



WISCONSIN DEPARTMENT OF CORRECTIONS

Governor Tony Evers / Secretary Jared Hoy

Date: July 25, 2024
To: OSCI Staff, visitors and Population
From: Emil Toney, Security Director *Emil Toney*
RE: Scheduling In-Person Visits using ICSolutions

Oshkosh Correctional Institution is in the process of transitioning from Sign-up Genius to ICSolutions for scheduling in-person visits.

Effective August 4, 2024, ICSolutions will be the platform used to schedule all in-person visits occurring on or after September 1, 2024. Sign-up Genius will no longer be used after August 31, 2024.

ICSolutions operates on a 30-day rolling schedule. What this means is that on August 4th, visitors will be able to begin scheduling visits for September 1st. On August 5th, visitors will be able to begin scheduling visits for September 2nd. Each day, a new visit day will be available, following the same pattern.

This process will allow visitors to use the same platform to schedule in-person visits as they use to schedule video visits.