



WISCONSIN DEPARTMENT OF CORRECTIONS

Governor Tony Evers / Secretary Jared Hoy

Waupun Correctional Institution

MEMORANDUM

Date: July 29, 2025

To: Waupun Correctional Institution Population and Friends and Family

From: A Kraus, Deputy Warden

Subject: Visiting Opportunities

Waupun Correctional Institution (WCI) continues to explore opportunities to increase the number of both in-person and virtual visits offered, as we understand the importance of visits. As a result, both in-person and virtual visit opportunities will be increasing.

Currently, persons in our care are able to have two in-person visits per week; this will increase to three in-person visits per week. The schedule for in-person visits remains the same, with in-person visits being offered Monday through Friday, 2:45pm to 5:15pm and 5:45pm to 8:15pm. WCI will also continue to offer in-person Holiday visiting as we are able.

Second, video visits are currently available to the persons in our care on the weekends only. We will now be offering video visits seven days per week. The current schedule for weekend and holiday video visits will remain the same, with the ability to schedule these visits from 8:00am to 8:00pm. We will be adding video visits Monday through Friday, and these week day visits will be offered during the following times:

Monday through Friday video visit schedule:

2:30p - 3:20p

3:30p - 4:20p

6:00p - 6:50p

7:00p - 7:50p

8:00p - 8:50p

Persons in our care are currently offered the opportunity to schedule two free video visits per month. With the increase in opportunities to schedule video visits, persons in our care will be able to participate in up to three video visits per week. With the increase in opportunity, please note, only two video visits per month will be free of charge. Any additional video visits scheduled per month will result in a \$5.00 charge, to be paid by the visitor at the time of scheduling. These changes will be effective Monday, August 4, 2025.

For additional information on visiting, please access WCI Visiting Information at:

<https://doc.wi.gov/Pages/OffenderInformation/AdultInstitutions/WaupunCorrectionalInstitution.aspx>