrections

Division of Adult Institutions

ANNUAL REPORT FISCAL YEAR 2020

**Jennifer McDermott
Warden**



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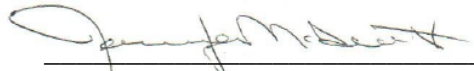
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MESSAGE FROM THE WARDEN

As the appointed Warden of Kettle Moraine Correctional Institution it is my privilege to present the annual report for Fiscal Year (FY) 2020. I would like to thank KMCI staff for the hard work, dedication, and talent they demonstrate day in and day out to fulfill our Purpose Statement as well as fulfilling the Mission of the Department of Corrections.

This past year has brought on new challenges and improvements. In response to staff shortages, KMCI explored new ways to promote retention and improve recruitment. We focused time and energy on the recruitment process, including sending out flyers to local businesses, participating in job fairs, holding off-site and evening interview sessions for potential candidates, offering walk-in interviews, an on-site job fair and two local academies. The KMCI Employee Services committee has given back to staff and the community through fundraising efforts such as selling caramel apples, hot dog meals, pizza and fresh popped popcorn each month. In addition, the committee partnered with Big Brothers Big Sisters and adopted a family of 4 for Christmas.

For the individuals who reside at KMCI, we have added an additional Chaplain which has allowed for more resources including a new Grief & Loss program. The Primary Programming for Domestic Violence and Substance Abuse Disorder has been enhanced and is consistent with the Department's mission to provide evidence based programming. KMCI began playing popular movies which air all day each weekend. In addition, residents are able to purchase music through their tablets. KMCI began a TV and radio loaner program to afford indigent residents the opportunity to request a temporary TV or radio for leisure time use. Preparation began for Camp Reunite which is a week-long program for children of incarcerated parents. Due to COVID-19, KMCI opened video visits via ZOOM. The Restorative Justice Committee fundraisers have provided residents the ability to give back to the public.



Jennifer McDermott
Warden

INSTITUTION CONTACTS

Facility Primary Phone Number:		920-526-3244
Warden Jennifer McDermott		920-526-9200
Deputy Warden Jon Noble		920-526-9219
Security Director Tom Pollard		920-526-9217
ADA INMATE COORDINATORS:		
Tami Staehler	Ext. 9335	Corrections Program Supervisor
Brian Lemke	Ext. 2261	Corrections Program Supervisor

INSTITUTION PROFILE

Kettle Moraine Correctional Institution
W9071 Forest Drive, P.O. Box 31
Glenbeulah, WI 53023
Phone: 920-526-3244; Fax: 920-526-9320

Purpose Statement

KMCI strives to maintain safety for everyone while individuals who reside at KMCI live in our medium security institution until such time as they are released into the community or transferred to another facility. During this time, we take a trauma-informed approach to provide resources, education and programs in an effort to assist residents to learn and develop skills necessary for a successful release back into the community. We work cooperatively within the institution, the Department of Corrections and public entities to ensure medical, physical and mental care provided to residents at the institution is consistent with professional, community and correctional standards.

Goals

- Operate the institution safely, effectively and efficiently
- Provide for the needs of residents
- Maximize staff potential
- Work in cooperation with the external environment
- Apply principles of Restorative Justice

Fast Facts

Date Opened	1962
Security Level	Medium – male
Operating Capacity	783
Current Population	1,108
Budgeted Staff	333
Resident to Staff Ratio	3.56 to 1
Size	88 acres
Operating Budget	\$28,758,899.73
Resident Paid Obligations	
Institution Restitution	\$5,837.42
Court Ordered Obligations	\$177,615.78
Child Support	\$59,383.72
Victim Witness/DNA	\$109,410.38
Medical Co-Pay	\$14,377.18



MANAGEMENT SERVICES

Management Services provides support services for all areas within the institution. Management Services is comprised of the Business Office, Buildings & Grounds, Food Service, and Information Technology services. Business Administration manages the operating budget and allocation of resources for institution operations.

BUSINESS OFFICE

The Business Office provides all of the accounting and procurement functions for the institution. This includes processing of all resident disbursements, resident payroll, resident obligations, accounts payable and receivables. The Business Office consists of two Financial Specialist, two Financial

Specialist Senior, and one Financial Specialist Advanced. The Business Office is also responsible for the Canteen and Warehouse operations, which consists of one Inventory Control Coordinator, one Inventory Control Coordinator Advanced, and a Warehouse Officer.

Food Service

KMCI Food Service is responsible for preparing meals for all residents. KMCI Food Service employs a Food Services Administrator, a Food Service Manager, 8 Corrections Food Service Leaders II and 54 resident workers.

During FY20, Food Service prepared and served breakfast, lunch and dinner daily equaling over 1,300,00 meals. In FY20, each tray costs 93 cents. In addition to the regular meals, an average of 35 ongoing special diets (due to medical or religious requirements) were prepared on a daily basis. Fresh garden produce is utilized during the summer months from the institution gardens.

Maintenance

Gardens: As in years past, the garden continued in FY20. The KMCI Maintenance Department and resident garden crew harvested a total of 2,808 pounds of zucchini, 158 pounds of broccoli, 5,245 pounds of cabbage, 185 pounds of cucumbers, 60 pounds of bell peppers and 3,860 pounds of tomatoes. The 12,316 pounds of produce harvested from this planting was able to supplement KMCI's food service operation.

Recycling: KMCI removed over 240,683 pounds of materials from the institution's waste stream and instead recycled it for profit.

Work Orders: In FY20, the Maintenance Department processed 4,732 work orders for the institution dealing with both corrective and preventative maintenance issues.

PROGRAM PARTICIPATION AND COMPLETION

Academic

KMCI has 13 Wisconsin Technical College System (WTCS) certified teachers in year-round academic classes supporting students earning their High School Equivalency Diploma (HSED). In FY20, students attempted 377 examinations towards their HSED with a passing rate of 89% and earned 38 HSEDs. KMCI had a daily average of 223 students attending school.

Supporting academic and vocational classes, federally funded special education services were provided by two DPI-certified teachers to an average of 12 students per month. In addition, Federal Title 1-D program supports services to a monthly average of 13 students.

KMCI partnered with Milwaukee Area Technical College to offer courses funded by the Second-Chance Pell Grant in which 45 students earned a total of 547 credits. Two students earned an Associate's Degree this year. KMCI also had two students enroll in Moraine Park Technical College's small business management program, earning 20 credits so far. Two students earned a total of 24 credits from Adams State University's correspondence program. Two residents received certification in Serve Safe Culinary Management Safety.

Vocational

Six WTCS-certified staff provided instruction in vocational programs under the auspices of Moraine Park Technical College. During FY20, our vocational students earned 84 college certificates or technical diplomas: 6 Cabinet Making, 15 Custodial Skills, 27 Masonry, 20 Mechanical Design - AutoCAD, and 16 in Welding. Students accumulated a total of 1,187 college credits in these vocational programs. Mechanical Design initiated certification in SolidWorks CAD software with the first student

successfully passing the Certified Solid Works Associate examination this year. A new Barbering program is up and running, with the first cohort of students anticipating completion in October, 2020.

Substance Use Disorder Program (SUD)

The Substance Use Disorder treatment program is a 16 or 20 week program that addresses criminal thinking and substance abuse. The SUD program is a closed group program and consists of 12 residents per group. The program’s mission is to enhance safety in the community by providing a continuum of substance abuse treatment services. This program consists of core treatment as well as ancillary groups. Every moderate and high risk client that completes the SUD program will have completed Cognitive Behavioral Interventions for Substance Abuse (CBI-SA) and Thinking for a Change (T4C). Those clients who are high risk will also be assigned ancillary groups based on need which include Epictetus, General Skills, Advanced Practice, and Anger Management. The curriculum is delivered on a quarter, half, or full time basis dependent on program need.

CBI-SA is designed for individuals who are moderate to high need in the area of substance abuse. The program relies on a cognitive-behavioral approach to teach participants strategies for avoiding substance abuse. This program places heavy emphasis on skill-building activities to assist with cognitive, social, emotional and coping skills development.

Thinking for a Change is a program that combines cognitive restructuring theory with cognitive skills theory to help individuals in the justice system take control of their lives by taking control of their thinking. The three components of Thinking for a Change are: cognitive self-change, social skills and problem solving skills.

Epictetus focuses on the teachings of the ancient Greek Philosopher, Epictetus, who used his adversity to become wiser and more compassionate. This curriculum addresses the issue of criminal behavior with a cognitive-behavioral approach including the use of “practical philosophy.”

General Skills is an expansion of social skills learned in CBI-SA and T4C programming. Acquisition of skills is demonstrated through role play.

Anger management (if need is assigned and High COMPAS risk level) consists of 12 sessions. Upon completion individuals will have learned relaxation interventions which target emotional and physiological components of anger, cognitive interventions which target cognitive processes such as irrational beliefs and inflammatory thinking, and communication skill interventions which target deficits in assertiveness and conflict resolution skills.

Advanced Practice takes all the skills learned in the above curriculum and combines them in a way that assists participants in dealing with real life high risk situations and adversities in a positive, pro-social way.

Residents participating in the SUD program are housed together in Unit 15. When fully staffed, there are seven SUD Social Workers and Treatment Specialists who each facilitate their own group of 12 residents within the program. Additional staff also includes a Corrections Program Supervisor, General Population Social Workers and an Operations Programs Associate. When fully staffed, 252 residents can begin the SUD program each year.

➤ Terminations*	14	<i>*NOTE: Terminations may occur for several reasons, not just poor performance. Major program or institution rule violations, segregation placements for major conduct offenses, medical or psychiatric problems, and an unreasonable amount of absences are possible reasons for termination.</i>
➤ Completions	63	
➤ Administrative Termination	0	
➤ Drop Outs	1	
TOTAL	78	

Anger Management

KMCI utilizes Anger Control curriculum which focuses on 10 sessions of Anger Control Training and 10 sessions of social skills training. Residents participate in role plays to demonstrate social skills learned during their program. The program lasts 10 weeks and meets twice a week for approximately 1 ½ hours to 2 hours each session. Ten residents were still in program after FY20. Those will be counted in FY21.

➤ Total Participants	33
➤ Completions	13
➤ Terminations	8
➤ Withdrawals	2

Chapel

Wisconsin Department of Corrections recognizes the following Umbrella Religion Groups (URG) as an inclusive group design to appeal to a wide range of religious beliefs within a given faith tradition: Catholic, Eastern Religion, Humanist/Atheist/Agnostic, Islam, Jewish, Native American/American Indian, Pagan, and Protestant/other Christian. KMCI resident population includes the following: Catholic= 12.1%, Eastern Religion=2.5% Humanist/Atheist/Agnostic=. 0.3%, Islam= 12.6% Jewish= 3.1% Native American/Indian= 5.2% Pagan=5.8% Protestant= 54.2% Other= 0.3% and No Preference=3.4%.

KMCI has two full time Chaplains. Chaplains establish weekly services and study groups for the various URG's including individual and/or group pastoral visits. Services and study groups are mainly facilitated by a multitude of volunteers from the community. Approximately 32 organizations provided religious activities during FY20. Chaplains utilize variety of resources such as videos, books, and websites in the absence of a volunteer

KMCI had 108 individuals participated in Prison Fellowship Angel Tree program (and 86 individuals participated in Salvation Army Toy Gift Program. These programs provide gifts free of charge for the individual's children who are listed on their visiting list.

Chemical Dependency Support Group

Alcoholics Anonymous (AA) meetings are held twice per week at KMCI. This is a 12-step support group for those dealing with chemical dependency and utilizes a secular approach. AA is a fellowship of individuals who share their experience, strength and hope with each other that they may begin to help others begin to recover from chemical dependency. The meetings are conducted with the assistance of volunteers and a social service staff advisor. In FY20, AA had 651 total residents attend with an average of 18 residents attending per week.

A Self-Management and Recovery Training group (SMART) is held at KMCI on a weekly basis. This is a non-secular support group which seeks to help residents gain independence from chemical dependency. SMART helps individuals gain independence from addiction (substances or activities) with a 4-point program offering specific tools and techniques for the following program points: building and maintaining motivation, coping with urges, managing thoughts, feelings and behaviors and living a balanced life. The group is conducted with the assistance of an AODA certified staff member. In FY20, SMART had 255 residents attend with an average of 8 residents attending per week.

It should be noted that support group attendance was halted mid-March due to the COVID-19 pandemic.

Cognitive Behavior Programming: Thinking for a Change (T4C)

Thinking for a Change program focuses on cognitive self-change process, social skills and problem solving skills through 25 lessons. Residents actively participate in role plays to demonstrate their understanding of the concepts. The program length is approximately 16 weeks which meets twice per week for two hours. KMCI utilizes a variety of non-security staff and security staff to facilitate the program.

The program is also facilitated by an approved contractor which is funded by the Becky Young grant. Four additional Thinking for a Change groups were made available through the Office of Program Services this fiscal year.

KMCI staff provided T4C for:		Approved Contractor provided T4C for:	
➤ Total participants	13	➤ Total participants	43
➤ Completions	8	➤ Completions	30
➤ Terminations	5	➤ Terminations	13
➤ Withdrawals	0	➤ Withdrawals	0

Domestic Violence Counseling

Domestic Violence program utilizes the Cognitive Behavioral program curriculum Thinking for a Change which focuses on cognitive self-change process, social skills, and problem solving skills through 39 lessons. Residents actively participate in role plays based on significant relationship or other situations/incidents to demonstrate their understanding of the concepts. The program length is approximately five months and meets twice per week for two hours. Upon completion of the program the resident will also be given credit for Cognitive Behavioral program if the program need has been identified.

➤ Total participating	60
➤ Completions	49
➤ Terminations	9
➤ Withdrawals	2

Windows to Work

KMCI partnered with Workforce Development Board of Bay Area to provide skills in the following areas: cognitive employment skills, resume building, mock interviews, and financial literacy. Residents selected are returning to the community within the next six to twelve months. Residents are given priority with the Work Force Development Board of Bay Area. During the FY20, KMCI had 28 residents complete the program.

Pipeline to Work

KMCI partnered with Workforce Development of Milwaukee, Racine and Kenosha counties to provide participants with methods for identifying problematic thinking or situations. They will then analyze that thinking or situations to develop positive strategies or coping skills. The overall goal is to increase awareness and expand the range of choices, discover positive coping skills and bring self-manageability to the participant. Individuals develop a better understanding of resources and support afforded to them to transition back into society. During FY20, 11 participants completed the KMCI portion of the program with 8 completing the DWD portion of the program post-release. Of those 8 full-term participants to date, 6 are successfully employed or enrolled in school.

Release Assistance

Six to nine months prior to a resident's release, social workers begin a screening process to determine whether residents may be linked to state and federal services that would enhance their community stability. Social Workers work closely with the Division of Community Corrections and the resident to develop appropriate housing and treatment upon release.

The DOES Project is Legal Action of Wisconsin's Disabled Offenders Economic Security Project (DOES). DOES provides assistance on completing Social Security applications and enrollment in health care for residents that meet DOES criteria. The project is funded by a grant from the Wisconsin Department of Corrections as part of the Becky Young Appropriation/Reentry Initiative.

Social workers refer residents to the Opening Avenues to Reentry Success (OARS) who meet the qualifications. OARS develops individualized case plans with the resident before and after release from prison to assist the resident with successful reintegration into the community. KMCI social workers participate in the individualized case planning for the resident.

Residents are required to attend a presentation on how to enroll and obtain health insurance one month prior to their release. Social workers may assist residents on completing the phone call to the County Income Maintenance (IM) Consortia. During FY20, approximately 182 residents attended the Affordable Healthcare presentation. From March 2020 until June 2020 social workers provided individual sessions.

KMCI offers residents the opportunity to attend a presentation on what to expect while on community supervision with a Probation/Parole Agent from Division of Community Corrections. During FY20, approximately 50 residents participated in this presentation. KMCI offers residents the Equal Employment Opportunities Commission presentation through video conferencing. During FY20, approximately 20 KMCI residents participated in the presentation.

Resident Job & Resource Fair

KMCI hosts an annual Job & Resource Fair in the gymnasium for residents. Approximately 193 residents attended and viewed booths setup by the 37 participating companies, schools, and community organizations on October 3, 2019. Participating organizations provided information to support successful transition to society upon release from the Department of Corrections. Companies seeking employees discussed opportunities and provided information on strategies for seeking employment. Residents benefitted from vendors sharing tips and interviewing practice while learning the soft skills and traits employers seek when hiring candidates. Employers were able to connect with possible candidates while engaging with an untapped labor pool. Community organizations were able to provide information to help with job search, housing, or other needs upon release; the day was beneficial for all attendees!

Incarcerated Veterans

The Department of Corrections and KMCI partnered with the Department of Workforce Development, the Department of Veteran Affairs, and the County Veterans Service Officers in an attempt to reduce recidivism rates and enhance community safety by establishing employment, training, and benefit services for eligible incarcerated veterans.

In August of 2019 the KMCI Veteran's Unit was opened in order to establish a community of incarcerated veterans, with a focus on continued support and service to others and the institution. As a voluntary placement on this unit, the veterans maintain an esprit de corps type atmosphere within KMCI and its population. They have maintained a positive attitude in their demonstration of support to their peers fellow veterans, their continued willingness to participate in community service opportunities, and their assistance in furthering the rules and regulations of the institution.

The unit has room for approximately 52 veterans. As of August 2020 there are 26 veterans on the unit. Some have spent years in the military; others only weeks. Some have been in trouble just once or twice, while others have records far longer than their military history. Some are war time veterans, while others have served only in peace; but all served and we are all thankful. The veteran's unit reflects the goodwill of the public toward the men who served this nation.

We, at KMCI, are pleased to have the opportunity to give our justice involved veterans the means to continue to give back to their community in ways that are meaningful to them and the community at large.

RESTORATIVE JUSTICE & COMMUNITY SERVICES

Community Relations Board

The Community Relations Board meets annually to provide information and to discuss issues affecting the surrounding community and corrections. The meeting is designed to enhance understanding, cooperation, and share information with the community.

Members of the board include KMCI staff as well as representatives from community police and fire departments, Community Corrections, Victim/Witness Service, St. Agnes Hospital, Sheboygan County Emergency Management, local and legislative representatives.

Restorative Justice Efforts

There are a multitude of Restorative Justice efforts that take place at KMCI. These include:

- Victim Offender Dialogue (VOD)
This is a process that allows the victim and the offender to meet in a safe setting with a facilitator. VOD provides the victim with an opportunity to ask questions, state their concerns, and directly express to the offender just how the offense has affected them and their family members' lives. VOD is one component of a broader restorative justice philosophy. It offers an approach to criminal justice that seeks to restore the victim as completely as possible and hold offenders accountable for their behavior.
- Victim Witness Surcharge / Restitution / Child Support Obligations
Court ordered payments in these areas are collected by the Business Office to assist crime victims with expenses, reimburse victims for losses sustained in a crime and reimburse custodial parents for child rearing costs.
- Victim Appearance at End of Parole Commission Hearings
Victims have valuable input into statements provided to court prior to sentencing and again when a resident is being reviewed for release into the community.
- Crochet Program
20 residents completed 354 crochet projects using 103 pounds of yarn in a program designed to provide an opportunity to give back to the community. Finished projects include layettes, blankets and stuffed animals that were donated to various recipients. Crochet also implemented a "Crochet Project Bags" for general use while movement was restricted during the COVID-19 pandemic. Self-contained project kits in a bag were delivered upon request to 40 men who created an additional 234 products. Donated products valued over \$500.00 were given to community groups for use in fundraisers or delivered to persons in need.
- Restorative Justice Committee
An internal committee was formed to educate residents and staff on the concept of restorative justice and the importance restorative justice plays in the institution, department, and community lives of all citizens. The Restorative Justice committee's focus is offering offenders a chance to take responsibility for their actions, gain an understanding of the harm they have caused, and gain an opportunity to redeem themselves and to avoid causing further harm.

Annually, the committee commemorates Crime Victim Rights' Week which provides information on crimes, support for survivors and donation assistance to victims. This year the committee offered "How to Write an Apology Letter Workshops." Writing an apology letter can be healing for both offenders and

victims. Apologizing allows offenders to take accountability for their actions and express how they have changed.

In recognition of Recovery Support month, SUD program participants and SUD graduates were involved in a softball tournament.

To commemorate Domestic Violence Awareness Month, KMCI hosted its 3rd Annual Talent Show. This year's theme was "Positive Change." Residents shared their talents in spoken word, poetry and song to an audience of both staff and peers.

- Additional Community Services Donations

The Community Service Projects program provides an opportunity for residents and staff to give something back to the community by supporting non-profit organizations and other state agencies through donation campaigns.

Volunteers

Volunteers provide a variety of services to KMCI by offering their expertise in programming, pastoral visits, and internships. All volunteers attend an orientation session.

OTHER DEPARTMENT INFORMATION

Health Services Unit

The HSU medical team is comprised of a Medical Doctor, Nurse Practitioner, Psychiatrists, Dentist, Registered Nurses, Dental Hygienist, Dental Assistant, Physical Therapist, Optometrist, Medical Program Assistant Associates and a Medical Assistant to provide all on-site medical care. The health care team utilizes off-site consulting at the University of Wisconsin Hospital and Clinics and St. Agnes Hospital to provide specialty care when needed. Health care is provided in a clinic setting using the family practice model. Surveillance, preventative care, chronic disease management, along with emergency and urgent care are provided using best practice standards. Health care staff are on-site 16 hours and are on-call for the remaining 8 hours daily to meet the medical needs of the resident population.

Records

The KMCI Records Office calculates sentence information and maintains all social service and legal documentation for residents. During FY20, KMCI processed 317 releases, an average of 26 per month. KMCI received 521 transfers into the institution and had 247 transfers out of the institution.

Social Services

The primary responsibilities for Social Worker staff include: the provision of resident services and programming, assessment and evaluation of treatment and security needs, establishment and monitoring of resident case plans, preparation of resident community reintegration and coordination of services with internal and external staff.

Security

Under the direction of the Security Director, a total of 216 security staff, including Correctional Officers and Supervising Officers, work together to provide a safe and secure environment for the public, staff, and residents.

The Security Department has a fully trained Emergency Response Unit, Sniper Team, and Crisis Negotiation Team. The Security Threat Group monitors gang-related activity within the institution. Field Training Officers (FTO) are subject matter experts who provide training to new Officers and Sergeants

who are transitioning or/are initially training at KMCI. These groups assist in efficiently managing different types of incidents that may occur.

FY20 Conduct Report Summary:

Major	730	Minor	2546	Total Conduct Reports:	3286
Contested Major	81	Contested Minor	1018		
Uncontested Major	649	Uncontested Minor	1538	Appealed Conduct Reports:	146

Inmate Complaint Review System

The Inmate Complaint Review System allows residents an opportunity to have their grievances addressed. This process allows staff and residents the opportunity to understand correctional policies and to correct or address any errors when found. The Institution Complaint Examiner’s office strives to maintain open lines of communication with staff and residents in an effort to reduce the amount of formal complaints filed.

Inmate Complaint Review System Summary					
<u>Category</u>	<u>FY20</u>	<u>Category</u>	<u>FY20</u>	<u>Category</u>	<u>FY20</u>
1. Staff	61	10. Work/School	27	19. Breach of Confidential Health Information	7
2. Mail/Publications	130	11. Visits	31	20. Staff Sexual Misconduct	4
3. Discipline	61	12. Other	85	21. Inmate Sexual Misconduct	10
4. Medical	94	13. Food	2	22. Dental	10
5. Parole	1	14. Classification	7	24. Staff Misconduct	13
6. Personal Physical Conditions	21	15. ICRS	11	25. Psychology	16
7. Property	182	16. Discrimination	0	26. Psychiatry	1
8. Rules	41	17. Inmate Pay or Accounts	46		
9. Religion	4	18. Badger State Enterprises	0		

<p><u>Total FY20 Complaints:</u> Accepted - 855 Affirmed - 125 Dismissed - 640 Rejected - 90</p>

<p>Number of complaints returned to residents per DOC 310.09 (in addition to the complaints accepted) – 631</p>

<p>FY20 Reimbursements - \$536.33</p>

Psychological Services Unit (PSU)

The Psychological Services Unit (PSU) provides psychological services to residents with Mental Health (MH) needs. PSU is dedicated to implementing Evidence Based Treatment protocols focusing on lasting, positive outcomes. The primary treatment modalities are individual and group therapy. Each housing unit is assigned a primary clinician who is available to assist residents with both acute and chronic mental health issues. Additional PSU services include clinical monitoring, psychological testing,

crisis intervention, 24/7 on call services, clinical observation placement and reviews, Sex Offender Treatment (SOT), SOT Evaluations, orientation of new residents, risk assessments and evaluations for minimum custody placements. In addition, PSU staff screen, assess, and make referrals to programs around the DOC at all custody levels, including programs such as SRTU, MICA, WRC, TTC and WSPF.

PSU is responsible for facilitating weekly multidisciplinary team meetings between Health Services, Security, Program Supervisors, and other invited staff members to ensure continuity of care. In addition, PSU works closely with psychiatrists to help monitor residents taking psychotropic medications.

Approximately 35% (nearly 395) of the residents at KMCI are monitored by PSU due to a mental health need. Of those, approximately 6% (nearly 68) have a serious MH need. PSU sets regularly scheduled appointments with these residents to help maintain mental health stability. PSU staff are also available to help any resident throughout the institution struggling to cope with situational stressors or grief. Rounds are completed at least once a week in Restrictive Housing on all residents, where they are provided the opportunity to receive self-help therapy worksheets, reading materials, and individual therapy sessions.