

## **Milwaukee Secure Detention Facility Visitation**

The Department of Corrections strives to provide meaningful opportunities to Persons in our Care (PIOC) and their visitors to maintain contact during the PIOC's confinement. Due to MSDF's limited PIOC movement operational philosophy, there are no contact visits at the institution. All visits take place utilizing one of the Zoom, ICSolutions, or onsite Tele-visits platforms.

Please note that PIOC are only allowed visits from persons on their approved visiting list. For Department of Community Corrections status clients, please contact their Probation/Parole agent to be approved to visit.

Due to limited resources and logistical reasons currently being worked on, every PIOC at MSDF is eligible for 1 visit every 30 calendar days effective October 1<sup>st</sup>, 2021. The ICSolutions, onsite visits and Zoom visits will take place as follows:

- ICSolutions video visitation for PIOC on the 9th floor (all pods). Scheduling will be done using this information: <https://icsolutions.com> or by phone at 1-888-506-8407
- 4 A & C, 5 A, B, C, 6 A & C pod visits will be via our existing tele-visit stations. These visits will take place onsite, however scheduling will be done using this email address: [DOCDAIMSDFVisits@wisconsin.gov](mailto:DOCDAIMSDFVisits@wisconsin.gov)
- 4 B & D, 6 B & D, and 7 A, B, C, D pods will be via Zoom. Scheduling will be done using this email address: [DOCDAIMSDFZoomVisits@wisconsin.gov](mailto:DOCDAIMSDFZoomVisits@wisconsin.gov)

### **Visiting Hours:**

Visiting hours are Monday – Friday 8:00 am – 11:00 am, 1:00 pm – 4:00 pm, 6:00 pm – 9:00 pm. The last visit will be scheduled at 10:30 am, 3:30 pm, and 8:30 pm. Your visit may be scheduled no less than 2 business days and no more than 30 calendar days in advance

The total number of onsite persons permitted on a visit may not exceed 2 adults or one adult with 2 minor children.

All visitors must be appropriately dressed or the visit may be denied.

### **Identification:**

All adult visitors, including minors age 16 or older, must provide a current form of identification. There will be no exceptions for expired IDs. The only acceptable forms of identification include:

- A State of Wisconsin Driver's License
- A State of Wisconsin picture identification card
- A current passport

- Department of Workforce Development picture identification card.
- An out of state Driver's License or picture identification card if residing out of state at the time of visit
- A Military identification card (if currently in active service)

**Metal Detector:**

All onsite visitors will be required to clear a metal detector. It is the responsibility of the person wishing to enter the institution to take the necessary steps to enable him/her to pass through the metal detector. Staff will instruct visitors to remove required items like coats, hats, any kind of hair pins/clips or barrettes. (This is to be removed prior to passing through the metal detector so that the staff member can inspect them). No Cell Phones or tobacco products are allowed in the facility.

In addition, there are booths available for visits with PIOC at Stanley Correctional Institution (SCI), Waupun Correctional Institution (WCI), Prairie Du Chien Correctional Institution (PDCI), and Wisconsin Secure Program Facility (WSPF) PIOC's. Tele-visits to these sites must be scheduled in advance by calling the following number:

Tele-visit Coordinator: SCI -715-644-2960,

WCI - 920-324-7262,

PDCI - 608-326-5898,

WSPF - 608-375-6422.

Visitors must arrive to MSDF at least 20 minutes prior to the scheduled tele-visit to allow for processing in and connection time.

Be advised, parking is not available onsite for visitors. You will need to find nearby parking at your own expense.