 <p style="text-align: center;"><b>DIVISION OF ADULT INSTITUTIONS</b></p> <p style="text-align: center;"><b>POLICY AND PROCEDURES</b></p>	<b>DAI Policy #:</b> 500.30.52	<b>Page</b> 1 of 3
	<b>Original Effective Date:</b> 11/01/11	<b>New Effective Date:</b> 08/31/20
	<b>Supersedes:</b> 500.30.52	<b>Dated:</b> 02/16/18
	<b>Administrator's Approval:</b> Makda Fessahaye	
<b>Required Posting or Restricted:</b>		
<input checked="" type="checkbox"/> <b>Inmate</b> <input checked="" type="checkbox"/> <b>All Staff</b> <input type="checkbox"/> <b>Restricted</b>		
<b>Chapter:</b> 500 Health Services		
<b>Subject:</b> Privacy of Care		

**POLICY**

The Division of Adult Institutions shall ensure health encounters and exchanges of information remain private.

**REFERENCES**

Standards for Health Services in Prisons, National Commission on Correctional Health Care, 2018, P-A-07 Privacy of Care  
Wisconsin Statutes s. 302.38 – Medical Care of Prisoners

**DEFINITIONS, ACRONYMS AND FORMS**

Clinical encounters – Interactions between patients and health care professionals that involve a treatment and/or an exchange of confidential information.

**PROCEDURES****I. General Guidelines**


- A. Discussions of protected patient health information and clinical encounters are conducted in private
- B. Privacy (e.g., privacy screen, curtain, private area) should be afforded during physical exam, with special considerations for pelvic, rectal, breast or other genital exams.
- C. Security staff shall be present only if the patient poses a probable risk to the safety of the health care professional or others.
- D. Instruction on maintaining confidentiality is given to security staff and interpreters who observe or hear health encounters.
- E. When triaging health complaints at cell side, health care staff shall take extra precautions to promote private communication between health staff and patients; such as speaking in a soft voice, discussing the minimum necessary protected health information necessary for triaging, and asking officers to move away from the cell front if safety can be provided.
- F. When safety is a concern and full privacy is lacking, alternative strategies for partial visual or partial auditory privacy shall be considered.

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<b>Chapter:</b> 500 Health Services		
<b>Subject:</b> Privacy of Care		

**Bureau of Health Services:** Michael Rivers **Date Signed:** 8/31/20  
Michael Rivers, Director of Administration

Paul Bekx **Date Signed:** 8/31/20  
Paul Bekx MD, Medical Director

Mary Muse **Date Signed:** 8/30/20  
Mary Muse, Nursing Director

**Administrator's Approval:**  **Date Signed:** 08/31/20  
Makda Fessahaye, Administrator

**DIVISION OF ADULT INSTITUTIONS FACILITY IMPLEMENTATION PROCEDURES**

<b>Facility:</b> Name		
<b>Original Effective Date:</b>	<b>DAI Policy Number:</b> 500.30.52	<b>Page</b> 3 of 3
<b>New Effective Date:</b> 00/00/00	<b>Supersedes Number:</b>	<b>Dated:</b>
<b>Chapter:</b> 500 Health Services		
<b>Subject:</b> Privacy of Care		
<b>Will Implement</b> <input type="checkbox"/> As written <input type="checkbox"/> With below procedures for facility implementation		
<b>Warden's/Center Superintendent's Approval:</b>		

**REFERENCES**

**DEFINITIONS, ACRONYMS AND FORMS**

**FACILITY PROCEDURE**

- I.
  - A.
    - 1.
      - a.
  - B.
  - C.
- II.
  - A.
  - B.
  - C.