



WISCONSIN DEPARTMENT OF CORRECTIONS

Governor Tony Evers / Secretary Jared Hoy

Waupun Correctional Institution

MEMORANDUM

DATE: December 16, 2024

TO: Waupun Correctional Institution (WCI) Population Friends and Family

FROM: Alisha Kraus, Deputy Warden

SUBJECT: Holiday Visiting

Waupun Correctional Institution will be offering in-person and virtual visits on Christmas Eve and Christmas Day, as well as New Year's Eve and New Year's Day.

- In-person visiting will be offered on Christmas Eve and Christmas Day from 8:30am-11:00am and 1:00pm to 3:30pm.
- In-person visiting will be offered on New Year's Eve and New Year's Day from 8:30am-11:00am and 1:00pm to 3:30pm.
- Video visits will be offered from 8:00am-11:00am, 12:30pm-3:30pm, and 6:00pm-9:00pm on Christmas Eve and Christmas Day, as well as New Year's Eve and New Year's Day.
- As a reminder, the visiting room vending machines have transition to a cashless only option. Friends and family will be allowed to bring in one credit/debit card for use in the vending machines.

Friends and family should continue utilizing ICSolutions to schedule visits. We recognize the importance of in-person visits, as well as the value and ease of video visits, and are pleased to offer both options.

To request an in-person visit, www.icsolutions.com-click here.

Questions or difficulties registering an account should be directed to:
<https://icsolutions.com/FriendsFamilyHome/Support/ContactUs.html>