

Video Visits at PDCI

Register at [ICSolutions.com](https://www.icsolutions.com) to schedule video visits.

Monday – Thursday

10:10AM – 9:00PM

All visits are 25-minutes.

All visitors must be on the approved visit list.

- Each proposed visitor must complete/submit a DOC-21AA visit application.
- Minors must be on the approved list and accompanied by an approved adult.
- No more than 6 persons allowed on a video visit.
- Only those scheduled to attend the visit are permitted.
- Each adult visitor will be required to show ID during the visit, when asked by staff
- Visits may be scheduled up to 14 days in advance.
- Each person in our care may receive two video visits per day; these may be scheduled back to back.

DAI Policy 309.06.01 – Visiting is to be adhered to at all times. A summary of these rules is available at the DAI site:

<https://doc.wi.gov/Documents/OffenderInformation/AdultInstitutions/Enhanced%20Video%20Visitation%20%28ADA%20compliant%29.pdf>

Rule violations by any party will result in the termination of the visit and is subject to suspension of future visits (including in-person) by the security director.

Prohibited Conduct

Visit will be terminated immediately if there is any suspicion of prohibited conduct.

- **Visitors may not record the visit.**
- Illegal activity
- Behavior deemed inappropriate in the visiting room. Includes, but not limited to:
 - Sexual acts or nudity
 - Drug or substance use during the visit
 - Showing objects identified as a threat (firearms, weapons, knives, etc.)
 - Inappropriate language or security threat group signals
 - Inappropriate location of visitor (bar, night club, etc.)
 - Operating a vehicle during a scheduled visit
- Attire not permitted:
 - Exposed undergarments
 - Clothing with revealing holes, tears, or slits
 - Transparent/translucent (see-through) clothing

- Clothing or accessories with obscene or profane writing, images, or pictures
- Gang-related clothing, headwear, shoes, logos, or insignias
- Headwear that conceals identity

The “Enhanced Video Visitation” document on the DAI site has instructions on how to schedule a video visit:

<https://doc.wi.gov/Documents/OffenderInformation/AdultInstitutions/Enhanced%20Video%20Visitation%20%28ADA%20compliant%29.pdf>

In-person visiting is available Friday – Sunday (see separate instructions).