



Wisconsin Department of Corrections

Governor Tony Evers | Secretary Jared Hoy
Taycheedah Correctional Institution

DATE: September 9, 2026
TO: Visitors of TCI Population
FROM: Michael Gierach
Warden
SUBJECT: TCI Video and Contact Visit Information

Scheduling Information

- Visitors must have an approved Visitor Questionnaire (DOC-21AA) on file and be on the visiting list.
- TCI Population must provide friends or family with the unique Party ID listed next to the visitor's name on the visiting list.
 - Visitors with Party ID or other concerns may contact:
DOCDAIElectronicVisitSupport@wisconsin.gov
 - TCI staff cannot assist with Party ID questions.
- Use the link to schedule a contact visit: www.icsolutions.com
- In ICSolutions, visits are called "contact visits", which will be shown as **15-minute** visits for scheduling purposes only.
- Visitors shall refer to the **DAI 309.06.01 Visiting** policy, this can be found under the **309 Resources for Inmates** section:
<https://doc.wi.gov/Pages/AboutDOC/DepartmentPolicies/DAIPolicies.aspx>
- Up to six adults and children will be allowed on a visit at a time, with at least one visitor being an adult.
- Visitors must schedule contact visits two (2) days in advance and no more than fourteen (14) days in the future.
- In accordance with the **DAI 309.06.01 Visiting** policy, failure to follow rules may result in suspension or revocation of visiting privileges.
- Institution or Court related appointments shall take priority over visitation.
- TCI individuals are responsible for notifying their visitors if an accommodation is approved.
 - Approved accommodations become part of the visitor record. Therefore, it is not necessary to reapply for an accommodation when an individual transfers to another institution.
- Visitors under the age of 18 must be listed as an additional visitor and accompanied/supervised by an authorized adult visitor.

751 County K
PO Box 1947
Fond du Lac, WI 54936-1947
(920) 929-3800
doc.wi.gov

Contact Visit Information

Contact visiting schedule hours:

- Monday-Friday (up to 3-hours) 2:30 PM – 8:00 PM
- Weekend and Holiday (up to 2-hours) 8:30 AM – 3:30 PM

- **General Population individuals are allowed up to three (3) contact visits per week, with only one (1) visit allowed on the weekend (Saturday or Sunday).**
- The scheduled visit week runs Monday-Sunday.
- Visitors shall **not** enter the Gatehouse until 15 minutes prior to the start time of the scheduled visit time.
- All visitors **must** be listed on the scheduled visit prior to arriving to the institution and only those listed will be allowed to participate in the scheduled visit.
 - If visitors arrive for a visit and their names are not listed on the scheduled visit, they will not be approved to attend the visit.
- All Monday-Friday contact visits will be completed by 8:00 PM.
- All Weekend and Holiday contact visits will be completed by 3:30 PM.
- **To ensure you are able to receive the full three hour or two hour visit, you must arrive at the start of your ICSolutions scheduled timeframe.**
- If visitors are late, they may be processed when staff are able to accommodate them, time permitting.
- Visitors may be turned away or visit times may be shorted depending on availability.
- Individuals housed in Restrictive Housing are eligible for one 60-minute visit each week and will attend the visit in the telebooth in Restrictive Housing. The visitor will visit via the booth in the visiting room.
- In accordance with the **DAI 309.06.01 Visiting** policy, visitors shall dress in attire that is not provocative or offensive to others. The following is a few items which are considered unacceptable and will result in the denial of visits:
 - Transparent/translucent clothing
 - Exposed undergarments
 - Clothing with revealing holes, tears or slits
 - Clothing or accessories with obscene or profane writing, images or pictures

Video Visit Information

- Each TCI individual is eligible for one free video visit per week.
- Those housed in the Restrictive Housing Unit will not be able to schedule or attend a video visit.
- Visits will be limited to one per day and no more than four per week.
- Each TCI individual is eligible for up to 12 paid video visits per month at \$2.50 each.
 - The charged of \$2.50 per visit, will apply even if individual or visitor are a no-show for the visit.
- Each visit will be a maximum of 25 minutes in length.
- Each visitor on the video visit must have an IC Solutions account and be listed on the visiting reservation.
- Each visitor will be required to show ID at the beginning of the visit and upon requested.
- In accordance with the **DAI 309.06.01 Visiting** policy, video visiting shall be terminated immediately if there is any suspicion of illegal activity or any behavior which would be deemed inappropriate/unacceptable.
- All Video Visits are subject to monitoring and recording.
- Video Visiting schedule hours are based on housing location and hours are able to be viewed in ICSolutions