

 <p style="text-align: center;">DIVISION OF ADULT INSTITUTIONS</p> <p style="text-align: center;">POLICY AND PROCEDURES</p>	DAI Policy #: 500.30.52	Page 1 of 3
	Original Effective Date: 11/01/11	New Effective Date: 01/25/21
	Supersedes: 500.30.52	Dated: 02/16/18
	Administrator's Approval: Makda Fessahaye	
Required Posting or Restricted:		
<input checked="" type="checkbox"/> Inmate <input checked="" type="checkbox"/> All Staff <input type="checkbox"/> Restricted		
Chapter: 500 Health Services		
Subject: Privacy of Care		

POLICY

The Division of Adult Institutions shall ensure health encounters and exchanges of information remain private.

REFERENCES

Standards for Health Services in Prisons, National Commission on Correctional Health Care, 2018, P-A-07 Privacy of Care
Wisconsin Statutes s. 302.38 – Medical Care of Prisoners

DEFINITIONS, ACRONYMS AND FORMS

Clinical encounters – Interactions between patients and health care professionals that involve a treatment and/or an exchange of confidential information.

PROCEDURES**I. General Guidelines**

- A. Discussions of protected patient health information and clinical encounters are conducted in private
- B. Privacy (e.g., privacy screen, curtain, private area) should be afforded during physical exam, with special considerations for pelvic, rectal, breast or other genital exams.
- C. Security staff shall be present only if the patient poses a probable risk to the safety of the health care professional or others.
- D. Instruction on maintaining confidentiality is given to security staff and interpreters who observe or hear health encounters.
- E. When triaging health complaints at cell side, health care staff shall take extra precautions to promote private communication between health staff and patients; such as speaking in a soft voice, discussing the minimum necessary protected health information necessary for triaging, and asking officers to move away from the cell front if safety can be provided.
- F. When safety is a concern and full privacy is lacking, alternative strategies for partial visual or partial auditory privacy shall be considered.

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Bureau of Health Services: _____ **Date Signed:** _____
Michael Rivers, Director of Administration

_____ **Date Signed:** _____
Paul Bekx MD, Medical Director

_____ **Date Signed:** _____
Mary Muse, Nursing Director

Administrator's Approval: _____ **Date Signed:** _____
Makda Fessahaye, Administrator

DIVISION OF ADULT INSTITUTIONS FACILITY IMPLEMENTATION PROCEDURES

Facility: Chippewa Valley Correctional Treatment Facility		
Original Effective Date: 03/30/12	DAI Policy Number: 500.30.52	Page 3 of 3
New Effective Date: 03/26/21	Supersedes Number: 500.30.52	Dated: 04/06/18
Chapter: 500 Health Services		
Subject: Privacy of Care		
Will Implement <input type="checkbox"/> As written <input checked="" type="checkbox"/> With below procedures for facility implementation		
Warden's/Center Superintendent's Approval: Timothy A. Nelson, Warden Becky Gonzales, HSUM		

REFERENCES

Wis. Stat. s. 302.385 – Correctional Institution Health Care

FACILITY PROCEDURE

- I. The Psychology Interview Room B110 in the dental wing will be used for clinical encounters only when the Dental Department is not in operation.
- II. Health Services Unit staff shall have security staff present in the Health Services Unit when conducting medical appointments with patients after 5:00 PM and on weekends or holidays.