



# WISCONSIN DEPARTMENT OF CORRECTIONS

Governor Tony Evers / Secretary Kevin A. Carr

## Racine Correctional Institution

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**Date:** April 25, 2022

**To:** Persons in Our Care (PIOC)

**From:** Patrick Melman, Deputy Warden

**RE:** RCI General Population Video Visitation

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### Procedure:

1. All PIOC will be eligible for this free service.
2. Eligibility will be determined by the PIOC current status or disciplinary status restrictions
3. Visitors must have previously completed a Visitor Questionnaire (DOC-21AA) and be on your approved visiting list.
4. Children or minors will be allowed to visit as long as they are already on your approved visiting list.
5. Prior to the video visiting starting the visitor/s will be required to show an approved form of identification.
6. You are responsible for contacting individuals you wish to visit with and provide them the information on how to schedule a visit. Visits are scheduled on a first come first serve basis as space is limited.
7. Visits can be scheduled by emailing the address below:  
[DOCDAIRCIZoomVisits@Wisconsin.gov](mailto:DOCDAIRCIZoomVisits@Wisconsin.gov) (not case sensitive)
8. Visits will be scheduled every 30 minutes (3:00, 3:30, 4:00, etc.) but will only be a maximum of 20 minutes in length. This is to allow proper cleaning between visits and to ensure connectivity.
9. There will only be one visit per week per PIOC. The week runs Monday through Sunday. Visiting schedule is as follows:
  - Monday- Friday 8:00 AM – 6:30 PM
  - Saturday, Sunday, Holidays 8:00 AM – 6:30 PM
10. Once your visit has been scheduled, you will receive a visit pass indicating the date, time and visiting booth number.
  - It is your responsibility to ensure you arrive on time.
  - Your visitor will then receive an email confirmation indicating date, time and a link on how to connect to the visit.
  - Visits are conducted using ZOOM. It is suggested that visitors download the ZOOM app prior to the visit to ensure accessibility. The app can be downloaded on their computer, laptop, cell phone, or tablet.

11. You are to report to MCS with your pass, at your designated time. You will be directed to your visiting booth. You are permitted to leave your assigned housing unit 10 minutes early per RCI handbook.
12. Due to scheduling limitations, visits will NOT be rescheduled due to tardiness by the visitor or the PIOC.
13. You are required to wear full state issued uniform with state issued ID on the most outer top visible for staff to view at all times. Green top must be tucked into green bottoms. Removal of outer layers will not be allowed in the visiting room area.

**Prohibited conduct:**

1. DAI Policy # 309.06.01 – Visiting, is to be adhered to at all times.
2. PIOC are responsible to inform their visitors of all the rules governing their visit. Any violations will result in the termination of the visit and is subject to suspension of visits by the Security Director.
3. Conversation during visits will be held to a normal tone of voice to not disturb others. Only one warning will be provided in regards to this matter before visiting video session will be terminated.
4. Only those scheduled to attend the visit are permitted to be on the video screen.
5. Visitors are not permitted to record the visit.
6. Visitor attire cannot have any of the following:
  - Exposed undergarments.
  - Clothing with revealing holes, tears, or slits.
  - Clothing or accessories with obscene or profane writing, images or pictures.
  - Gang-related clothing, headwear, shoes, logos, or insignias
  - Transparent/translucent (see-through) clothing.
7. Video visiting will be terminated immediately if there is any suspicion of illegal activities or any behavior that would be deemed inappropriate in the visiting room setting, or any inappropriate behavior outlined as unacceptable in accordance to DAI Policy - 309.06.01. This includes but is not limited to the following:
  - Sexual acts or nudity
  - Drug and alcohol use during the visit
  - Showing of objects identified as a threat (firearms, weapons, knives, etc.)
  - Inappropriate language
  - Inappropriate location of visitor (bar, night club, etc.)
  - Operating a vehicle during the scheduled visit

Questions or concerns should be directed to your housing unit supervisor.

SO/tan

c: All RCI staff members  
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